



Steve Nixon <steve.nixon.viamed@googlemail.com>

OOM110, RMA 300288487

1 message

Miska, Stefan <Stefan.Miska@honeywell.com>
To: "Steve Nixon (steve.nixon@viamed.co.uk)" <steve.nixon@viamed.co.uk>
Cc: "Wagner, Jessica (GE0Y)" <Jessica.Wagner@honeywell.com>

6 August 2025 at 10:14

Dear Steve,

We have analysed your complaint on OOM110 and have found the following:

Enclosed in the blue housing, a standard galvanic cell is held at top and bottom by two O-Rings and centred by a third one, the blue housing itself contains another (red) O-Ring for tight connection with the ventilator. We have found no deviation in any of the O-Rings, however the galvanic cell itself is slightly undersized. We consider the resulting lower contact pressure to be the holding O-Rings causal for the leak. The size aberration did not manifest in any other sensor models and escaped detection.

We have adjusted the limit stop of our lathe and implemented a 100% control for cell housings dressed to size. In parallel, a moulding tool design change, which renders planishing unnecessary, is nearly complete. The problem should therefore be solved. If you hear of further leaks in a later shipping, please notify us.

Regards

Stefan

Kind regards / Mit freundlichen Grüßen

i. A. Stefan Miska, PhD

Manager, Quality Regulatory and Service

Honeywell Industrial Automation | HSS

Healthcare

Office: +49 3841 360 328

Fax: +49 3841 360 222

Stefan.Miska@honeywell.com

www.envitec.com

Honeywell Healthcare Solutions GmbH

(previously known as EnviteC Wismar GmbH)

Alter Holzhafen 18

23966 Wismar, Germany

Trade Register: Schwerin, HRB 1838

Managing Director: Marcel de Veer