

MG Full


Reasons for opening Orders For Editing

TYPE : Customer Update

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Customer Order Changed	Total :1	Total :2	Total :1	Total :4	Total :0	Total :0	Total :5	Total :20	Total :30	Total :10	Total :7	Total :6
Customer Paid	Total :0	Total :1	Total :2	Total :1	Total :4	Total :2	Total :0	Total :0				
Customer Provided PO	Total :0	Total :4	Total :3	Total :7	Total :4	Total :6	Total :3					
Customer Updated Order	Total :1	Total :2	Total :0	Total :4	Total :1	Total :1	Total :13	Total :20	Total :7	Total :8	Total :3	Total :11
Order Deleted	Total :0	Total :1	Total :0	Total :1	Total :1	Total :1	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0
Order Type Change	Total :1	Total :1	Total :0	Total :0	Total :1	Total :0	Total :1	Total :0	Total :0	Total :1	Total :3	Total :0
Quote / Proforma update / change status	Total :0	Total :1	Total :0	Total :1	Total :0	Total :0	Total :4	Total :4	Total :2	Total :6	Total :1	Total :3
Updated Order Qty	Total :0	Total :2	Total :0	Total :0	Total :0	Total :0	Total :0					

TYPE : Input Error

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Address Amendment	Total :3	Total :1	Total :0	Total :0	Total :0	Total :25	Total :32	Total :16	Total :6	Total :7	Total :8	Total :10
Address Invoice Adjustment	Total :0	Total :1	Total :0	Total :0	Total :3	Total :3	Total :1					
Duplicated Order	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0	Total :0					
Incorrect Item removed	Total :0	Total :0	Total :0	Total :2	Total :1	Total :0	Total :0					
Incorrect information	Total :3	Total :3	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0
Item missed so then added	Total :0	Total :1	Total :3	Total :0	Total :0	Total :1	Total :1	Total :1				
Order Entry Error	Total :0	Total :1	Total :0	Total :0	Total :0	Total :1	Total :1	Total :0	Total :0	Total :0	Total :0	Total :0
Spelling error	Total :0	Total :2	Total :6	Total :0	Total :2	Total :0	Total :0					
Updated Telephone Number	Total :1	Total :0	Total :4	Total :1	Total :4	Total :5	Total :1	Total :1				

Updated VAT Number	Total :1	Total :0											
Used Wrong Account	Total :0	Total :1											
VAT should be Zero	Total :0	Total :1	Total :0										
clicked submit instead of print	Total :2	Total :2	Total :0	Total :2	Total :2	Total :0							

TYPE : Layout Error

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Layout Error	Total :2	Total :0	Total :1	Total :2	Total :0	Total :0	Total :5	Total :2	Total :3	Total :2	Total :1	Total :1

TYPE : Normal Process Update

Clean Code	Jul2024	Aug2024	Sep2024	Oct2024	Nov2024	Dec2024	Jan2025	Feb2025	Mar2025	Apr2025	May2025	Jun2025
Add Repair Details	Total :0	Total :0	Total :0	Total :1	Total :0	Total :0						
Item Superceeded	Total :0	Total :0	Total :1	Total :0	Total :0	Total :0						
Labour Time Adjustment	Total :0	Total :1	Total :6	Total :1	Total :2	Total :5	Total :0					
Quote Removal	Total :0	Total :0	Total :0	Total :0	Total :2	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0	Total :0
Update Paperwork Name	Total :0	Total :1	Total :0	Total :0	Total :0	Total :1	Total :3					
Updated Bank Charges	Total :0	Total :5	Total :1	Total :4	Total :0	Total :0	Total :3					
Updated Carriage	Total :2	Total :0	Total :0	Total :0	Total :0	Total :2	Total :6	Total :4	Total :1	Total :9	Total :5	Total :7
Updated Due Date	Total :0	Total :0	Total :1	Total :0	Total :0	Total :1	Total :14	Total :8	Total :12	Total :3	Total :5	Total :5
Updated Incoterms	Total :0	Total :2	Total :1	Total :4	Total :2	Total :0	Total :0					
Updated Insurance	Total :0	Total :0	Total :3	Total :2	Total :0	Total :1						
Updated Memo	Total :0	Total :1	Total :1	Total :0	Total :0	Total :1	Total :0	Total :0				
Updated Memos to Stock Lines	Total :0	Total :0	Total :1	Total :0	Total :0	Total :1						
Updated Paperwork Name	Total :0	Total :2	Total :2	Total :3	Total :2	Total :0	Total :0					
Updated Price	Total :1	Total :0	Total :1	Total :0	Total :0	Total :0	Total :0	Total :1	Total :5	Total :1	Total :0	Total :1
Updated Priority	Total :1	Total :0	Total :0	Total :1	Total :0	Total :0	Total :2	Total :5	Total :3	Total :4	Total :3	Total :8
Updated Serialnumbers	Total :0	Total :2	Total :2	Total :1	Total :1	Total :0	Total :0					
Updated VAT	Total :1	Total :0	Total :1	Total :1	Total :0	Total :0	Total :2					
Updated Weight and Dimensions	Total :0	Total :1	Total :1	Total :3	Total :1	Total :0	Total :1					
Waiting on Updated Prices and or Parts	Total :0	Total :1	Total :1	Total :1	Total :0	Total :0	Total :0					

TYPE : Testing System

Clean Code Jul2024 Aug2024 Sep2024 Oct2024 Nov2024 Dec2024 Jan2025 Feb2025 Mar2025 Apr2025 May2025 Jun2025

TYPE : Unknown

Clean Code Jul2024 Aug2024 Sep2024 Oct2024 Nov2024 Dec2024 Jan2025 Feb2025 Mar2025 Apr2025 May2025 Jun2025