Derek Lamb (1) Failed Login Attempts 66 Issues *29 Unread* 29 ISO Tasks 16.70 °C

Old Style View

Issue #381760: Audit 14 Complaints And Corrective Actions VST (189)_380842

Add File

🔴 **COMPLETED ISSUE 12 JAN 2026 BY HELEN LAMB**

*** NON Conformance Header
it must contain reasoning to explain why this is or is not a vigilance ISSUE

☑ Minor Internal Error i.e. not ISO Non Conformance or Complaint / No preventative or corrective actions required / No Internal Review Requested / Product Failure but no requirement to Escalate Non conformance / or dealt with in s 10 Dec 2025 Derek Lamb

☐ Reviewed Non Conformity / Complaint and determine if its a vigilance Issue requiring a corrective action plan

☐ Determined Cause of Non Conformity / Complaint

☐ Evaluated action to Ensure does not recur

☐ Planning and documenting action needed and implementation QC 28b

☐ Verify Action does not adversely affect Safety Performance or regulatory requirements

☐ Effectiveness of corrective action reviewed

Meeting: Non Conformance Issues　　**Section:** Non Conformance Issues

Created: 25 Nov 2025 12:51:32 PM **By:** Helen Lamb

Set to User: Derek Lamb

Additional Information: ✏️

Subject: Audit 14 Complaints And Corrective Actions VST (189)_380842

Primary Issue: 🔍[380842](#)
Next Action By: Derek Lamb

📝 Add Update Message   Issue #381760

> Enter your update message here...

📄 Update   ✅ Complete

📎 Hide Linked Files (1)

📥 📄 **Audit 14 Complaints and Corrective Actions VST 2025.pdf** ✏️
Ref #381760.15995 · 25/11/25 1:15 pm · Helen Lamb

[Remove]
[Update/History]

Drop new version here

Show all

8 Jan 2026 - #381760.3 - Derek Lamb 📋

Done sat with SN, showed him what was happening.

📋 Issue   ⚠️ None Conf.

27 Nov 2025 - #381760.2 - Derek Lamb 📋

reviewed the issue history, its a rolling task and some have bneen completed after some of the older ones, so not an ISO non conformance as such, but will sit with SN and show him how to close older versions of the same rolling issues if they are still open at the time,

- Training Issue

📋 **Issue**   ⚠ **None Conf.**

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25 Nov 2025 - #381760.1 - Helen Lamb 📋

Added by Helen Lamb sent to Derek Lamb
System Generated

Audit 14

Rolling task 1068 Feedback VST, Three issues not completed and well out of terms

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Any follow on issues must be identified with Observation Issue or a Non Conformance Issue.

If the issue is a Non Conformance a QC21 form must be filled in, as per the QC21 form procedure, and investigated as such.

If there are any non Conformances from the Audit, create a follow up / related Issue including all of the following -

With a time for Completion

Immediate Action Plan

Corrective Action Plan

Corrective Action

Confirmation of Resolution

If its a major / critical non conformance complete form QC 18

H.S.E. implications :No health and safety implications

Issue   ⚠ None Conf.

System (initial record)

Added by Helen Lamb sent to Derek Lamb
System Generated
Audit 14

Rolling task 1068 Feedback VST, Three issues not completed and well out of terms

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If the issue is a Non Conformance a QC21 form must be filled in, as per the QC21 form procedure, and investigated as such.

If there are any non Conformances from the Audit, create a follow up / related Issue including all of the following -
With a time for Completion
Immediate Action Plan
Corrective Action Plan
Corrective Action
Confirmation of Resolution
If its a major / critical non conformance complete form QC 18
H.S.E. implications :No health and safety implications

27 Nov 2025 Derek Lamb

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- Training Issue

08 Jan 2026 Derek Lamb

Done sat with SN, showed him what was happening.

📋 **Issue**   ⚠️ **None Conf.**