



Steve Hardaker <viamed.steve.hardaker@gmail.com>

Loan Tom Thumbs

1 message

Steve Hardaker <steve.hardaker@viamed.co.uk>

29 November 2024 at 11:32

To: "Holland Timothy (R0A) MFT" <timothy.holland@mft.nhs.uk>

Cc: "Howarth Craig (R0A) Manchester University NHS FT" <Craig.Howarth@mft.nhs.uk>

Bcc: Main Account <viamedinbox@gmail.com>

Hi Tim,

Please see attached the Terms & Conditions form that we need signing in order to send you 2 Tom Thumb service loan units.

It states 'Sale or Return' on the form but we appreciate there will be no sale in this case, it's just that the same terms apply and this states that the goods remain the property of Viamed until paid for, it also allows them to be covered by the master Indemnity Agreement for clinical use.

If you can return the form to me, I will get the devices out to you. When you receive these, please can you provide me with the serial numbers of the first 2 devices so that I can send you the returns number and further instructions.

Coincidentally, I was about to contact Craig again about service training, as we have a purchase order from the Trust to cover one session. Do you know if you will still be wanting to do that? I have copied the email below.

Best regards,
Steve Hardaker
Technical Support Manager
Viamed Ltd.

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Hi Craig,

We are now coming up to the time when the infant resuscitation cabinets are due for service. According to our records, we last saw the Tom Thumbs on 6/12/23, we haven't seen the blenders since 2013 but I understand that these are on a separate contract that the Trust has with Inspiration Healthcare.

We still have the Trust's Purchase Order No 000399182 on the system, (see attached), so if this is still valid, we can go ahead and do the training for you.

The training is conducted at Viamed's premises (BD20 7DT) for up to 3 Trust engineers, but we could squeeze in 4 if required. We can do any day with the exception of Fridays but I do have to check with the engineer to ensure that he does not have annual leave already booked for any proposed dates.

Training takes around 3-4 hours and we are completely flexible around the start time. There is onsite parking and lunch and refreshments will be provided.

Can you take a look at this at your end and see whether there are any dates that you would like me to look at?

Best regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

**Product Trial - Sale or Return Terms and Conditions. ID70067.pdf**

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