

# GDPR - Right to Restrict Processing

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### 1. Introduction

Under UK GDPR, individuals have the right to request the **restriction** of their personal data processing in specific circumstances. This means that while the data remains stored, it **cannot be used** for further processing unless necessary.

### 2. When Can Someone Request Processing Restriction?

Individuals can request restriction of processing when:

- They **contest the accuracy** of their personal data (while verification takes place).
- Processing is **unlawful**, but they prefer restriction instead of deletion.
- The organization **no longer needs** the data, but the individual requires it for a legal claim.
- They have **objected to processing**, and a decision on whether processing is justified is pending.

### 3. How We Handle Restriction Requests

- **Acknowledge the request within five working days.**
- **Verify the request's validity and apply restriction within one month.**
- **During restriction, data cannot be processed** (unless for legal claims or protection).
- **Inform any third parties** (e.g., suppliers, partners) that the data is restricted.
- **Notify the individual** when the restriction is lifted.

### 4. How to Submit a Restriction Request

Individuals can submit restriction requests via:

- **Email:** [dataprotectionofficer@viamed.co.uk](mailto:dataprotectionofficer@viamed.co.uk)
- **Phone:** +44 (0)1535 634542
- **Postal Address:** 15 Station Road, Cross Hills, Keighley, BD20 7DT

## 5. When Can a Restriction Be Lifted?

We may lift a processing restriction if:

- The **individual consents** to further processing.
- The **data is required for legal claims** or compliance.
- The **objection is overruled** based on a legal assessment.
- The **accuracy dispute is resolved**.

## 6. Complaints and Escalation

If an individual is dissatisfied with our handling of their request, they can escalate their complaint to the ICO (Information Commissioner's Office).

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Viamed Group of Companies

Protecting Data Rights