

MViamed Reasons for Opening Orders for Editing

Reasons for opening Orders For Editing

TYPE : Customer Update

Clean Code	Apr2025	May2025	Jun2025	Jul2025	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026
Customer Order Changed	4	7	5	10	4	19	20	27	18	15	16	18
Customer Paid	0	0	0	1	1	2	3	2	0	2	0	0
Customer Provided PO 3	7	7	3	3	1	1	1	6	1	7	6	3
Customer Updated Order	6	3	9	7	6	4	5	5	1	2	3	9
Incorrect information	4	7	3	1	6	0	8	8	5	4	3	0
Order Deleted	0	0	0	2	0	0	0	0	0	0	1	0
Order Type Change	0	2	0	0	1	0	0	0	0	0	0	0
Quote / Proforma update / change status	1	1	4	6	4	11	4	6	7	11	7	3
Customer Update Totals:	18	27	24	30	23	37	41	54	32	41	36	33

TYPE : Input Error

Clean Code	Apr2025	May2025	Jun2025	Jul2025	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026
Address Amendment	7	8	10	7	5	4	8	17	9	24	7	2
Address Invoice Adjustment	3	3	1	0	2	0	1	1	1	2	2	1
Incorrect Item removed	1	0	0	0	1	0	0	0	0	0	0	0
Item missed so then added	1	1	1	0	0	1	1	0	1	0	0	0
Order Entry Error	0	0	0	1	2	2	3	0	0	1	0	0
Spelling error	2	0	0	0	0	0	0	0	0	0	0	0
Updated Telephone Number	5	1	1	2	2	2	4	1	2	2	0	1
Updated srs number	0	0	0	0	0	0	0	0	0	1	0	0
Used Wrong Account	0	0	1	0	0	0	0	0	0	0	0	0
clicked submit instead of print	0	0	0	2	0	1	0	3	0	0	0	0
Input Error Totals:	19	13	14	12	12	10	17	22	13	30	9	4

TYPE : Layout Error

Clean Code	Apr2025	May2025	Jun2025	Jul2025	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026
Layout Error	2	1	1	3	3	2	4	5	4	1	3	1
Layout Error Totals:	2	1	1	3	3	2	4	5	4	1	3	1

TYPE : Normal Process Update

Clean Code	Apr2025	May2025	Jun2025	Jul2025	Aug2025	Sep2025	Oct2025	Nov2025	Dec2025	Jan2026	Feb2026	Mar2026
Add Repair Details	1	0	0	1	0	0	0	0	0	0	0	0
Added Paperwork	0	0	0	1	0	0	0	0	0	0	0	0
Exchange rate updated	0	0	0	0	0	0	0	0	0	1	0	0
Labour Time Adjustment	0	4	0	4	2	1	5	1	0	2	1	3

Quote Removal	0	0	0	0	0	2	0	0	0	0	0	0
Stock Descriptions Added	0	0	0	0	0	0	0	0	1	0	0	0
Update Paperwork Name	0	1	3	0	0	0	0	2	1	0	0	1
Updated Bank Charges	0	0	3	1	5	2	0	1	1	0	1	0
Updated Carriage	8	5	5	7	2	5	6	4	6	3	5	4
Updated Currency	0	0	0	1	0	0	0	0	0	0	0	0
Updated Due Date	0	5	4	13	1	7	8	4	13	13	13	6
Updated Inco terms	2	0	0	2	1	2	1	1	5	1	2	3
Updated Insurance	2	0	1	0	0	0	0	1	0	2	1	0
Updated Memo	1	0	0	0	2	0	0	0	0	0	0	0
Updated Memos to Stock Lines	0	0	1	0	0	0	0	0	0	0	1	0
Updated Paperwork Name	2	0	0	4	2	2	0	0	2	1	3	1
Updated Part Ship	0	0	0	0	0	0	0	0	0	2	0	0
Updated Price	1	0	1	0	1	0	2	1	1	2	1	0
Updated Priority	4	3	8	5	3	4	9	7	7	1	8	1
Updated Serialnumbers	1	0	0	0	0	0	0	0	0	0	0	0
Updated VAT	0	0	2	0	1	0	0	0	0	0	0	0
Updated Weight and Dimensions	0	0	1	0	0	1	1	5	0	0	2	0
Waiting on Updated Prices and or Parts	0	0	0	0	0	0	0	1	0	0	2	0
Normal Process Update Totals:	22	18	29	39	20	26	32	28	37	28	40	19