

# GDPR - Right to Restrict Processing

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### 1. Introduction

Under UK GDPR, individuals have the right to request the **“restriction”** of their personal data processing in specific circumstances. This means that while the data remains stored, it **“cannot be used”** for further processing unless necessary.

### 2. When Can Someone Request Processing Restriction?

Individuals can request restriction of processing when:

- They **“contest the accuracy”** of their personal data (while verification takes place).
- Processing is **“unlawful”**, but they prefer restriction instead of deletion.
- The organization **“no longer needs”** the data, but the individual requires it for a legal claim.
- They have **“objected to processing”**, and a decision on whether processing is justified is pending.

### 3. How We Handle Restriction Requests

- **“Acknowledge the request within five working days.”**
- **“Verify the request's validity and apply restriction within one month.”**
- **“During restriction, data cannot be processed”** (unless for legal claims or protection).
- **“Inform any third parties”** (e.g., suppliers, partners) that the data is restricted.
- **“Notify the individual”** when the restriction is lifted.

### 4. How to Submit a Restriction Request

Individuals can submit restriction requests via:

- \*\*Email:\*\* dataprotectionofficer@viamed.co.uk
- \*\*Phone:\*\* +44 (0)1535 634542
- \*\*Postal Address:\*\* 15 Station Road, Cross Hills, Keighley, BD20 7DT

## 5. When Can a Restriction Be Lifted?

We may lift a processing restriction if:

- The \*\*individual consents\*\* to further processing.
- The \*\*data is required for legal claims\*\* or compliance.
- The \*\*objection is overruled\*\* based on a legal assessment.
- The \*\*accuracy dispute is resolved\*\*.

## 6. Complaints and Escalation

If an individual is dissatisfied with our handling of their request, they can escalate their complaint to the ICO (Information Commissioner's Office).

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Viamed Group of Companies

Protecting Data Rights