Honeywell

ENVITEC

Warranty Terms - Distributors

01/2017

Product/ Product Type	Max. Warranty Period in months	Comments
Reusable Pulse Oximetry Sensors		
W (Wrap Sensors)	9	
F (Finger Sensors)	15	Verification by S/N, code of
ES (Ear Sensors)	15	manufacturing date
SoftTip® (R/RM/RS)	24	
Disposable Pulse Oximetry Sensors		
DA, DI, DP, DN, DW	None since disposable	See product label for date of maximum usability
SpO2 Extension and Adapter Cables		
X (Extension)	15	
Reusable Body Temperature Sensors	15	
Respiratory Gas Sensors – Flow Sensors		
SpiroQuant A+	None since single use	
SpiroQuant H	None since single use	
Respiratory Gas Sensors – Oxygen Sensors		
O2-Standard	15	Verification by S/N, code of
O2-OOM107 Phase out 2017-02-28	12	manufacturing date
O2 – OOM109	9	
Electrochemical Sensors		
O2*	15	Verification by S/N/lot no.,
NOX*	15	code of manufacturing date
Ethanol*	15	
Devices Excluding accessories and consumables like sensors and/or batteries		
OxiQuant – Devices	24	
MySign® - Devices	24	
OxiPen® - Pulsoximeter	24	
PhysioQuant –Blood Pressure Device Phase out 2016-12-31	24	Verification by purchase invoice
AlcoQuant – Devices*	24	
OxiQuant – Devices*	24	

* Non-medical products

The warranty period for manufacturing or material defects starts from the date of shipment to distributors.

Credit policy   Only "unopened" products which are returned within 30 days from the original shipment date will be accepted for credit. Off-the-shelf products returned are subject to a 12.5% restocking charge to cover internal costs for rework and retesting. All private label products returned are subject to a 20% restocking charge.

Return policy   Before returning any product, please apply for a Return Material Authorization (RMA) number. The related RMA form is available from https://www.envitec.com/service/ruecksendungen.html or from the Service Department. Please follow the instructions.
NO RETURNS ARE ACCEPTED WITHOUT PRIOR RETURN AUTHORIZATION.