

## **Report on Flowsensors A Failures**

We have Sold 3586 Packs of 5, for a total of 17,930 individual units out in the Field,

Out returns service has Logs of 58 returns, of which 57 Are customer incorrectly ordering the wrong type of Flowsensor , duplicate orders or returns of demo / samples,

SRN20080 Liverpool Heart & Chest Hospital reported out of box failure. 10/10/11 – outcome suspected Dropped box.

Also the known but unreturned Incident Report 2012/001/018/401/002. which appeared to be a users cleaning error.