

EnviteC-Wismar GmbH · Alter Holzhafen 18 · D- 23966 Wismar

### Summary of findings complaints RMA 13/5033 and 13/5038

We did investigate the returned sensors. The sensors returned in closed pouches did show closely after opening the pouch a linearity error outside the specification. The sensors behavior did recover after storage on air or pure oxygen. Sensors returned in open pouches did show no problem. EnviteC Oxygen sensors cannot be stored in absence of oxygen over a longer period of time. That led to deactivation of the cathode.

The problem was caused by the nearly oxygen-tight pouch. We recommend a change in the material of the pouch.

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