

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> 10/07/23	<b>Time/Length:</b> 20 min	<b>Trainer:</b> C14	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	✓		
Was the course content and material complete and comprehensive?	✓		
Will this information be useful to you in your job role?	✓		
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	✓		
Did the course challenge your thinking and understanding of the product/procedure/training area*?	✓		
Do you feel the training is beneficial to your team?	✓		
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	✓		
Did you feel the instructor was knowledgeable in the area covered?	✓		
Did the trainer encourage discussions and questions?	✓		
<b>Comments</b>			
Do you require any further training in this area?		✓	
If so, what would you like this training to cover?			
Further comments:			
Name: ROBERTS CANNON			
Date: 10/07/23			

\*Please delete as applicable

## Introduction to Radiant Warmers Training Competency Questions

Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Delivery suites
- Special care baby units
- clinics
- paediatric wards
- A&E
- operating theaters

✓ 2. What is a brief description of a Radiant Warmers?

A warming device used to maintain body temperature in infants

✓ 3. What types of mounting options are available?

- Fixed wall mount 0310301
- Hinged wall mount 0310302
- Adjustable ceiling mount 0310303
- Floor stand 0310304
- Wall mount with height adjuster 0310315

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

75.75 GBP

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No

✓ 7. When does the ISO 13485:2016 certificate expire?

03/05/2026

✓ 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

Minimum 80 cm, maximum 100 cm

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

Yes

excluding Austria, Belgium, Germany

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> 10.7.23	<b>Time/Length:</b>	<b>Trainer:</b>	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel the training is beneficial to your team?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Comments</b>			
Do you require any further training in this area?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If so, what would you like this training to cover?			
Further comments:			
Name: JANINE GILL			
Date: 10.7.23			

\*Please delete as applicable

**Introduction to Radiant Warmers Training Competency Questions**  
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Delivery Suites
- Special care baby units
- Clinics
- Paediatric wards
- A + E
- Operating theatres

✓ 2. What is a brief description of a Radiant Warmers?

Radiant warmers are used to maintain the body temperatures

✓ 3. What types of mounting options are available?

- Fixed wall mounting
- Double hinged arm
- Floor stand - mobile
- Ceiling Anchorage (spring loaded arm)
- Spring balanced arm

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£ 75.75

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

no

✓ 7. When does the ISO 13485:2016 certificate expire?

3.5.2026

✓ 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80cm - 100cm lower edge / 50cm upper edge

9. Are the Radiant Warmers allowed to be sold in the EU?

Check on an individual Bases

not Austria, Belgium + Germany

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b>	<b>Time/Length:</b> 20 mins	<b>Trainer:</b> C. HIRSH	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Do you feel the training is beneficial to your team?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Comments</b>			
Do you require any further training in this area?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If so, what would you like this training to cover?			
Further comments:			
Name: M GREEN			
Date: 26-7-23			

\*Please delete as applicable

**Introduction to Radiant Warmers Training Competency Questions**  
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Delivery suites
- Special care baby units
- Clinics
- Paediatric wards
- A + E
- Operating theatres

✓ 2. What is a brief description of a Radiant Warmers?

A device for warming the body. It helps maintain body temperature.

3. What types of mounting options are available?

- Fixed wall mount ✓
- Double jointed arm + wall mount ✓
- Double jointed arm + ceiling mount
- Mobile floor stand. ✓
- Double hinged arm.

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£75.75

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

We don't install. We have serviced in the past.

7. When does the ISO 13485:2016 certificate expire?

2025 - 02 - 25 X 03/05/2026

✓ 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80cm - 100cm

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

Enquire on a case by case basis. Some restrictions.

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> 16/07/23	<b>Time/Length:</b>	<b>Trainer:</b> Steve Hordaker	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel the training is beneficial to your team?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Comments</b>			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:			
Name: Agib Mujeeb			
Date: 17.07.23			

\*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions  
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Newborns / Paediatrics
- Delivery Suites
- Clinics
- Special Care baby units
- A & E
- Operating Theatres

✓ 2. What is a brief description of a Radiant Warmers?

