



Cathy Green <viamed.cathy.green@gmail.com>

RE: RMA Request for Box 1085 || VIAMED - RTS11001085 / SENSORS x 33 / C44611-R22AV, C43690-R17AH & C44611-R22AHJR / RMA# 0063431

1 message

IND_Repairs <IND_Repairs@teledyne.com>

4 August 2026 at 18:26

To: Cathy Green <cathy.green@viamed.co.uk>

Cc: IND Ask_TAI <Ask_TAI@teledyne.com>, IND_Repairs <IND_Repairs@teledyne.com>

Good day Cathy,

All of the returned orders are out of Warranty and we will not be sending replacement parts.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

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From: IND_Repairs <IND_Repairs@Teledyne.com>**Sent:** Monday, June 15, 2026 3:27 PM**To:** IND_Repairs <IND_Repairs@Teledyne.com>; Cathy Green <cathy.green@viamed.co.uk>**Cc:** IND Ask_TAI <Ask_TAI@Teledyne.com>; Lague, Nino (US) <Nino.Lague@Teledyne.com>**Subject:** RE: RMA Request for Box 1085 || VIAMED - RTS11001085 / SENSORS x 33 / C44611-R22AV, C43690-R17AH & C44611-R22AHJR / RMA# 0063431

Greetings Cathy,

Attached is **RMA# 0063431** to use for the return of your **33 Sensors – C44611-R22AV (243149, 257463 & 257565), C43690-R17AH (259991, 259995, 26009, 260014, 260015, 260035, 260037, 260038, 260057, 260074, 260091,**

260092, 260093), C44611-R22AHJR (257789, 257807, 257833, 257838, 257849, 257853, 257854, 257859, 257863, 257868, 257878, 257892, 257893, 257896, 257904, 257909, 260231)

*****PLEASE NOTE ADDITIONAL SHIPPING INSTRUCTIONS FOR ALL INTERNATIONAL SHIPMENTS*****

1. Please have the RMA number written on the outside of the shipping box and include a copy of the attached RMA inside with the item/s.
2. Please NOTE the correct Declared Customs Value, the appropriate HTS Import code number, and the correct Country of Origin that is listed on the RMA. This same information must be displayed on your Commercial Invoice and FRT AWB (Freight Airway Bill). Otherwise, our Import Administrator will contact you for a revision of your Shipping documents.

*****Please see below for shipping by UPS (our Import Broker). They will help clear this Incoming shipment through U.S. Customs on our behalf:**

3. If shipping by UPS, no broker information needs to be indicated on the FRT AWB (Freight Airway Bill).
4. If shipping by Fed-Ex or a Freight (FRT) Forwarder, then please show our **Teledyne Import Broker: UPS Worldwide Saver**, on the FRT AWB (Freight Airway Bill).

a. The broker email is: phldocreceipt@ups.com

Below is our Import Broker's address (if needed):

UPS Supply Chain Solutions
15 East Oregon Avenue
Philadelphia, PA 19148

***Before this shipment leaves your Shipping dock, please forward all Shipping documents (Commercial Invoice and Frt. AWB) to Lauran Holliday at: TAltrade@teledyne.com, our Import/Export Administrator (copied on this email), so she can review your Shipper's documents. She will give the OK to release your shipment to return back to TAI. If corrections need to be made, Lauran will advise you to make the necessary changes.**

Thank you,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

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From: IND_Repairs <IND_Repairs@Teledyne.com>

Sent: Friday, May 29, 2026 10:38 AM

To: Cathy Green <cathy.green@viamed.co.uk>; IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RE: RMA Request for Box 1085 || VIAMED - RTS11001085 / SENSORS x 33 / C44611-R22AV, C43690-R17AH & C44611-R22AHJR

Hi Cathy,

We received your RMA request; I sent in for approval.

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Friday, May 29, 2026 8:57 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA Request for Box 1085

External Email

Dear Repairs Team

Please could we have a RMA for the attached paperwork.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

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Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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RMA 0063431 - VIAMED.pdf
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