



Cathy Green <viamed.cathy.green@gmail.com>

Re: RMA Request || VIAMED - RTS11001083 / SENSORS x 6.

1 message

Cathy Green <cathy.green@viamed.co.uk>

12 August 2026 at 15:30

To: IND_Repairs <IND_Repairs@teledyne.com>

Cc: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>, "Milversted, Rob (US)" <Rob.Milversted@teledyne.com>

Dear Repairs Team

Please advise when we may receive the replacement sensors for Box 1083, we were advised on 9th July 2026 that we would receive replacements.

Kind Regards

Cathy Green

On Thu, 9 Jul 2026 at 17:46, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Hi Christina,

Please see attached and email trail below and advise customer.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

Teledyne Confidential; Commercially Sensitive Business Data

From: Cathy Green <cathy.green@viamed.co.uk>**Sent:** Thursday, July 9, 2026 9:04 AM**To:** IND_Repairs <IND_Repairs@Teledyne.com>**Subject:** Re: RMA Request || VIAMED - RTS11001083 / SENSORS x 6.

External Email

Dear Repairs Team

Please could you advise when we will receive these replacements. Box 1083

Kind Regards

Cathy Green

On Tue, 26 May 2026 at 21:45, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Hi Cathy,

Our sales team will send you warranty replacements for all six sensors and you do not have to send in the defective ones.

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

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Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



www.teledyne-ai.com



www.teledyne-api.com

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Friday, May 22, 2026 9:04 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA Request

External Email

Dear Repair Team

Please can we have a RMA for the attached,

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

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Kind regards

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12/08/2026, 15:31

Gmail - Re: RMA Request || VIAMED - RTS11001083 / SENSORS x 6.

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