

Date: Tue, 14 Oct 2014 09:47:29 +0100
From: Steve Hardaker <steve.hardaker@viamed.co.uk>
Subject: Drager compatible flowsensors - follow up
To: Chris Birch <chris.birch@papworth.nhs.uk>
Mime-Version: 1.0
Organization: Viamed
X-Mailer: GoldMine [6.70.50123]

Hi Chris,

Just a quick follow up with regards to the Viamed Drager compatible flowsensors that we were discussing towards the end of last year.

To recap, you reported accuracy and calibration problems in September 13, specifically when using them with the Evita 4. The engineers investigated the problem in detail and in January of this year we discontinued the Flowsensor A and replaced it with a revised version, the Flowsensor A(PC).

Flowsensor A(PC) is of an improved design using higher specification platinum wire, a brand new moulding tool and is now manufactured from a polycarbonate material, which has the advantage of allowing the flowsensor to be autoclaved. The design changes have improved the overall accuracy and stability of the flowsensor, and 10 months in, we have yet to hear of any problems with accuracy or calibration.

I see that your Trust has ordered a further 12 boxes since then (6 in May and 6 in July), so I am hoping that you might be able to provide some feedback as to the performance. Have you had any further reports of failures since January, or do you have any observations or comments?

Any information that you can offer will be appreciated as it helps to ensure that we have resolved the issues raised. Thank you in advance.

Regards,
Steve

Steve Hardaker
UK Sales Manager
Viamed Ltd.
<http://www.viamed.co.uk>
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd
Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

[Sent via Goldmine]