



Cathy Green <viamed.cathy.green@gmail.com>

RE: Please send Warranty Replacements >>>FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

1 message

IND_Repairs <IND_Repairs@teledyne.com>

9 July 2026 at 18:13

To: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>, "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

Cc: IND_Repairs <IND_Repairs@teledyne.com>, "Milversted, Rob (US)" <Rob.Milversted@teledyne.com>

Hi Christina,

Please follow up and advise customer about warranty replacements.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

Teledyne Confidential; Commercially Sensitive Business Data

From: IND Ask_TAI <Ask_TAI@Teledyne.com>**Sent:** Monday, June 15, 2026 4:08 PM**To:** Reinoso, Christina (US) <Christina.Reinoso@Teledyne.com>**Cc:** IND_Repairs <IND_Repairs@Teledyne.com>; Milversted, Rob (US) <Rob.Milversted@Teledyne.com>**Subject:** FW: Please send Warranty Replacements >>>FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Hi Christina,

C74069-R33S (SN: 256000), C74069-R33S1 (SN: 357107, 357203 & 357217), C43690-R17S1 (SN: 335609-335613)

Orig SO: 00835875 & 00825571

Warranty inquiry for you.

Teledyne Confidential; Commercially Sensitive Business Data

From: IND_Repairs <IND_Repairs@Teledyne.com>

Sent: Monday, June 15, 2026 11:03 AM

To: IND Ask_TAI <Ask_TAI@Teledyne.com>

Cc: IND_Repairs <IND_Repairs@Teledyne.com>; Milversted, Rob (US) <Rob.Milversted@Teledyne.com>; Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>; Lague, Nino (US) <Nino.Lague@Teledyne.com>

Subject: Please send Warranty Replacements >>>FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Hi Sales Team,

Please see attached and email trail below and send Warranty Replacements for SENSORS x 9; customer does not need to send back defectives.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



www.teledyne-ai.com



www.teledyne-api.com

Teledyne Confidential; Commercially Sensitive Business Data

From: Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>
Sent: Friday, June 12, 2026 2:31 PM
To: Luge, Nino (US) <Nino.Luge@Teledyne.com>; IND_Repairs <IND_Repairs@Teledyne.com>
Subject: RE: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Ok, thanks for letting me know. Okay for replacements.

Regards,

Teledyne Confidential; Commercially Sensitive Business Data

From: Luge, Nino (US) <Nino.Luge@Teledyne.com>
Sent: Friday, June 12, 2026 11:48 AM
To: IND_Repairs <IND_Repairs@Teledyne.com>; Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>
Subject: RE: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

They are non medical and can be replaced without being returned once Mohammad approves.

Nino

Teledyne Confidential; Commercially Sensitive Business Data

From: IND_Repairs <IND_Repairs@Teledyne.com>
Sent: Friday, June 12, 2026 11:44 AM
To: Khan, Mohammad (US) <Mohammad.Khan@Teledyne.com>; Luge, Nino (US) <Nino.Luge@Teledyne.com>; IND_Repairs <IND_Repairs@Teledyne.com>
Subject: FW: RMA request for Box 1086 || VIAMED - RTS11001086 / SENSORS x 9

Hi Mohammad/Nino,

Please see attached RMA request for 9 SENSORS.

C74069-R33S (SN: 256000), C74069-R33S1 (SN: 357107, 357203 & 357217), C43690-R17S1 (SN: 335609-335613)
-> All under Warranty.

Please let me know if approved to send RMA and if they need to return?

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



www.teledyne-ai.com



www.teledyne-api.com

Teledyne Confidential; Commercially Sensitive Business Data

From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Monday, June 1, 2026 8:18 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA request for Box 1086

External Email

Please could we have a RMA number for the attached paperwork.

--

Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call 44 (0)1535 634542

2 attachments



Teldyne RMA request Box 1086 20260601.pdf
3K



Teledyne Fault sheet for Box 1086 20260601.pdf
68K