
York and Scarborough Teaching - SOR - 300000198784043

Medical Devices Team T7 <MedicalDevices@supplychain.nhs.uk>
To: Catrin Hollings <catrin.hollings@viamed.co.uk>

22 May 2026 at 10:35

OFFICIAL

Good Morning Catrin,

Hope you are well,

I have received confirmation from the Trust that they are in process of completing the form and will send this over as soon as it is completed,

If you have any questions, please do not hesitate to contact me,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring

NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678

Email: jordan.adams@supplychain.nhs.uk[Website](#) | [Twitter](#) / [X](#) | [LinkedIn](#)

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From: Medical Devices Team T7
Sent: 20 May 2026 15:23
To: 'Catrin Hollings' <catrin.hollings@viamed.co.uk>
Subject: RE: York and Scarborough Teaching - SOR - 300000198784043

Good Afternoon Catrin,

Thank you for the clarification,

I have requested the completed MIA doc from the trust and signed T&C's,

As soon as I receive these, I will forward them straight over,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring

NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678

Email: jordan.adams@supplychain.nhs.uk

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From: Catrin Hollings <catrin.hollings@viamed.co.uk>
Sent: 20 May 2026 11:51
To: Medical Devices Team T7 <MedicalDevices@Supplychain.nhs.uk>
Subject: Re: York and Scarborough Teaching - SOR - 300000198784043

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Hi Jordan,

Please be aware that our delivery and collection service is only available Monday to Friday, therefore delivery will be made on Friday 5th June.

Collection can also be arranged for Friday 12th June but no specific time can be arranged and will be some time within the working hours of UPS.

We look forward to receiving the signed T&Cs to initiate the process.

I look forward to hearing from you.

Kind regards

Catrin Hollings

Marketing

Viamed Ltd.

<http://www.viamed.co.uk>

Email: catrin.hollings@viamed.co.uk

Tel: +44 (0)1535 634 542

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On Tue, 19 May 2026 at 13:27, Catrin Hollings <catrin.hollings@viamed.co.uk> wrote:

Hi

That is not a problem, but the MIA agreement still needs to be signed.

We can arrange for collection of the device on the Friday - we would need full information for collection.

Thanks

Kind regards

Catrin Hollings

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On Tue, 19 May 2026 at 11:17, Medical Devices Team T7 <MedicalDevices@supplychain.nhs.uk> wrote:

OFFICIAL

Good Morning Catrin,

Thank you for the below,

However, the trial is only for a week period, please see attached,

The dates available are listed below,

| Trail Schedule | Required Delivery Date | | Trial Date | Trial Date | Trial Date | Trial Date | Trial Date/Pick Up date |
|----------------|------------------------|------------|------------|------------|------------|------------|-------------------------|
| | Saturday | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday |
| | 06/06/2026 | 07/06/2026 | 08/06/2026 | 09/06/2026 | 10/06/2026 | 11/06/2026 | 12/06/2026 |

Please could you confirm you are able to provide the equipment 06/06/2026 and then pick up the equipment 12/06/2026,

Once the trail is completed the trust will evaluate all the submissions,

If you have any questions, please do not hesitate to contact me,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring



NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678

Email: jordan.adams@supplychain.nhs.uk

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From: Catrin Hollings <catrin.hollings@viamed.co.uk>

Sent: 19 May 2026 09:37

To: Medical Devices Team T7 <MedicalDevices@Supplychain.nhs.uk>

Subject: Re: York and Scarborough Teaching - SOR - 300000198784043

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Good Morning Jordan,

Thank you for the confirmation that they wish to progress with the trial.

If you could please arrange for the relevant person responsible for the trial to complete and return the attached Sale or Return Terms & Conditions form, we can then arrange to send a unit on a 30-day trial basis. We would also require the full name and delivery address for the unit in order to complete the relevant MIA paperwork on our side.

We would kindly ask that every effort is made to complete the assessment within 30 days of receipt of the device. Should the device prove unsuitable, we would ask that it is returned complete, undamaged, and in its original packaging using a traceable courier service, with the return carriage arranged by the Trust.

Please also note that the unit supplied for trial will be new and unused. Should the trial prove successful and the Trust wish to retain the instrument, a Purchase Order would be required in line with the quotation. We would kindly ask that the Purchase Order includes the comment: "Goods already supplied, ref SORxxx".

