



Derek Lamb <liquidgands@gmail.com>

Action Plan Viamed

1 message

Derek Lamb <derek@lamb.uk.net>

22 September 2015 at 09:46

To: Richard Tully <Richard.Tully@bsigroup.com>

Hi Richard,

With BSI double booking me back in August, when I sent my action plan I sent all my QC21 form to yourself,

I'm now being chased by BSI for action plans based on Malcolm Goodall report.

I've forwarded the email I sent you on the 26th August containing all my QC21 forms, I've got a reply saying Mr Goodall is now on holiday.

Can you check for me BSI are happy and not going to delay the review of my certificate.

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Regards

Derek Lamb

Dear Mr Lamb ,

An assessment was completed on 13/08/2015 by Malcolm Goodall and we are still waiting for the Corrective Action Plan in connection to the non-conformities within the report. We are unable to progress the review of your certificate until a corrective action plan has been received.

Please forward your plan to msuk.caps@bsigroup.com, quoting your visit report number as soon as possible.

If you have sent this in to us in the last 2 or 3 days thank you and please ignore this email.

Any questions or queries please call the Customer Service desk on 0845 080 9000 option 3.

Unfortunately we are unable to answer your questions and queries from this email box.

Best regards

BSI Customer Service.