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Steve

I have enclosed some sample leads with plugs with the latest Blue covers fitted.

I have sent 3 cells, one (APD101663-IR142374) has been returned that has the connector off centre, one that has been returned by a customer for no mV reading and one that I have modified!

If you connect the cell returned by our customer (APD10024-IR142397) with the plug, you have to push that extra little bit for it to connect properly. If you then leave it for a while and try to disconnect it, it seems to come off easily without unclipping. This is what we are getting back from customers. There is not a problem with the voltage it has just disconnected itself.

I know you did not like the idea of turning the face but I thought I would do one to prove it was not the connector. If you connect the one I have turned (APD 103888) you will see that there is a definite unclipping before it comes off.

I am a bit worried that we now send these out knowing they are going to be a problem to our customers. We could easily change the blue caps, but that is only going to solve the problem for the new owners or people whose lids we have in for servicing. Any ideas how we could modify the cells we have in stock without spinning them on a lathe?

Just had a conversation with our service department and they have just received a lid with the same cell problem but the cells in the returned lid are from "narkedat90" It's interesting that this is only showing now I think something must have changed in the manufacturing.

Best regards

Terry Fisher
Chief Engineer

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