A Radiant warmer is a body warming device, this device helps to maintain the body temperature of infants, young children and adults and pre heat care surfaces.

✓ 3. What types of mounting options are available?

- Fixed wall mounting bracket.
- double hinged arm and wall mounting bracket.
- Mobile floor stand.
- Mounting plate for wall bracket.
- Double Jointed arm and ceiling mountage with height adjustment.

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

X 5. What is the GBP End User price of a replacement LED light?

? Directed help for searching

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No we do not.

X 7. When does the ISO 13485:2016 certificate expire?

16/09/24

X 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

? Directed to FAQs

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

No

Case by case basis



# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b>	<b>Time/Length:</b>	<b>Trainer:</b> <i>Cathy</i>	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel the training is beneficial to your team?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Comments</b>			
Do you require any further training in this area?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If so, what would you like this training to cover?			
Further comments:			
Name: <i>Emily</i>			
Date:			

\*Please delete as applicable

**Introduction to Radiant Warmers Training Competency Questions**  
*Please use your PCs as reference*

✓ 1. What departments can a radiant warmer be used in?

- Delivery Suites
- SCBU
- Clinics
- paediatric wards
- A&E
- Operating theatres

✓ 2. What is a brief description of a Radiant Warmers?

Keep people warm, maintain body heat.

✓ 3. What types of mounting options are available?

- fixed wall mounting bracket
- double hinged arm
- mobile floor stand
- Fixed wall bracket
- double jointed arm

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£75.75

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

NO

X 7. When does the ISO 13485:2016 certificate expire?

2 Nov 23

X 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

No - case by case basis

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b>	<b>Time/Length:</b>	<b>Trainer:</b> <i>Catrin</i>	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel the training is beneficial to your team?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Comments</b>			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:			
Name: <i>Michael Lamb</i>			
Date: <i>18/02/23</i>			

\*Please delete as applicable

## Introduction to Radiant Warmers Training Competency Questions

Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- delivery Suite
- Special care baby Suite
- Clinics
- Paediatric wards
- A&E
- operating Theatre

✓ 2. What is a brief description of a Radiant Warmers?

warmers are used to maintain body temperature of newborn infants

3. What types of mounting options are available?

- Fixed wall bracket
- double hinged arm & bracket
- double hinged arm & ceiling bracket (height adjustable)
- mobile floor stand
- 

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£76.70

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

no

X 7. When does the ISO 13485:2016 certificate expire?

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

60cm ~~100cm~~

9. Are the Radiant Warmers allowed to be sold in the EU?

no

~~case by case~~

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> 10.7.23	<b>Time/Length:</b> 20 mins	<b>Trainer:</b> CL	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	/		
Was the course content and material complete and comprehensive?	/		
Will this information be useful to you in your job role?	/		
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	/		
Did the course challenge your thinking and understanding of the product/procedure/training area*?	/		
Do you feel the training is beneficial to your team?	/		
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	/		
Did you feel the instructor was knowledgeable in the area covered?	/		
Did the trainer encourage discussions and questions?	/		
<b>Comments</b>			
Do you require any further training in this area?		/	
If so, what would you like this training to cover?			
Further comments:			
Name: PHIL CROSSLEY			
Date: 10.7.23			

\*Please delete as applicable

## Introduction to Radiant Warmers Training Competency Questions

Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- LIVERPOOL CHILDREN'S HOSPITAL
- SPECIAL CARE BABY UNIT
- CLINICS
- PAEDIATRIC WARD
- A&E
- OPERATING THEATRES

✓ 2. What is a brief description of a Radiant Warmers?

A WARMING DEVICE TO PROVIDE HEAT TO THE SKIN OF NEONATE/PAEDIATRIC PATIENTS

✓ 3. What types of mounting options are available?