For the benefit of the training staff, I have attached the Instruction Manual, along with a link to the simulator software, which can be downloaded directly from our website via the link below. The software runs on Windows devices and provides an operational simulation of the device in use:

http://www.viamed.co.uk/library/sim/TOF_3Dv1.0.exe

Once we receive the completed form, we can progress the arrangements for the trial. If you have any queries in the meantime, please let me know.

Kind regards

Catrin Hollings

Marketing

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Email: catrin.hollings@viamed.co.uk

Tel: +44 (0)1535 634 542

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On Mon, 18 May 2026 at 10:34, Medical Devices Team T7 <MedicalDevices@supplychain.nhs.uk> wrote:

OFFICIAL

Good Morning Catrin,

Thank you for your email,

I can confirm that we have received the below from the trust,

["We would go ahead with the trial and please may the supplier provide the equipment and training materials."](#)

Please could you confirm if you are able to provide the equipment to trail for the dates below,

| Trail Schedule | Required Delivery Date | | Trial Date | Trial Date | Trial Date | Trial Date | Trial Date/Pick Up date |
|----------------|------------------------|------------|------------|------------|------------|------------|-------------------------|
| | Saturday | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday |
| | 06/06/2026 | 07/06/2026 | 08/06/2026 | 09/06/2026 | 10/06/2026 | 11/06/2026 | 12/06/2026 |

Once confirmed I will advise the trust,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring

The logo for NHS Supply Chain, featuring the letters 'NHS' in a bold, blue, sans-serif font above the words 'Supply Chain' in a black, sans-serif font.

NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678

Email: jordan.adams@supplychain.nhs.uk

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From: Catrin Hollings <catrin.hollings@viamed.co.uk>
Sent: 13 May 2026 12:56
To: Medical Devices Team T7 <MedicalDevices@Supplychain.nhs.uk>
Cc: steve.nixon@viamed.co.uk
Subject: Re: York and Scarborough Teaching - SOR - 300000198784043

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Good Afternoon Jordan,

Thank you for your update and for sharing the Trust's clarification.

We would like to confirm that, as a distributor, we are not clinically trained and therefore are unable to provide clinical support or patient-facing advice during the trial. As noted previously, the device is intended for use by suitably qualified personnel, including specialists, anaesthetists and nurses with specialisation in anaesthesia care, and the Instructions for Use are supplied in accordance with the Medical Device Regulation.

Evaluation units are supplied as part of our Sale or Return service and are covered by our attached Product Trial – Sale or Return Terms and Conditions, including a MIA Call-Off Agreement. These terms set out the basis on which trial units are supplied, including delivery, responsibility for the goods during the trial period, and return arrangements.

For the trial, we would be able to provide the following support:

- device unit(s) for evaluation;
- training materials for the Hospital Clinical Educator, including a PowerPoint presentation and a Windows-based simulator providing full operational simulation of the device; and
- support to the Clinical Educator by telephone or Zoom.
- On this occasion, our Commercial Director, Steve Nixon, would also be happy to provide a one-session "train the trainer" meeting, either in person or via Zoom in addition to the above.

Please also note that the device uses standard paediatric electrodes, which Viamed does not supply, but these are readily available through standard supply chain channels.

Although we appreciate this request may reflect this particular Trust's internal process, we have previously supplied units to other Trusts without a requirement for on-site supplier attendance, and those devices are being used effectively by the relevant clinical teams.

On that basis, could you please confirm whether the Trust would still wish to proceed with the trial? If so, we can then review the proposed delivery dates and confirm both our Commercial Director's availability and stock availability.

I look forward to hearing from you.

Kind regards

Catrin Hollings

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On Thu, 7 May 2026 at 14:51, Medical Devices Team T7 <MedicalDevices@supplychain.nhs.uk> wrote:

OFFICIAL

Good Afternoon,

Hope you are well,

Please see Clarification from Trust below,

"It will be beneficial to have the Supplier available to support during the trial. This is for patient safety and being there to support, answer questions and offer advice as and when required. Bringing Few units will be an advantage as this will ensure that we get more feedback from users as we have about 22 theatres in total. However if unable to 1 unit will be acceptable."

