



Cathy Green <viamed.cathy.green@gmail.com>

Re: Rma Request Box 1048 || RMA# 0062906 / SN: 248282 & 260732

1 message

Cathy Green <cathy.green@viamed.co.uk>
To: IND_Repairs <IND_Repairs@teledyne.com>
Cc: "Reinoso, Christina (US)" <Christina.Reinoso@teledyne.com>
Bcc: Main Account <viamedinbox@gmail.com>

21 July 2026 at 16:59

Dear Christina

Please advise when we will receive replacements, as none have been received yet.

Kind Regards
Cathy Green

On Fri, 10 Jul 2026 at 18:47, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Christina,

Following up on replacements since April, has this been taken cared of already? Please advise customer inquiry below...

Teledyne Confidential; Commercially Sensitive Business Data

From: Cathy Green <cathy.green@viamed.co.uk>
Sent: Friday, July 10, 2026 8:21 AM
To: IND_Repairs <IND_Repairs@Teledyne.com>
Subject: Re: Rma Request Box 1048 || RMA# 0062906 / SN: 248282 & 260732

External Email

Dear Repairs Team

Please can we have an update on this returns RMA00629006 Box 1048

Kind Regards
Cathy Green

On Thu, 26 Feb 2026 at 01:05, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Attached is **RMA# 0062906** to use for the return of your **Sensors – Class R17MED | SN: 248282 & 260732**

*****PLEASE NOTE ADDITIONAL SHIPPING INSTRUCTIONS FOR ALL INTERNATIONAL SHIPMENTS*****

1. Please have the RMA number written on the outside of the shipping box and include a copy of the attached RMA inside with the item/s.
2. Please NOTE the correct Declared Customs Value, the appropriate HTS Import code number, and the correct Country of Origin that is listed on the RMA. This same information must be displayed on your Commercial Invoice and FRT AWB (Freight Airway Bill). Otherwise, our Import Administrator will contact you for a revision of your Shipping documents.

***Please see below for shipping by UPS (our Import Broker). They will help clear this Incoming shipment through U.S. Customs on our behalf:

3. If shipping by UPS, no broker information needs to be indicated on the FRT AWB (Freight Airway Bill).
 4. If shipping by Fed-Ex or a Freight (FRT) Forwarder, then please show our **Teledyne Import Broker: UPS Worldwide Saver**, on the FRT AWB (Freight Airway Bill).
- a. The broker email is: phldocreceipt@ups.com

Below is our Import Broker's address (if needed):

UPS Supply Chain Solutions
15 East Oregon Avenue
Philadelphia, PA 19148

***Before this shipment leaves your Shipping dock, please forward all Shipping documents (Commercial Invoice and Frt. AWB) to Lauran Holliday at: TAItrade@teledyne.com, our Import/Export Administrator (copied on this email), so she can review your Shipper's documents. She will give the OK to release your shipment to return back to TAI. If corrections need to be made, Lauran will advise you to make the necessary changes.**

Thank you,

Trina Garland | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@teledyne.com



www.teledyne-ai.com



www.teledyne-api.com

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From: Cathy Green <cathy.green@viamed.co.uk>
Sent: Friday, February 13, 2026 9:29 AM
To: IND_Repairs <IND_Repairs@Teledyne.com>
Subject: Rma Request Box 1048

External Email

Dear Repairs Team

Please can we have a RMA for the attached paperwork.

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Kind regards

Cathy Green
Goods Out / Stock Control Supervisor
Viamed Ltd.

<http://www.viamed.co.uk>

Email: cathy.green@viamed.co.uk

Tel: 44 (0)1535 634 542

Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

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