

Report on Flowsensors A Failures

We have Sold 3586 Packs of 5, for a total of 17,930 individual units out in the Field,

Our returns service has Logs of 58 returns, of which 57 are customer incorrectly ordering the wrong type of Flowsensor, duplicate orders or returns of demo / samples,

SRN20080 Liverpool Heart & Chest Hospital reported out of box failure. 10/10/11 – outcome suspected Dropped box.

Also the known but unreturned Incident Report 2012/001/018/401/002. which appeared to be a user's cleaning error.