



Derek Lamb &lt;liquidgands@gmail.com&gt;

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**Re: MHRA Ref 2013/005/020/401/001**

1 message

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**Derek Lamb** <derek.lamb@viamed.co.uk>  
To: "Williams, Frank" <Frank.Williams@dchft.nhs.uk>

30 May 2013 16:30

Thankyou,

I'll update you as to our findings

Derek Lamb  
Viamed Ltd.

On 30 May 2013 16:20, Williams, Frank <[Frank.Williams@dchft.nhs.uk](mailto:Frank.Williams@dchft.nhs.uk)> wrote:

Hi Derek

Thank you for your email I have just posted you a few examples of the flow sensors as you asked.

Regards

Frank Williams

Chief Technician

Medical Engineering Department

Dorset County Hospital

NHS Foundation Trust

Dorchester

DT1 2JY

Tel No. 01305 254118

[frank.williams@dchft.nhs.uk](mailto:frank.williams@dchft.nhs.uk)

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**From:** [liquidgands@gmail.com](mailto:liquidgands@gmail.com) [mailto:[liquidgands@gmail.com](mailto:liquidgands@gmail.com)] **On Behalf Of** Derek Lamb

**Sent:** 30 May 2013 15:35

**To:** Williams, Frank

**Subject:** MHRA Ref 2013/005/020/401/001

Dear Mr Williams,

Its has been reported to me that you have had some failures with our Flowsensors.

Part Number 4310001.

Would it be possible for you to return the Faulty sensors to us at Viamed.

I have generated a returns number SRS 63869,

I note you also have some quarantined units, can you also return a couple of these so they can also be investigated.

I will either reimburse you for the postage or I can arrange for a carrier to pick up the faulty sensors.

Can you return them for my attention

Derek Lamb

Viamed

15 Station Road

Cross Hills

Keighley

West Yorkshire

BD20 7DT

*DCH NHS FT is committed to becoming a paper light, digital organisation; **please do not print this email***