



Cathy Green <viamed.cathy.green@gmail.com>

RE: RMA Request for Box 1077 (SENSORS x27) RMA# 0063154

1 message

IND_Repairs <IND_Repairs@teledyne.com>

10 July 2026 at 16:16

To: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>, Cathy Green <cathy.green@viamed.co.uk>, IND_Repairs <IND_Repairs@teledyne.com>, IND Ask_TAI <Ask_TAI@teledyne.com>

Hi Christina,

Please see attached and advise customer's inquiry below...

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



www.teledyne-ai.com



www.teledyne-api.com

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Friday, July 10, 2026 8:07 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: Re: RMA Request for Box 1076 and Box 1077

External Email

Dear Repairs Team

Please can we have an update on this returns RMA0063154 Box 1077

Kind Regards

Cathy Green

On Tue, 14 Apr 2026 at 16:40, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Good morning Cathy,

Thank you for the completed forms. I sent to QA manager for approval.

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Tuesday, April 14, 2026 3:04 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA Request for Box 1076 and Box 1077

External Email

Dear Repairs Team

Please can we have a RMA for the attached paperwork for Box1076 and Box1077.

--

Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

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----- Forwarded message -----

From: "Lugue, Nino (US)" <Nino.Lugue@teledyne.com>

To: IND_Repairs <IND_Repairs@teledyne.com>

Cc:

Bcc:

Date: Tue, 2 Jun 2026 22:04:57 +0000

Subject: RMA 63154

All sensors were tested and verified out of spec. Replace all under warranty.

Regards,

Nino Lugue

Nino.Lugue@Teledyne.com

QA Analyst

Phone no. 626-934-1659

16830 Chestnut Street - City of Industry, CA 91748 - USA



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3 attachments



RMA 63154.pdf
10492K



RMA 63154.pdf
10492K



RMA 63154.eml
14378K