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Thanks again Bernd, understood and agreed.

Steve

On Thu, 15 May 2025 at 17:50, Lindner, Bernd <b.lindner@bluepoint-medical.com> wrote:

Hello Steve,

the connectors are standard connectors and used also at gas sampling lines from Dräger, GE,

The IFU is absolutely clear and also labelling.

With best regards

Bernd

Von: Steve Nixon <steve.nixon@viamed.co.uk>

Gesendet: Donnerstag, 15. Mai 2025 18:43:05

An: Lindner, Bernd

Cc: Boetcher, Uwe; Froehlich, Heidi; Wigger, D.; Derek Lamb; Ryan Swaine

Betreff: Customer complaint - Gas Sampling Line H 8090121313V - Maidstone hospital

Customer complaint - Gas Sampling Line H 8090121313V

Dear Bernd

Please see below and the attached regarding details of the compliant. Viamed and Sedana believe that the sampling

Are you in agreement?

Nature of Complaint: Maidstone Hospital (UK) reported that the gas sampling line looks too similar to a feed line which could cause a problem if they are connected up incorrectly.

Sedana have requested some of the feed lines to investigate this matter.

https://mail.google.com/mail/u/0/#search/Sedana/WhctKLbfGnCRdtmRrMhBmVxVXSsTTDCRjwVHwQcvfnjjjgndhmKCxskrICMhIbGnnFvTXSv

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