- FIXED TOWER
- DOCKIT HANGER - OVER AND WALL
- MOBILE FLOOR STAND
- CEILING MOUNT WITH GOOSE MOUNTED ARM
- WALL MOUNT WITH MOUNTED ARM

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310302

✓ 5. What is the GBP End User price of a replacement LED light?

See prices (£75.75)

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

NO

✓ 7. When does the ISO 13485:2016 certificate expire?

3 MAY 2026

✓ 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80 TO 100 CM

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

YES, CE MARKED, CONFORMS TO EU DIRECTIVE 93/42/EEC  
LOOK AT IT ON A CASE BY CASE BASIS

# Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> 10/7	<b>Time/Length:</b> 30 mins	<b>Trainer:</b> Catrin	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel the training is beneficial to your team?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Comments</b>			
Do you require any further training in this area?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
If so, what would you like this training to cover?  <div style="text-align: center; font-size: 1.2em;">           Technical with Steve Hardaker         </div>			
Further comments:			
Name: Sophie Lines Date: 10-7-2023			

\*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions

Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Delivery Suites
- SCBU
- Paediatric wards
- A&E
- Operating Theatres
- Clinics

2. What is a brief description of a Radiant Warmers?

A body warming device to provide heat to the body. Helps maintain body temp of infants, young children & adults.

3. What types of mounting options are available?

- Fixed wall mounting bracket
- Double hinged arm & wall mounting bracket
- Double jointed arm & ceiling anchorage w/ height adjustment
- Mobile floor stand with height adjustment (spring loaded arm)
- Double jointed arm & wall mounted bracket with height adjustment (spring balanced arm)

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

5. What is the GBP End User price of a replacement LED light?

£ 75.75 (0330124)

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No

7. When does the ISO 13485:2016 certificate expire?

3/5/2026

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

Min. 80cm + Max 100cm

9. Are the Radiant Warmers allowed to be sold in the EU?

On a case by case basis - not in Austria, Belgium or Germany.



X Training not attended

## Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> my date 4-9-23	<b>Time/Length:</b>	<b>Trainer:</b>	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?			
Was the course content and material complete and comprehensive?			
Will this information be useful to you in your job role?			
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?			
Did the course challenge your thinking and understanding of the product/procedure/training area*?			
Do you feel the training is beneficial to your team?			
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?			
Did you feel the instructor was knowledgeable in the area covered?			
Did the trainer encourage discussions and questions?			
<b>Comments</b>			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:  I was not in work so I completed this from notes 4/9/23			
<b>Name:</b> KATE GRIFFITHS			
<b>Date:</b> 4-9-23			

\*Please delete as applicable

**Introduction to Radiant Warmers Training Competency Questions**  
Please use your PCs as reference

**1. What departments can a radiant warmer be used in?**

- ..... delivery suites .....
- ..... special care baby units .....
- ..... clinics .....
- ..... paediatric wards .....
- ..... A+E .....
- ..... operating theatres .....

**2. What is a brief description of a Radiant Warmers?**

..... A body warming device, keeps maintain body temp + to .....  
..... pre-heat care surfaces .....

**3. What types of mounting options are available?**

- ..... Fixed wall mounting bracket .....
- ..... mobile floor stand .....
- ..... double jointed arm w ceiling anchorage .....
- ..... double hinged arm + wall mounting bracket .....
- ..... double jointed arm + wall mounting bracket .....

**4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?**

..... 0310312 .....

**5. What is the GBP End User price of a replacement LED light?**

..... £76.70 .....

**6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?**

..... NO .....

**7. When does the ISO 13485:2016 certificate expire?**

..... 3/5/2006 .....

**8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?**

..... ~~50cm - 100cm~~ .....

