



Cathy Green <viamed.cathy.green@gmail.com>

Re: Replacement >>>>RE: RMA request Box 943 || RTS1100943 x79 Sensors / C44611-R22A, C44611-R22AV, C44611-R22AHJR, & C4390-R17AH

1 message

Cathy Green <cathy.green@viamed.co.uk>
To: IND_Repairs <IND_Repairs@teledyne.com>

12 August 2026 at 15:13

Dear Repair Team

Please could you let me know when we may received the replacement sensors for box 943, we have not had a response since 14th May 2026 when you advised that we were getting replacements.

Kind Regards
Cathy Green

On Thu, 14 May 2026 at 20:36, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Good afternoon Cathy,

All 79 sensors will be replaced and sent to you. You do not need to return the defective sensors.

Best regards,

Trina Garland | *Technical Service Support* | *Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



www.teledyne-ai.com



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From: IND_Repairs <IND_Repairs@Teledyne.com>
Sent: Friday, March 27, 2026 9:33 AM
To: Cathy Green <cathy.green@viamed.co.uk>; Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>; Lague, Nino (US) <Nino.Lague@Teledyne.com>
Cc: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RE: RMA request Box 943 || RTS1100943 x79 Sensors / C44611-R22A, C44611-R22AV, C44611-R22AHJR, & C4390-R17AH

Hi Cathy,

I'm reaching out again to get an update of approval.

Mohammad/Nino – Any update on these 79 sensors? Please see attached.

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Friday, March 27, 2026 5:11 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA request Box 943

External Email

Dear Repairs Team

Please find attached the paperwork for an old RMA that we have requested a few times with past members of staff, and we need to get these resolved . These sensors were in warranty when we first requested them.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

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