

Date: Thu, 3 Apr 2014 09:45:10 +0100
From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Subject: re: FW: Service report
To: Dave Edmondson <David.Edmondson@lthtr.nhs.uk>
In-Reply-To: <SEs4U0gzWCZJP0FPTjNFMjQ1NjIzNQ@208-PC>
Mime-Version: 1.0
Organization: Viamed
X-Mailer: GoldMine [6.70.50123]

Hi Dave,

Please can you review the following and advise? Here are our recommendations and the costs involved:

Firstly, **Room 5** - We have already supplied a replacement cabinet for Room 5, so I believe that this has now been resolved. Do you know if this has been fitted?

Second, **Room 12** - Please find attached a quotation for the replacement of the cracked warmer casing by a Viamed engineer by way of an interim service visit. Alternatively, we can supply the casing to you @ £98.00+VAT + £10.00+VAT carriage and you can fit it, avoiding the call-out charge.

Third, **Room 3** - The manufacturer of the cabinet body advises that this can be repair with a standard contact adhesive, such as Evostick. The quotation for the call-out to replace the radiant warmer head unit will cover our engineer glueing this back in place, providing the room is available.

Finally, **Maternity B** - We recommend that the cabinet be replaced in Maternity B as replacement doors are no longer available for this older design of cabinet. If your Estates department are able to effect in-house repairs on furniture, they may want to take a look, but Viamed does not employ joiners or structural engineers so we would just advise that the Trust replaces the cabinet body.

I have attached a copy of the quotation that was used for the previous cabinet replacement in Room 5, the prices are still valid so it can be re-used. Please note that this is for 'supply only'.

Quotations attached:

- QU003620 - for a replacement cabinet body for Room Maternity B
- QU003626 - for replacement of radiant warmer casing in room 12 and fixing of edging strip in Room 3.

If you want Viamed to do the work, just raise a purchase order against this quotation. Alternatively, if you are happy sticking down the edging strip and replacing the radiant warmer casing yourself, just raise an order for the casing only (or add it to the order for the replacement cabinet body if you are ordering that too).

Regards,
Steve

> Steve
>
> Give me a quote for the repairs and Ill raise an order No.
>
> Or do the repairs, work out cost and then Ill raise an order No.
>
> Our crap system works on exact amount.
>
> Ta
>
> DavEd
>
>
>
>

> From: Blackett Paul (LTHTR)
> Sent: 24 March 2014 09:37
> To: Edmondson David (LTHTR)
> Subject: RE: Service report
>
> If they are fixable we should pay for the repair, otherwise scrap and ask
> for funding to replace?
> paul
>
> From: Edmondson David (LTHTR)
> Sent: 21 March 2014 15:50
> To: Blackett Paul (LTHTR)
> Cc: Wilson Daron (LTHTR)
> Subject: FW: Service report
>
>
> Hi Paul
>
> Please read and discuss on action. Note pictures do say a thousand words.
>
> DavEd
>
>
>
>
> From: Steve Hardaker [mailto:steve.hardaker@viamed.co.uk]
> Sent: 21 March 2014 15:06
> To: Edmondson David (LTHTR)
> Subject: Service report
>
> Hi Dave,
>
> Please find attached a summary report that outlines the issues that Phil
> noted that we need to bring to your attention. I have sent the full
> service reports and test sheets to Daron Wilson as advised.
> One cabinet body in particular, in room 5, needs to be replaced, which you
> are already aware of. Others require the Trust to be aware of potential
> issues that may need addressing. Full details and images are included in
> the service report. You may need to visit the rooms in question to have a
> look for yourself and decide how you would like to proceed.
>
> The cabinet with the edge strip that is loose: this could obviously be
> glued back into place, however, that decision needs to be made by the
> Trust.
>
> Have a good weekend.
>
> Regards,
> Steve
>
>
>
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