



Cathy Green <viamed.cathy.green@gmail.com>

RE: RMA Request || VIAMED - RTS11001083 / SENSORS x 6.

1 message

IND_Repairs <IND_Repairs@teledyne.com>

9 July 2026 at 17:45

To: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>, Cathy Green <cathy.green@viamed.co.uk>,

IND_Repairs <IND_Repairs@teledyne.com>

Cc: "Milversted, Rob (US)" <Rob.Milversted@teledyne.com>

Hi Christina,

Please see attached and email trail below and advise customer.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

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From: Cathy Green <cathy.green@viamed.co.uk>**Sent:** Thursday, July 9, 2026 9:04 AM**To:** IND_Repairs <IND_Repairs@Teledyne.com>**Subject:** Re: RMA Request || VIAMED - RTS11001083 / SENSORS x 6.

External Email

Dear Repairs Team

Please could you advise when we will receive these replacements. Box 1083

Kind Regards

Cathy Green

On Tue, 26 May 2026 at 21:45, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Hi Cathy,

Our sales team will send you warranty replacements for all six sensors and you do not have to send in the defective ones.

Best regards,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

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From: Cathy Green <cathy.green@viamed.co.uk>

Sent: Friday, May 22, 2026 9:04 AM

To: IND_Repairs <IND_Repairs@Teledyne.com>

Subject: RMA Request

External Email

Dear Repair Team

Please can we have a RMA for the attached,

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

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2 attachments



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4K



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66K