



Derek Lamb <liquidgands@gmail.com>

Re: MHRA Ref 2013/005/020/401/001

1 message

Derek Lamb <derek.lamb@viamed.co.uk>
To: "Williams, Frank" <Frank.Williams@dchft.nhs.uk>

12 July 2013 09:29

Dear Frank

Sorry for the delay in getting back to you.

I have just received a limited number of samples our new flow sensors, I'm going to send 2 out to you tonight for your inspection.

Hopefully they address your concerns with the product.

We should receive a full shipment over the next 2-3 weeks. where I will replace your existing flow sensors.

Regards

Derek Lamb
Viamed Ltd.

On 30 May 2013 16:20, Williams, Frank <Frank.Williams@dchft.nhs.uk> wrote:

Hi Derek

Thank you for your email I have just posted you a few examples of the flow sensors as you asked.

Regards

Frank Williams

Chief Technician

Medical Engineering Department

Dorset County Hospital

NHS Foundation Trust

Dorchester

DT1 2JY

Tel No. 01305 254118

frank.williams@dchft.nhs.uk

From: liquidgands@gmail.com [mailto:liquidgands@gmail.com] **On Behalf Of** Derek Lamb
Sent: 30 May 2013 15:35
To: Williams, Frank
Subject: MHRA Ref 2013/005/020/401/001

Dear Mr Williams,

Its has been reported to me that you have had some failures with our Flowsensors.
Part Number 4310001.

Would it be possible for you to return the Faulty sensors to us at Viamed.

I have generated a returns number SRS 63869,

I note you also have some quarantined units, can you also return a couple of these so they can also be investigated.

I will either reimburse you for the postage or I can arrange for a carrier to pick up the faulty sensors.

Can you return them for my attention

Derek Lamb

Viamed

15 Station Road

Cross Hills

Keighley

West Yorkshire

BD20 7DT

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