Please could you confirm your availability for either of the below,

| Trail Schedule | Required Delivery Date | | Trial Date | Trial Date | Trial Date | Trial Date | Trial Date/Pick Up date |
|----------------|------------------------|------------|------------|------------|------------|------------|-------------------------|
| | Saturday | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday |
| | 06/06/2026 | 07/06/2026 | 08/06/2026 | 09/06/2026 | 10/06/2026 | 11/06/2026 | 12/06/2026 |
| | 13/06/2026 | 14/06/2026 | 15/06/2026 | 16/06/2026 | 17/06/2026 | 18/06/2026 | 19/06/2026 |

If you have any questions, please do not hesitate to contact me,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring

NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678

Email: jordan.adams@supplychain.nhs.uk

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From: Medical Devices Team T7
Sent: 05 May 2026 12:30
To: 'Catrin Hollings' <catrin.hollings@viamed.co.uk>
Subject: RE: York and Scarborough Teaching - SOR - 300000198784043

Good Afternoon Catrin,

Thank you for your email,

Apologies I missed your call earlier, I have checked my settings on my phone and everything seems to be correct so im not sure why it didn't come through,

The trial processes I have seen trust complete before required a single unit to be delivered that the trust will trial over the week, and would require someone to be present on site to show how the equipment is used and for any questions,

However, I have requested clarification on requirements to the trust and as soon as we have received a response, I will provide an immediate update,

If you have any question, please do not hesitate to contact me,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring

NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678



Email: jordan.adams@supplychain.nhs.uk

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From: Catrin Hollings <catrin.hollings@viamed.co.uk>
Sent: 05 May 2026 10:43
To: Medical Devices Team T7 <MedicalDevices@Supplychain.nhs.uk>
Subject: Re: York and Scarborough Teaching - SOR - 300000198784043

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Hi Jordan,

Thank you for your email. I have attempted to reach you by phone earlier, but was unable to get through.

As this is our first invitation of this kind, I would be grateful if you could outline the expectations for the trial and how the process typically works.

Could you also please confirm whether attendance on-site is required for the duration of the trial?

For context, we currently offer a Sale or Return service, which allows customers to trial the device for up to 30 days free of charge. Instructions for use are supplied in accordance with the Medical Device Regulation, and the device is for use by suitably qualified personnel: specialists, anaesthetists and nurses with specialisation in anaesthesia care. In addition, we can supply training materials for use by the Hospital Clinical Educator, these include: PowerPoint training presentation and a Windows based simulator which provides full operation simulation of the device. We also offer support to Clinical Educators.

I am available until 2:30pm today, as well as tomorrow and Thursday to discuss this further.

Thank you, and I look forward to your guidance.

Kind regards

Catrin Hollings

Marketing

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<http://www.viamed.co.uk>

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On Fri, 1 May 2026 at 11:22, Medical Devices Team T7 <MedicalDevices@supplychain.nhs.uk> wrote:

OFFICIAL

Good Morning,

Thank you for your SOR submission for York and Scarborough,

I can confirm that the SOR submission has been evaluated and the trust has requested your availability to trial,

Please see Completed Trial information excel from the trust along with the trust trial evaluation criteria/scoring metrics,

Please could you confirm your availability for the dates below,

| Trail Schedule | Required Delivery Date | | Trial Date | Trial Date | Trial Date | Trial Date | Trial Date/Pick Up date |
|----------------|------------------------|------------|------------|------------|------------|------------|-------------------------|
| | Saturday | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday |
| | 30/05/2026 | 31/05/2026 | 01/06/2026 | 02/06/2026 | 03/06/2026 | 04/06/2026 | 05/06/2026 |
| | 06/06/2026 | 07/06/2026 | 08/06/2026 | 09/06/2026 | 10/06/2026 | 11/06/2026 | 12/06/2026 |
| | 13/06/2026 | 14/06/2026 | 15/06/2026 | 16/06/2026 | 17/06/2026 | 18/06/2026 | 19/06/2026 |

If you have any question, please do not hesitate to contact me,

Kind Regards

Jordan Adams

Procurement Assistant – Patient Monitoring

NHS Supply Chain

Address: Gradient Mill, Tileyard North, Wakefield, WF1 5FY

Mobile: 0115 857 8678



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