



Cathy Green <viamed.cathy.green@gmail.com>

RE: RMA Request for Box1070 || SENSORS X 41 / RMA# 0062883 - Viamed

1 message

IND_Repairs <IND_Repairs@teledyne.com>

9 July 2026 at 17:23

To: "Khan, Mohammad (US)" <Mohammad.Khan@teledyne.com>, Cathy Green <cathy.green@viamed.co.uk>, IND_Repairs <IND_Repairs@teledyne.com>, IND Ask_TAI <Ask_TAI@teledyne.com>, "Lugue, Nino (US)" <Nino.Lugue@teledyne.com>

Hi All,

Please see attached and email trail below and update customer.

Best regards,

Trina Donloe | *Technical Service Support | Analytical Field Service Administrator*

Teledyne Analytical Instruments // 16830 Chestnut Street, City of Industry, CA 91748, USA (Primary)

Teledyne API // 9970 Carroll Canyon Rd, San Diego, CA 92126, USA

Direct +1 858 657 9813 // Trina.Garland@Teledyne.comwww.teledyne-ai.comwww.teledyne-api.com

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From: Cathy Green <cathy.green@viamed.co.uk>**Sent:** Thursday, July 9, 2026 8:52 AM**To:** IND_Repairs <IND_Repairs@Teledyne.com>**Subject:** Re: RMA Request for Box1070 || SENSORS X 41 / RMA# 0062883 - Viamed

External Email

Dear Repairs Team

Please could we have an update on this return. Returned on 20/03/2026. RMA0062683 Box 1070

Kind Regards

Cathy Green

On Fri, 20 Feb 2026 at 19:47, IND_Repairs <IND_Repairs@teledyne.com> wrote:

Hi Cathy,

Attached is **RMA# 0062883** to use for the return of your **Sensors x 41** | **SN:** 310967, 310975, 311026, 326103, 326110, 326116, 326119, 326135, 326145, 326157, 326162, 326169, 326175, 326177, 326181 | 326666, 326669, 326688, 326727, 326734, 326737, 326745, 326755 | 328475, 328552, 328569 | 327787 | A312511, A312512, A312520, A312526, A312535, A312539, A312542, A312555, A312567, A312579, A312585, A312587, A312595, A312597.

*****PLEASE NOTE ADDITIONAL SHIPPING INSTRUCTIONS FOR ALL INTERNATIONAL SHIPMENTS*****

1. Please have the RMA number written on the outside of the shipping box and include a copy of the attached RMA inside with the item/s.
2. Please NOTE the correct Declared Customs Value, the appropriate HTS Import code number, and the correct Country of Origin that is listed on the RMA. This same information must be displayed on your Commercial Invoice and FRT AWB (Freight Airway Bill). Otherwise, our Import Administrator will contact you for a revision of your Shipping documents.

***Please see below for shipping by UPS (our Import Broker). They will help clear this Incoming shipment through U.S. Customs on our behalf:

3. If shipping by UPS, no broker information needs to be indicated on the FRT AWB (Freight Airway Bill).
 4. If shipping by Fed-Ex or a Freight (FRT) Forwarder, then please show our **Teledyne Import Broker: UPS Worldwide Saver**, on the FRT AWB (Freight Airway Bill).
- a. The broker email is: phldocreceipt@ups.com

Below is our Import Broker's address (if needed):

UPS Supply Chain Solutions
15 East Oregon Avenue
Philadelphia, PA 19148

***Before this shipment leaves your Shipping dock, please forward all Shipping documents (Commercial Invoice and Frt. AWB) to Lauran Holliday at: TAItrade@teledyne.com, our Import/Export Administrator (copied on this email), so she can review your Shipper's documents. She will give the OK to release your shipment to return back to TAI. If corrections need to be made, Lauran will advise you to make the necessary changes.**

Thank you,

Trina Garland | Technical Service Support | Analytical Field Service Administrator

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Direct +1 858 657 9813 // Trina.Garland@Teledyne.com



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From: Cathy Green <cathy.green@viamed.co.uk>
Sent: Friday, February 13, 2026 8:51 AM
To: IND_Repairs <IND_Repairs@Teledyne.com>
Subject: RMA Request for Box1070

External Email

Dear Repair Team

Please could we have a RMA for the attached paperwork.

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

Viamed Ltd.

<http://www.viamed.co.uk>

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Fax: 44 (0)1535 635 582

Twitter: twitter.com/ViamedLtd

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Kind regards

Cathy Green

Goods Out / Stock Control Supervisor

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RMA 62883 .pdf

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