**9. Are the Radiant Warmers allowed to be sold in the EU?**

..... 80 - 100 cm between lower edge of warmer + treatment surface .....

sold in EU? — Yes, no restrictions

Introduction to Radiant Warmers Training Competency Questions  
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- delivery suites
- special care baby units
- clinics
- paediatric wards
- A+E
- operating theatres

2. What is a brief description of a Radiant Warmers?

A device to heat the body or preheat care surfaces. Used to maintain body temp - infants, young children + adults

3. What types of mounting options are available?

- Fixed wall mounting bracket
- double hinged arm + wall mounting bracket
- double jointed arm, ceiling anchorage - height adjust by spring loaded arm
- mobile floor stand w height adjustment
- without mounting bracket

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

~~0310302~~ 0310312 - double jointed arm (0310315 - arm + wall mounting)

5. What is the GBP End User price of a replacement LED light?

(0330124) £75.75 each + £12 carriage

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No

7. When does the ISO 13485:2016 certificate expire?

3/5/2026

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

clearance minimum 80cm, max 100cm - Min 50cm between upper edge of warmer + ceiling

9. Are the Radiant Warmers allowed to be sold in the EU?

case by case basis

Heate



X Not attended

## Training Feedback Form

<b>Training Course Completed:</b> Introduction to Radiant Warmers Training			
<b>Date:</b> 10-7-23	<b>Time/Length:</b>	<b>Trainer:</b> Catrin	
<b>Content</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Was the course content presented in a logical manner?			
Was the course content and material complete and comprehensive?			
Will this information be useful to you in your job role?			
<b>Relevance</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Do you feel you now have a better understanding of the product/procedure/training area*?			
Did the course challenge your thinking and understanding of the product/procedure/training area*?			
Do you feel the training is beneficial to your team?			
<b>Trainer</b>	<b>Yes</b>	<b>No</b>	<b>Unsure</b>
Did the trainer communicate and explain the material clearly?			
Did you feel the instructor was knowledgeable in the area covered?			
Did the trainer encourage discussions and questions?			
<b>Comments</b>			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:			
Name: C. Green			
Date: 11-7-23			

\*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions  
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Delivery suites
- Special Baby Care Units
- Clinics
- Paediatric wards
- A+E
- Operating Theatres

2. What is a brief description of a Radiant Warmers?

✓ Is a body warming device to provide heat to the body. helps to maintain the body temp of Infants + young children and Adults and also preheat care surfaces

✓ 3. What types of mounting options are available?

- 0310311 - Fixed wall Mounting
- 0310312 - Double jointed Arm + wall mount bracket
- 0310313 Double jointed Arm + ceiling anchorage
- 0310314 Mobile floor stand
- 0310315 Double jointed Arm + wall bracket
- 0310316 Mounting plate - for wall brackets

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

P/N: 0310312

5. What is the GBP End User price of a replacement LED light?

£77.25

X

£75.75

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

NO

7. When does the ISO 13485:2016 certificate expire?

2026-05-03

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80 - 100 cm

9. Are the Radiant Warmers allowed to be sold in the EU?

Yes

restrictions

but not in Austria, Belgium or Germany  
need to enquire on a case by case basis

# Training Feedback Form

\*Please delete as applicable

**Introduction to Radiant Warmers Training Competency Questions**  
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- DELIVERY SUITE
- SCBU
- CLINIC
- PEDIATRIC WARD
- A&E
- OPERATING THEATRES

✓ 2. What is a brief description of a Radiant Warmers?

A DEVICE TO HEAT THE BODY, USUALLY FOR NEWBORNS

✓ 3. What types of mounting options are available?

- FIXED WALL
- DOUBLE HINGED WALL
- CIRCULAR MOUNT
- MOUNTING FROM STAND
- DOUBLE HINGED + HEIGHT ADJUSTABLE WALL MOUNT

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0330150 X ← Ceratherm 600-2 version 0310312

5. What is the GBP End User price of a replacement LED light?

£25.75 ✓

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

NO ✓

7. When does the ISO 13485:2016 certificate expire?

03/05/26 ✓

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80cm - 100cm ABOVE TREATMENT SURFACE ✓

9. Are the Radiant Warmers allowed to be sold in the EU?

YES, BUT NOT NEARLY BY NAME ✓