

Reasons for opening Orders For Editing

TYPE : Customer Update

Clean Code	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026	Apr2026	May2026	Jun2026	Jul2026
Customer Order Changed	4	17	19	27	18	15	16	25	12	23	12	10
Customer Paid	1	0	3	1	0	2	0	1	4	2	0	1
Customer Provided PO	1	0	1	6	1	7	6	5	4	3	10	0
Customer Updated Order	6	3	5	5	1	2	3	10	3	0	3	2
Incorrect information	6	0	8	8	5	4	3	0	1	1	2	2
Order Deleted	0	0	0	0	0	0	1	1	1	0	0	0
Quote / Proforma update / change status	3	9	4	6	7	11	7	7	9	4	8	2
Customer Update Totals:	21	29	40	53	32	41	36	49	34	33	35	17

[illegible]

Updated Telephone Number	1	2	4	0	2	2	0	2	0	2	2	1
Updated VAT Number	0	0	0	0	0	0	0	0	1	0	0	0
Updated srs number	0	0	0	0	0	1	0	0	2	0	1	0
clicked submit instead of print	0	1	0	3	0	0	0	0	1	0	1	0
Input Error Totals:	9	9	17	21	13	30	9	8	14	8	21	9

TYPE : Layout Error

Clean Code	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026	Apr2026	May2026	Jun2026	Jul2026
Layout Error	3	2	4	5	4	1	3	0	2	1	1	0
Layout Error Totals:	3	2	4	5	4	1	3	0	2	1	1	0

TYPE : Normal Process Update

Clean Code	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026	Apr2026	May2026	Jun2026	Jul2026
Add Repair Details	0	0	0	0	0	0	0	0	1	0	0	0
Added Paperwork	0	0	0	0	0	0	0	0	0	0	1	0
Exchange rate updated	0	0	0	0	0	1	0	0	0	0	0	0
Labour Time Adjustment	0	0	5	1	0	2	1	4	2	10	5	0
Quote Removal	0	2	0	0	0	0	0	0	0	0	0	0
Stock Descriptions Added	0	0	0	0	1	0	0	0	0	0	0	0
Update Paperwork Name	0	0	0	2	1	0	0	1	0	1	1	0
Updated Bank Charges	3	2	0	1	1	0	1	0	0	1	1	0
Updated Carriage	1	5	6	4	6	3	5	11	7	5	3	5
Updated Due Date	1	7	8	4	13	13	13	8	25	6	2	6
Updated Inco terms	1	2	1	1	5	1	1	4	1	1	1	1
Updated Insurance	0	0	0	1	0	2	1	0	0	0	0	0
Updated Memo	1	0	0	0	0	0	0	0	0	0	0	0
Updated Memos to Stock Lines	0	0	0	0	0	0	1	0	0	0	0	0
Updated Paperwork Name	2	2	0	0	2	1	3	1	2	2	2	0
Updated Part Ship	0	0	0	0	0	2	0	0	1	0	0	0
Updated Price	1	0	2	1	1	2	1	1	3	2	1	0
Updated Priority	3	4	9	7	7	1	8	2	5	3	4	1
Updated Serialnumbers	0	0	0	0	0	0	0	0	0	1	0	0

Updated Shipment Method	0	0	0	0	0	0	0	0	0	1	1	0
Updated VAT	1	0	0	0	0	0	0	0	0	2	0	0
Updated Weight and Dimensions	0	1	1	5	0	0	1	0	1	0	0	1
Waiting on Updated Prices and or Parts	0	0	0	1	0	0	2	0	0	0	0	1
Normal Process Update Totals:	14	25	32	28	37	28	38	32	48	35	22	15