



Derek Lamb 89 Issues **37 Unread** 11 ISO Tasks 17.90 °C

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Agenda ID: 290

VIAMED Feedback - VIAMED Product Feedback Positive

Issues in VIAMED Feedback - VIAMED Product Feedback Positive

All	Expand	Issue	Created By	Created On	Currently With	Subject	
		378028	Catrin Hird	14/10/25	Derek Lamb	Flowsensor A Reprocessing Survey: Medtrest LLC	
<p>Added by Catrin Hird sent to Derek Lamb INFORMATION ONLY ISSUE DO NOT ADD NOTES! Name: Daniel Malevich Department: Sales Hospital/Company: Medtrest LLC Date: 09/10/2025</p> <p>Is it cleaned... Per patient, Daily and Weekly</p> <p>Is it disinfected... Per patient, Daily and Weekly</p> <p>Typical number of reprocessing cycles performed: 5 cycles Maximum number of reprocessing cycles performed: 5 cycles</p> <p>14 Oct 2025 Derek Lamb</p> <p>Done</p>							
		377591	Catrin Hird	09/10/25	Steve Nixon	Medlinket 4610030 Single Use EEG Sensors for Measurement of the Bispectral Index - Adult	
<p>Added by Catrin Hird sent to Steve Nixon INFORMATION ONLY ISSUE DO NOT ADD NOTES! The feedback on the whole has been very positive; there was one complaint of lack of instructions, who admitted they hadn't looked at the packet and agreed when shown that they were clear. Two people felt there was too much lubricant . One person felt the length between electrodes 3 & 4 was too long. One person felt the attachment to the monitor pulled more than the current electrode. One person felt there was a lag time for the sensor check.</p> <p>Positives: Adhesion really good</p>							

Didn't disconnect like the old one
Signal quality good

Feedback provided by Ali Chester, Lead ODF: Difficult Airways at Kings Mill Hospital

24 Feb 2026 Steve Nixon

Feedback from Bernd Linder ref to some samples supplied to evaluate. One of their customers stated that there was too much lubricant, others said that the conduction and signal quality was good. Medilinket say that they will see if it is feasible to reduce the level of lubricant to avoid cross readings and problems with pad adhesion.

		366269	Catrin Hird	05/06/25	Steve Nixon	4610020 4630020 APK BIS EEG Sensor Customer Trial Feedback	
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Added by Catrin Hird sent to Steve Nixon
INFORMATION ONLY ISSUE **DO NOT ADD NOTES!**
Alison Chester
Sherwood Forest Hospitals NHS Foundation Trust
Lead ODP: Difficult Airways

Feedback attached

08 Sep 2025 Steve Nixon

Reviewed
Done

09 Sep 2025 Catrin Hird

Done

		336244	Ryan Swaine	25/07/24	Ryan Swaine	R-22VA Feedback	
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		319619	Steve Nixon	02/02/24	Derek Lamb	8010008 Meheust Verified Narked At 90 Buyer	
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		317111	Catrin Hird	08/01/24	Derek Lamb	EyeMax Feedback January 05, 2024 10:47:34 AM Torbay and South Devon NHS Trust. England.	
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		316907	Catrin Hird	05/01/24	Derek Lamb	Feedback EyeMax January 04, 2024 1:41:53 PM Mid and South Essex NHS Foundation Trust, Broomfield Hospital	
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		316906	Catrin Hird	05/01/24	Derek Lamb	Feedback EyeMax January 04, 2024 1:02:20 PM Stoke Mandeville	
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		316905	Catrin Hird	05/01/24	Derek Lamb	Feedback EyeMax Tuesday, January 02, 2024 3:18:21 PM Royal London Hospital Whitechapel	
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		316904	Catrin Hird	05/01/24	Derek Lamb	Feedback EyeMax Thursday, January 04, 2024 10:40:33	
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Complete		316267	Catrin Hird	29/12/23	Derek Lamb	Feedback EyeMax 28/12/23	
Complete		314773	Catrin Hird	11/12/23	Derek Lamb	Product Feedback EyeMax	
Complete		314602	Catrin Hird	08/12/23	Derek Lamb	Feedback EyeMax	
Complete		265272	Kate Griffiths	04/07/22	Steve Nixon	use for 0110705 - MLF-19	
Complete		215311	Catrin Hird	01/03/21	Derek Lamb	Absorbent Pads Feedback (Not purchased from Viamed)	
Complete		214729	Steve Nixon	23/02/21	Derek Lamb	DryMax Neo Autumn 2020 survey results	
Complete		213250	Steve Nixon	08/02/21	Derek Lamb	Feedback and review of flow sensors	
Complete		171969	Derek Lamb	02/04/20	Derek Lamb	Narked 90 Positive feedback	
Complete		167277	Catrin Hird	02/03/20	Catrin Hird	Review Customers: Drymax - Send Questionnaire (1023)	
Complete		155285	Steve Hardaker	26/09/19	Steve Nixon	Prosol GOC5223 (R-22AVG) customer feedback	
Complete		149333	Steve Hardaker	11/07/19	Steve Nixon	R-17A-LVG feedback	
Complete		132631	Steve Hardaker	21/11/18	Steve Nixon	Microstim DB3 airworthiness assessment	
Complete		128745	Steve Hardaker	24/09/18	General	MD300-C2 customer feedback	
Complete		125580	Catrin Hird	06/08/18	Derek Lamb	Flowsensor APC Customer Feedback Questionnaire	
Complete		124140	Ryan Swaine	17/07/18	Steve Nixon	Evaluation Sample of compatible Draeger Neonatal Flow Sensor Insert	
Complete		123903	Ryan Swaine	12/07/18	Ryan Swaine	TT-480 0310097 fitted to Inspiration/Inditherm LifeStart	
Complete		121735	Catrin Hird	05/06/18	Steve Hardaker	Vet - Poultry Study - Pilot study of long-term anaesthesia in broiler chickens	
Complete		121108	Ryan Swaine	29/05/18	Steve Nixon	0110039 - R-22VA For Atom - Feedback	

