



Steve Hardaker <viamed.steve.hardaker@gmail.com>

Damaged Ceratherm 600-3 (Investigation ref CCN149)

Steve Hardaker <steve.hardaker@viamed.co.uk>

13 April 2017 at 10:45

Draft To: "Boss Jonas, Nufer Medical AG" <j.boss@nufer-medical.ch>

Cc: "Urfer Daniel, Nufer Medical AG" <d.urfer@nufer-medical.ch>, Steve Nixon <steve.nixon@viamed.co.uk>, derek.lamb@viamed.co.uk

Good morning Jonas,

Please find attached some images showing the damage to the components in the 2 radiant warmers from Norfolk & Norwich University Hospital (NNUH).

The unit that failed completely (s/n 516-3-0514) was reported to the Clinical Engineering Department by the Neonatal Intensive Care Unit as it was emitting smoke and a smell of burning.

The second unit (s/n 533-3-0514) was investigated by Clinical Engineering as a precautionary measure, who found that the same component was exhibiting signs of scorching, they removed the unit from service immediately.

We have arranged for both of these units to be collected today and will return them to you after the Easter weekend when we received them.

Regards,
Steve

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3 attachments

Image - Ceratherm 600-3 sn 516-3-0514 20170412(1).JPG
85K

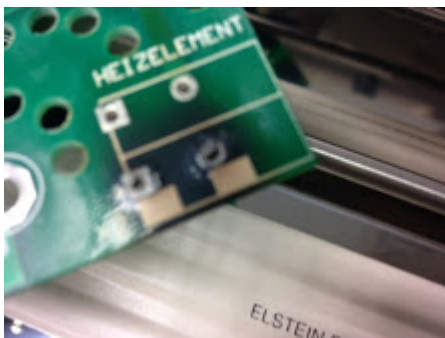


Image - Ceratherm 600-3 sn 516-3-0514 20170412(2).JPG
72K

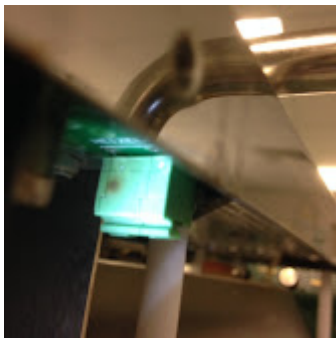


Image - Ceratherm 600-3 sn 533-3-0514 20170112(3).JPG
84K