



Main Account <viamedinbox@gmail.com>

Fwd: 【Quantity confirmation】 Order 20250829VIAMED Tracking 884025065624

1 message

Steve Nixon <steve.nixon@viamed.co.uk>

To: otok@ichinen.co.jp

Cc: Kate Griffiths <kate.griffiths@viamed.co.uk>

12 September 2025 at 12:24

Dear Kumiko

Your suggestion is good, can you please return the sensors referencing the returns number:

SRS Number 69240

Can you please also provide the serial numbers of the six sensors to be returned and details of the fault/s observed.

Kind regards

Steve

----- Forwarded message -----

From: <otok@ichinen.co.jp>

Date: Fri, 12 Sept 2025 at 09:17

Subject: Re: 【Quantity confirmation】 Order 20250829VIAMED Tracking 884025065624

To: Kate Griffiths <kate.griffiths@viamed.co.uk>Cc: Steve Nixon <office@viamed.co.uk>, <sugiyama@ichinen.co.jp>, <tateishi@ichinen.co.jp>

Dear Kate

Hello, thank you for your reply.

All 108 sensors are part number R-22AV.

I understand that you will provide us with 8 sensors for free, but it would be difficult for our company to accept them for free, so I have a suggestion.

We currently have six non-standard R-22AV sensors in stock.

I would like to return these and exchange them for the eight sensors you provided free of charge.

We are still two short, but once we have two more non-standard sensors after our inspection, we will return them immediately.

We apologize for the inconvenience, but thank you for your cooperation.

ICHINEN MANUFACTURING CO., LTD

Kumiko Oto

Sumitomo Fudosan Mita First BLDG. 9F

Shibaura 4-2-8

Minato-ku, Tokyo, 108-0023 Japan

Tel#: 03-6311-6236

FAX#: 03-6311-6242

E-mail: gas-j@ichinen.co.jp

--- "Kate Griffiths" --- 2025/09/11 19:59:45 --- Hi Kumiko, Please accept my apology for our error. We are happy for you

to keep the

送信者: "Kate Griffiths" <kate.griffiths@viamed.co.uk>

宛先: otok@ichinen.co.jp

Cc: "Steve Nixon" <office@viamed.co.uk>, sugiyama@ichinen.co.jp, tateishi@ichinen.co.jp

日付: 2025/09/11 19:59

件名: Re: 【Quantity confirmation】 Order 20250829VIAMED Tracking 884025065624

Hi Kumiko,

Please accept my apology for our error. We are happy for you to keep the extra eight sensors at no charge.

I hope this is acceptable to you.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

Tel: +44 (0)1535 634542

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On Thu, 11 Sept 2025 at 11:29, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Hi again Kumiko,

Further to the extra eight sensors, please could I ask if they are the same part number (0110132 = R-22AV)?

Many thanks.

Kind regards

Kate Griffiths

<http://www.viamed.co.uk>

Email kate.griffiths@viamed.co.uk

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On Thu, 11 Sept 2025 at 09:44, <otok@ichinen.co.jp> wrote:

Dear Kate

Hello.

Regarding the R-22AV you sent the other day,
the invoice and delivery note stated 100 units, but 108 units actually arrived.

The order was for 100 pieces.

Why did I receive 8 more items than I ordered?

Please tell me.

We look forward to your reply.

Thank you.

Sincerely,

ICHINEN MANUFACTURING CO., LTD

Kumiko Oto

Sumitomo Fudosan Mita First BLDG. 9F

Shibaura 4-2-8

Minato-ku, Tokyo, 108-0023 Japan

Tel#: 03-6311-6236

FAX#: 03-6311-6242

E-mail: gas-j@ichinen.co.jp

----- 転送者: 音 久美子/イチネン 転送日: 2025/09/11 16:42 -----

送信者: "Viamed Deliveries" <deliveries@viamed.co.uk>

宛先: otok@ichinen.co.jp

日付: 2025/09/02 23:45

件名: Order 20250829VIAMED Tracking 884025065624

Dear Kumiko Oto,

I am writing to inform you that your order, 20250829VIAMED has been dispatched.

You can track your order on the FEDEX website, with the following tracking number 884025065624.

Please see attached delivery note, DVM158724-1 and Invoice RVM158724-1 .

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
email: aqib.majeed@viamed.co.uk
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-----(添付ファイル: DVM158724-1.pdf)(添付ファイル: RVM158724-1.pdf)

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Steve

Steve Nixon
Director - Viamed Ltd.

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