Complete		112868	Sarah Walton	22/01/18	Derek Lamb	Darlington Memorial Hospital - Part number 0330120 Ceratherm 600-2 Ceramic Heating Element	
Complete		99378	Steve Hardaker	25/07/17	Steve Nixon	SpiroTrue A and H feedback	
Complete		91363	Katie Evans	21/03/17	Steve Nixon	AN300 - Feedback from McClaren Racing	
Complete		81894	Catrin Hird	19/10/16	Derek Lamb	Capnograph 4410520	
Complete		77893	Catrin Hird	26/08/16	Derek Lamb	SOR734 feedback: Colin Clark Great North Air Ambulance Service	
Complete		74667	Sarah Walton	11/07/16	Catrin Hird	Customer Feedback - SOR723	
Complete		64613	Catrin Hird	10/11/15	Derek Lamb	Posey Foam Trach Ties	
Complete		63490	Derek Lamb	06/10/15	Ryan Swaine	Draeger neonatal flow sensor	
Complete		63464	Derek Lamb	06/10/15	Jonathan Connor	capnograph power	
Complete		61590	Catrin Hird	06/08/15	Steve Nixon	VM-2500-S - Conscious Sedation - Cath Lab Mailing Group	
Complete		61576	Ryan Swaine	06/08/15	Catrin Hird	VM-2500-S - Conscious Sedation	
Complete		56494	Catrin Hird	04/02/15	Derek Lamb	SpiroTrue H Feedback Surveys: Received	
Complete		56197	Catrin Hird	29/01/15	Steve Nixon	Versastream - Respirationics	
Complete		55850	Sophie Lines	14/01/15	Ryan Swaine	Further feedback from IMTC - VM2101 VM2103 and VM2105	
Complete		55848	Sophie Lines	14/01/15	Ryan Swaine	VM2101, 2103 and 2105 - Al Hayat Pharmaceuticals	
Complete		42762	Steve Hardaker	09/05/13	Steve Nixon	EyeMax feedback	
Complete		38741	Steve Hardaker	10/09/12	Steve Nixon	R-23V warranty	
Complete		38729	Keith Taylor	09/09/12	Steve Hardaker	Great Western Hospital 02 Sensor Business	
Complete		37216	Steve Hardaker	19/06/12	Steve Nixon	Butterfly positioner feedback	

Complete 		30840	Catrin Hird	21/09/11	Steve Nixon	R-22MEDV 0110071 0110021 Drager Draeger Price	
Complete 		28502	Catrin Hird	13/05/11	Steve Hardaker	The use of capnography to confirm tracheal intubation during cardiac arrest	
Complete 		27349	Steve Hardaker	17/02/11	Steve Nixon	Printed manuals for Bluepoint products	
Complete 		26000	Steve Hardaker	19/11/10	Steve Nixon	Feedback re. VM-2500	
Complete 		22390	Sarah Wilford	12/01/10	Steve Nixon	Microstim in Vets	
Complete 		22370	Sarah Wilford	11/01/10	Steve Nixon	Pulse Oximeter Feedback - Paramedics	
Complete 		21060	Sarah Wilford	29/09/09	Ryan Swaine	VM-2105 Test	
Complete 		20069	Sarah Wilford	28/07/09	Steve Nixon	VM-2101 Feedback from a Paramedic	
Complete 		18924	Sarah Wilford	20/04/09	Steve Nixon	The Use of the Microstim in ICU	
Complete 		18203	Ryan Swaine	04/03/09	General	VM-2101 feed-Back from Kuwait	
Complete 		7049	Steve Hardaker	01/11/06	General		