

Subject : RE: Flowsensor A(PC) investigation into reported inaccuracies
Date : Thu, 20 Mar 2014 11:48:00 +0000
Linked to : Martin Boichat
From : Boichat Martin <M.Boichat@rbht.nhs.uk> (By way of info@viamed.co.uk)
To : SHARD (Steve Hardaker) <GoldMine User>
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Hi Steve,

Has there been any progress with this? I have a number of (new unused) flowsensors that I would like to return

Martin

From: Steve Hardaker [mailto:steve.hardaker@viamed.co.uk]
Sent: 12 March 2014 12:06
To: Boichat Martin
Subject: Flowsensor A(PC) investigation into reported inaccuracies

Hi Martin,

Just to confirm our conversation earlier this week, please use returns number SRS64245 for the return of any failed flowsensors for investigation. I have asked our Goods In Dept to notify me immediately when something arrives so that we can start testing.

As part of the ongoing investigation, can I ask a couple of questions to gain more background info?

Firstly, can you detail the model(s) of vents that the flowsensor inaccuracies appear on, and, if they are all the same type, are they all the same age or different revisions?

Secondly, do you have any working Drager flowsensors (either standard or autoclavable) that are no longer in service for any reason that we might be able to have in order to run further comparison tests? If so, these would be greatly appreciated and I could arrange to collect at no expense to yourselves.

We are eager to identify the cause of the problems that you have reported, and would ask you to please report back any further failures or new information that may help with our investigation. Thanks in advance.

Regards,
Steve

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[Sent via Goldmine]

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