

Date: Thu, 12 Sep 2013 10:04:50 +0100
From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Subject: re: Delivery outside of the UK
To: Annie Randall <ARandall@medisave.co.uk>
In-Reply-To: <SDY5REtZUSFTMIU3TjNFMjk1NTIwMDI@DESK220>
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Organization: Viamed
X-Mailer: GoldMine [6.70.50123]

Hi Annie,

I have looked into this for you and the answer is yes, we can do this for deliveries to Europe. However, due to the more complicated paperwork involved in shipments to the rest of the world, we do not want to extend this outside of Europe, but I hope this will still be of help to you.

I have costed up the carriage charges via 'International Signed For' based on the finger oximeters that you purchase from us, and we propose a simple carriage banding as follows:

1 - 5 units: £10.00+VAT
6-10 units: £15.00+VAT
11+ units: Delivery via UPS - call per order for price (this will be dependent upon weight and UPS have different tariffs for domestic or business shipments)

The way that we envisage this working would be as follows:

- Viamed will issue the Invoice to Medisave electronically as a PDF, with the customer's delivery address on it. This will also have the International Signed For tracking number.
- Medisave will take this as confirmation of shipment and issue an Invoice to the customer. Medisave can then forward on the tracking details to the customer.
- The shipments will not have any added insurance, Viamed's liability will end at proof that the shipment has been accepted by the shipper. If added insurance is required, Medisave will need to either arrange that separately or specify at the time of ordering that insurance is required and Viamed will provide a price including insurance.
- Viamed will include a delivery note with the goods to the customer for reasons of traceability, **with no values showing**. This delivery note will have a statement something to the effect of "In the event of any queries, please contact Medisave on +44..." etc. This is to keep transaction is between Medisave and the Customer; all correspondence should be between those 2 parties.

If this fits in with what you were thinking, please let me know as we are happy to implement this as soon as you like.

Regards,

Steve

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[Sent via Goldmine]

> Good afternoon,
>
> As we are updating our systems I need to gather some information from you,
> if you would be so kind to help me with our enquiries.
> We need to know whether you would deliver direct to our customers outside
> of the UK?
> If so which countries do you deliver to and what is the carriage charge
> for each country.
>
> Your feedback would be greatly appreciated.
>
> Kind Regards
>
> Annie Randall
>
>
>
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> Mercery Road
> Weymouth
> Dorset
> DT3 5FA
>
> Telephone: 0800 804 6447
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> An ISO 9001 Registered Firm
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