



Cathy Green <viamed.cathy.green@gmail.com>

RE: Please send replacements >>>RE: RMA request Box 943 || RTS1100943 x79 Sensors / C44611-R22A, C44611-R22AV, C44611-R22AHJR, & C4390-R17AH SO# 00866487

1 message

Bowen, Chris (US) <Christopher.Bowen@teledyne.com>

14 August 2026 at 01:35

To: Cathy Green <cathy.green@viamed.co.uk>

Cc: "Bowen, Chris (US)" <Christopher.Bowen@teledyne.com>, "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>

Dear cATHY,

Please find attached the warranty replacement order for RTS1100943

Seller's Offer, and any order issued by Buyer to Seller for the goods and/or services specified herein, is expressly limited to Seller's General Terms and Conditions of Sale, which can be found at the below site links. Seller objects to any different or additional terms except, in connection with an order in furtherance of a government prime contract, those government contract clauses that are required by law to be incorporated herein.

[Teledyne Analytical Instruments](#)

If you have any questions, please feel free to contact me.

Regards,

Chris Bowen
Director of Customer Service

Teledyne API, Monitor Labs, Analytical Instruments, and Hastings

Main: +1.858.657.9800 - Direct: +1.858.642.7759

cbowen@teledyne.com**From:** IND_Repairs <IND_Repairs@Teledyne.com>**Sent:** Friday, March 27, 2026 9:33 AM**To:** Cathy Green <cathy.green@viamed.co.uk>; Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>;Lugue, Nino (US) <Nino.Lugue@Teledyne.com>**Cc:** IND_Repairs <IND_Repairs@Teledyne.com>**Subject:** RE: RMA request Box 943 || RTS1100943 x79 Sensors / C44611-R22A, C44611-R22AV, C44611-R22AHJR, & C4390-R17AH

Hi Cathy,

I'm reaching out again to get an update of approval.

Mohammad/Nino – Any update on these 79 sensors? Please see attached.

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



www.teledyne-ai.com



www.teledyne-api.com

Teledyne Confidential; Commercially Sensitive Business Data

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Friday, March 27, 2026 5:11 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA request Box 943

External Email

Dear Repairs Team

Please find attached the paperwork for an old RMA that we have requested a few times with past members of staff, and we need to get these resolved . These sensors were in warranty when we first requested them.

--

Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

Teledyne Confidential; Commercially Sensitive Business Data



Teledyne Order Confirmation 00866487.pdf

369K