



Derek Lamb <liquidgands@gmail.com>

RE: Acceptance of Action Plan Viamed

1 message

Richard Tully <Richard.Tully@bsigroup.com>
To: Derek Lamb <derek@lamb.uk.net>

23 September 2015 at 14:30

Hi Derek,

First: Your certification will not be delayed.

I have reviewed your corrective action plan and found it to be acceptable.

I have the half day for desktop review of your corrective actions booked for the 1st of October. Would you please send me the documentation by then. The documentation I require is for the major nonconformities: I will need the clinical evaluation for the Tom Thumb and the additional information to be supplied by Envitec. If you choose to send additional information for the minors I will close any of those that I can.

The option for OBL manufacturers to point to OEM technical files appears to remain open. Currently you need to hold a STED and the balance of technical information should be made available to BSI through the OEM.

Kind regards

Richard Tully

Product Specialist, Technical Manager & Client Manager

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From: liquidgands@gmail.com [mailto:liquidgands@gmail.com] **On Behalf Of** Derek Lamb

Sent: 22 September 2015 09:46

To: Richard Tully

Subject: Action Plan Viamed

Hi Richard,

With BSI double booking me back in August, when I sent my action plan I sent all my QC21 form to yourself,

I'm now being chased by BSI for action plans based on Malcolm Goodall report.

I've forwarded the email I sent you on the 26th August containing all my QC21 forms, I've got a reply saying Mr goodall in now on holiday.

Can you check for me BSI are happy and not going to delay the review of my certificate.

--

Regards

Derek Lamb

Dear Mr Lamb ,

An assessment was completed on 13/08/2015 by Malcolm Goodall and we are still waiting for the Corrective Action Plan in connection to the non-conformities within the report. We are unable to progress the review of your certificate until a corrective action plan has been received.

Please forward your plan to msuk.caps@bsigroup.com, quoting your visit report number as soon as possible.

If you have sent this in to us in the last 2 or 3 days thank you and please ignore this email.

Any questions or queries please call the Customer Service desk on 0845 080 9000 option 3.

Unfortunately we are unable to answer your questions and queries from this email box.

Best regards
BSI Customer Service.

Visit the BSI website at www.bsigroup.com

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