



Fwd: Re : Problem of double counting with 2 off repaired doppler devices when using our V1000 at bpm of 60bpm and below

1 message

Main Account <viamedinbox@gmail.com>

To: Sophie Lines <sophie.lines@vmsecure.me.uk>

----- Forwarded message -----

From: SMITH, Paul (TORBAY AND SOUTH DEVON NHS FOUNDATION TRUST) <psmith16@nhs.net>

Date: Thu, 19 Mar 2026 at 09:37

Subject: Re : Problem of double counting with 2 off repaired doppler devices when using our V1000 at bpm of 60bpm and below

To: orders@viamed.co.uk <orders@viamed.co.uk>

Hi Technical Dept, Brian,

Further to phone call, we are experiencing double counting with 2 off doppler devices when using your V1000 at bpm of 60 and below. These devices have just been returned from the manufacturer as rep with new main pcb boards. Curiously Huntleigh use the same V1000 in their service dept. Our V1000 had a gel pouch and service with yourselves back in Sept'25.

The doppler models concerned are FD1 – MK2 analogue version and the FD1 – MK3 new digital version.

Device Details

Device No :	ME 23902	...	Q	👁	Customer Name :	Med
Serial No:	PR065A10				Section :	Med
Model :	V1000 (Tester-Foetal Heart Sim Viamed)			👁	Risk Classification :	High
Location:	Medical Electronics department			👁	Next Associated Hoses :	

[View](#)

Many Thanks in advance

KR

Paul Smith

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Clinical Engineering Service,

Torbay Hospital, Clinical Engineering Service,

Medical Electronics,

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Torquay, TQ2 7AA

Direct Line: (01803) 654751 | Internal x54751 | Mobile: n/a

Please note reduced working hours, 4 day working, Tues to Friday

Website: [Medical Device Support Services \(torbayandsouthdevon.nhs.uk\)](http://Medical Device Support Services (torbayandsouthdevon.nhs.uk))

Website: www.torbayandsouthdevon.nhs.uk

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19/03/2026, 13:18

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