



Derek Lamb &lt;liquidgands@gmail.com&gt;

---

**MHRA Ref 2013/005/020/401/001**

1 message

**Derek Lamb** <derek.lamb@viamed.co.uk>

30 May 2013 15:35

To: frank.williams@dchft.nhs.uk

Dear Mr Williams,

Its has been reported to me that you have had some failures with our Flowsensors.  
Part Number 4310001.

Would it be possible for you to return the Faulty sensors to us at Viamed.

I have generated a returns number SRS 63869,

I note you also have some quarantined units, can you also return a couple of these so they can also be investigated.

I will either reimburse you for the postage or I can arrange for a carrier to pick up the faulty sensors.

Can you return them for my attention

Derek Lamb  
Viamed  
15 Station Road  
Cross Hills  
Keighley  
West Yorkshire  
BD20 7DT