



Cathy Green <viamed.cathy.green@gmail.com>

Re: Please send Warranty Replacements >>>FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

1 message

Cathy Green <cathy.green@viamed.co.uk>

12 August 2026 at 15:36

To: IND_Repairs <IND_Repairs@teledyne.com>

Cc: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>, IND_Repairs <IND_Repairs@teledyne.com>, "Milversted, Rob (US)" <Rob.Milversted@teledyne.com>

Dear Repair Team

Please advise when we will receive our replacements for box 1086, we were advised on 15th June 2026 that we would be receiving replacements.

Kind Regards
Cathy Green

On Thu, 9 Jul 2026 at 18:13, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Hi Christina,

Please follow up and advise customer about warranty replacements.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

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From: IND_Ask_TAI <Ask_TAI@Teledyne.com>**Sent:** Monday, June 15, 2026 4:08 PM**To:** Reinoso, Christina (US) <Christina.Reinoso@Teledyne.com>**Cc:** IND_Repairs <IND_Repairs@Teledyne.com>; Milversted, Rob (US) <Rob.Milversted@Teledyne.com>**Subject:** FW: Please send Warranty Replacements >>>FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Hi Christina,

C74069-R33S (SN: 256000), C74069-R33S1 (SN: 357107, 357203 & 357217), C43690-R17S1 (SN: 335609-335613)

Orig SO: 00835875 & 00825571

Warranty inquiry for you.

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From: IND_Repairs <IND_Repairs@Teledyne.com>

Sent: Monday, June 15, 2026 11:03 AM

To: IND Ask_TAI <Ask_TAI@Teledyne.com>

Cc: IND_Repairs <IND_Repairs@Teledyne.com>; Milversted, Rob (US) <Rob.Milversted@Teledyne.com>; Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>; Luge, Nino (US) <Nino.Luge@Teledyne.com>

Subject: Please send Warranty Replacements >>>FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Hi Sales Team,

Please see attached and email trail below and send Warranty Replacements for SENSORS x 9; customer does not need to send back defectives.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

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From: Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>
Sent: Friday, June 12, 2026 2:31 PM
To: Luge, Nino (US) <Nino.Luge@Teledyne.com>; IND_Repairs <IND_Repairs@Teledyne.com>
Subject: RE: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Ok, thanks for letting me know. Okay for replacements.

Regards,

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From: Luge, Nino (US) <Nino.Luge@Teledyne.com>
Sent: Friday, June 12, 2026 11:48 AM
To: IND_Repairs <IND_Repairs@Teledyne.com>; Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>
Subject: RE: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

They are non medical and can be replaced without being returned once Mohammad approves.

Nino

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From: IND_Repairs <IND_Repairs@Teledyne.com>
Sent: Friday, June 12, 2026 11:44 AM
To: Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>; Luge, Nino (US) <Nino.Luge@Teledyne.com>; IND_Repairs <IND_Repairs@Teledyne.com>
Subject: FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Hi Mohammad/Nino,

Please see attached RMA request for 9 SENSORS.

C74069-R33S (SN: 256000), C74069-R33S1 (SN: 357107, 357203 & 357217), C43690-R17S1 (SN: 335609-335613) -> All under Warranty.

Please let me know if approved to send RMA and if they need to return?

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Monday, June 1, 2026 8:18 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA request for Box 1086

External Email

Please could we have a RMA number for the attached paperwork.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

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Kind regards

Cathy Green
Goods Out / Stock Control Supervisor
Viamed Ltd.

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