



## Reasons for opening Orders For Editing

### TYPE : Customer Update

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Customer Order Changed	Total :1	Total :2	Total :1	Total :4	Total :0	Total :0	Total :5	Total :20	Total :30	Total :10	Total :7	Total :6
Customer Paid	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :2	Total :1	Total :4	Total :2	Total :0	Total :0
Customer Provided PO	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :4	Total :3	Total :7	Total :4	Total :6	Total :3
Customer Updated Order	Total :1	Total :2	Total :0	Total :4	Total :1	Total :1	Total :13	Total :20	Total :7	Total :8	Total :3	Total :11
Order Deleted	Total :0	Total :1	Total :0	Total :1	Total :1	Total :1	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0
Order Type Change	Total :1	Total :1	Total :0	Total :0	Total :1	Total :0	Total :1	Total :0	Total :0	Total :1	Total :3	Total :0
Quote / Proforma update / change status	Total :0	Total :1	Total :0	Total :1	Total :0	Total :0	Total :4	Total :4	Total :2	Total :6	Total :1	Total :3
Updated Order Qty	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :2	Total :0	Total :0	Total :0	Total :0	Total :0

### TYPE : Input Error

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Address Amendment	Total :3	Total :1	Total :0	Total :0	Total :0	Total :25	Total :32	Total :16	Total :6	Total :7	Total :8	Total :10
Address Invoice Adjustment	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0	Total :3	Total :3	Total :1
Duplicated Order	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0	Total :0
Incorrect Item removed	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :2	Total :1	Total :0	Total :0
Incorrect information	Total :3	Total :3	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0
Item missed so then added	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :3	Total :0	Total :0	Total :1	Total :1	Total :1
Order Entry Error	Total :0	Total :1	Total :0	Total :0	Total :0	Total :1	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0
Spelling error	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :2	Total :6	Total :0	Total :2	Total :0	Total :0
Updated Telephone Number	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0	Total :4	Total :1	Total :4	Total :5	Total :1	Total :1

Updated VAT Number	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0
Used Wrong Account	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1
VAT should be Zero	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0	Total :0
clicked submit instead of print	Total :2	Total :2	Total :0	Total :2	Total :2	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0

**TYPE : Layout Error**

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Layout Error	Total :2	Total :0	Total :1	Total :2	Total :0	Total :0	Total :5	Total :2	Total :3	Total :2	Total :1	Total :1

**TYPE : Normal Process Update**

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Add Repair Details	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0
Item Superceeded	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0
Labour Time Adjustment	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :6	Total :1	Total :2	Total :5	Total :0
Quote Removal	Total :0	Total :0	Total :0	Total :0	Total :2	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0
Update Paperwork Name	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0	Total :1	Total :3
Updated Bank Charges	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :5	Total :1	Total :4	Total :0	Total :0	Total :3
Updated Carriage	Total :2	Total :0	Total :0	Total :0	Total :0	Total :2	Total :6	Total :4	Total :1	Total :9	Total :5	Total :7
Updated Due Date	Total :0	Total :0	Total :1	Total :0	Total :0	Total :1	Total :14	Total :8	Total :12	Total :3	Total :5	Total :5
Updated Inco terms	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :2	Total :1	Total :4	Total :2	Total :0	Total :0
Updated Insurance	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :3	Total :2	Total :0	Total :1
Updated Memo	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :1	Total :0	Total :0	Total :1	Total :0	Total :0
Updated Memos to Stock Lines	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0	Total :1
Updated Paperwork Name	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :2	Total :2	Total :3	Total :2	Total :0	Total :0
Updated Price	Total :1	Total :0	Total :1	Total :0	Total :0	Total :0	Total :0	Total :1	Total :5	Total :1	Total :0	Total :1
Updated Priority	Total :1	Total :0	Total :0	Total :1	Total :0	Total :0	Total :2	Total :5	Total :3	Total :4	Total :3	Total :8
Updated Serialnumbers	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :2	Total :2	Total :1	Total :1	Total :0	Total :0
Updated VAT	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :1	Total :0	Total :0	Total :2
Updated Weight and Dimensions	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :1	Total :3	Total :1	Total :0	Total :1
Waiting on Updated Prices and or Parts	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :1	Total :1	Total :1	Total :0	Total :0	Total :0

**TYPE : Testing System**

Clean Code Jul2024 Aug2024 Sep2024 Oct2024 Nov2024 Dec2024 Jan2025 Feb2025 Mar2025 Apr2025 May2025 Jun2025

**TYPE : Unknown**

Clean Code Jul2024 Aug2024 Sep2024 Oct2024 Nov2024 Dec2024 Jan2025 Feb2025 Mar2025 Apr2025 May2025 Jun2025