



Cathy Green <viamed.cathy.green@gmail.com>

RE: RMA Request Box 1072 || RMA# 0062919 / SN: 338698, 338701, 338716, 338723, 338739, 338740, 338752, 338772, 338776, 338784 & 338790

1 message

IND_Repairs <IND_Repairs@teledyne.com>

10 July 2026 at 17:40

To: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>, Cathy Green <cathy.green@viamed.co.uk>, IND_Repairs <IND_Repairs@teledyne.com>, IND Ask_TAI <Ask_TAI@teledyne.com>
Cc: "Lugue, Nino (US)" <Nino.Lugue@teledyne.com>

Hi Christina,

Please see attached by QC and advise customer below if these replacements have been sent out already.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

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From: Cathy Green <cathy.green@viamed.co.uk>**Sent:** Friday, July 10, 2026 8:12 AM**To:** IND_Repairs <IND_Repairs@Teledyne.com>**Subject:** Re: RMA Request Box 1072 || RMA# 0062919 / SN: 338698, 338701, 338716, 338723, 338739, 338740, 338752, 338772, 338776, 338784 & 338790

External Email

Dear Repairs Team

Please can we have an update on this returns RMA0062919 Box 1072

Kind Regards

Cathy Green

On Thu, 26 Feb 2026 at 21:04, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Hi Cathy,

Attached is **RMA# 0062919** to use for the return of your **Sensor – Class T1 | SN: 338698, 338701, 338716, 338723, 338739, 338740, 338752, 338772, 338776, 338784 & 338790**

*****PLEASE NOTE ADDITIONAL SHIPPING INSTRUCTIONS FOR ALL INTERNATIONAL SHIPMENTS*****

1. Please have the RMA number written on the outside of the shipping box and include a copy of the attached RMA inside with the item/s.
2. Please NOTE the correct Declared Customs Value, the appropriate HTS Import code number, and the correct Country of Origin that is listed on the RMA. This same information must be displayed on your Commercial Invoice and FRT AWB (Freight Airway Bill). Otherwise, our Import Administrator will contact you for a revision of your Shipping documents.

***Please see below for shipping by UPS (our Import Broker). They will help clear this Incoming shipment through U.S. Customs on our behalf:

3. If shipping by UPS, no broker information needs to be indicated on the FRT AWB (Freight Airway Bill).
 4. If shipping by Fed-Ex or a Freight (FRT) Forwarder, then please show our **Teledyne Import Broker: UPS Worldwide Saver**, on the FRT AWB (Freight Airway Bill).
- a. The broker email is: phldocreceipt@ups.com

Below is our Import Broker's address (if needed):

UPS Supply Chain Solutions
15 East Oregon Avenue
Philadelphia, PA 19148

***Before this shipment leaves your Shipping dock, please forward all Shipping documents (Commercial Invoice and Frt. AWB) to Lauran Holliday at: TAltrade@teledyne.com, our Import/Export Administrator (copied on this email), so she can review your Shipper's documents. She will give the OK to release your shipment to return back to TAI. If corrections need to be made, Lauran will advise you to make the necessary changes.**

Thank you,

Trina Garland | Technical Service Support | Analytical Field Service Administrator

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From: Cathy Green <cathy.green@viamed.co.uk>
Sent: Monday, February 16, 2026 12:26 AM
To: IND_Repairs <IND_Repairs@Teledyne.com>
Subject: RMA Request Box 1072

External Email

Dear Repairs Team

Please could we have a RMA for the attached paperwork.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

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Twitter: twitter.com/ViamedLtd

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

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RMA 62919.pdf

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