

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: 10/07/23	Time/Length: 20 min	Trainer: C1+	
Content		Yes	No
Was the course content presented in a logical manner?		✓	
Was the course content and material complete and comprehensive?		✓	
Will this information be useful to you in your job role?		✓	
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		✓	
Did the course challenge your thinking and understanding of the product/procedure/training area*?		✓	
Do you feel the training is beneficial to your team?		✓	
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		✓	
Did you feel the instructor was knowledgeable in the area covered?		✓	
Did the trainer encourage discussions and questions?		✓	
Comments			
Do you require any further training in this area?			✓
If so, what would you like this training to cover?			
Further comments:			
Name: Rogers, Connie			
Date: 10/07/23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

✓ **1. What departments can a radiant warmer be used in?**

- Delivery suites
- Special care baby units
- clinics
- pediatric wards
- ER
- operating theaters

✓ **2. What is a brief description of a Radiant Warmers?**

A warming device used to maintain body temperature in infants.

✓ **3. What types of mounting options are available?**

- Fixed wall mount 0310301
- Hinged wall mount 0310302
- Adjustable ceiling mount 0310303
- Floor stand 0310304
- Wall mount with height adjustment 0310315

✓ **4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?**

0310312

✓ **5. What is the GBP End User price of a replacement LED light?**

75.75 GBP

✓ **6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?**

No

✓ **7. When does the ISO 13485:2016 certificate expire?**

03/05/2026

✓ **8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?**

Minimum 80 cm, maximum 100 cm

✓ **9. Are the Radiant Warmers allowed to be sold in the EU?**

Yes excluding Austria, Belgium, Germany

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: 10.7.23	Time/Length:	Trainer:	
Content		Yes	No
Was the course content presented in a logical manner?		✓	
Was the course content and material complete and comprehensive?		✓	
Will this information be useful to you in your job role?		✓	
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		✓	
Did the course challenge your thinking and understanding of the product/procedure/training area*?		✓	
Do you feel the training is beneficial to your team?		✓	
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		✓	
Did you feel the instructor was knowledgeable in the area covered?		✓	
Did the trainer encourage discussions and questions?		✓	
Comments			
Do you require any further training in this area?			✓
If so, what would you like this training to cover?			
Further comments:			
Name: Janine Gru			
Date: 10.7.23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Delivery Suites
- Special care baby units
- Clinics
- Paediatric wards
- A + E
- Operating theatres

2. What is a brief description of a Radiant Warmers?

Radiant warmers are used to maintain the body temperatures

3. What types of mounting options are available?

- Fitted wall mounting
- Double hinged arm
- Floor Stand - mobile
- Ceiling Anchorage (spring loaded arm)
- Spring balanced arm

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

5. What is the GBP End User price of a replacement LED light?

£ 75.75

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No

7. When does the ISO 13485:2016 certificate expire?

3.5.2026

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

50cm - 100cm lower edge / 50cm upper edge

9. Are the Radiant Warmers allowed to be sold in the EU?

Check on an individual basis

not Austria, Belgium, Germany

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date:	Time/Length:	Trainer: C. HIRD	
Content		Yes	No
Was the course content presented in a logical manner?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Was the course content and material complete and comprehensive?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Will this information be useful to you in your job role?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the course challenge your thinking and understanding of the product/procedure/training area*?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Do you feel the training is beneficial to your team?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Did you feel the instructor was knowledgeable in the area covered?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Did the trainer encourage discussions and questions?		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Comments			
Do you require any further training in this area?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
If so, what would you like this training to cover?			
Further comments:			
Name: M GREEN			
Date: 26-7-23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Delivery suites
- Special care baby units
- Clinics
- Paediatric wards
- A + E
- Operating theatres

✓ 2. What is a brief description of a Radiant Warmers?

A device for warming the body. It helps maintain body temperature.

3. What types of mounting options are available?

- Fixed wall mount ✓
- Double jointed arm + wall mount ✓
- Double jointed arm + ceiling mount
- Mobile floor stand. ✓
- Double hinged arm.

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£75.75

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

We don't install. We have serviced in the past.

7. When does the ISO 13485:2016 certificate expire?

2025 - 02 - 25 X 03/05/2026

✓ 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80cm - 100cm

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

Engage on a case by case basis. Some restrictions.

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: 16/07/23	Time/Length:	Trainer: Steve Hodelke	
Content		Yes	No
Was the course content presented in a logical manner?		✓	
Was the course content and material complete and comprehensive?		✓	
Will this information be useful to you in your job role?		✓	
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		✓	
Did the course challenge your thinking and understanding of the product/procedure/training area*?		✓	
Do you feel the training is beneficial to your team?		✓	
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		✓	
Did you feel the instructor was knowledgeable in the area covered?		✓	
Did the trainer encourage discussions and questions?		✓	
Comments			
Do you require any further training in this area?			✓
If so, what would you like this training to cover?			
Further comments:			
Name: Aqib Majeed			
Date: 17.07.23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Neonatal/Paediatrics
- Delivery Suites
- Clinics
- Special Care baby units
- A & E
- Operating theatres

2. What is a brief description of a Radiant Warmers?

A Radiant warmer is a body warming device, this device helps to maintain the body temperature of infants, young children and adults and pre heat care surfaces.

3. What types of mounting options are available?

- fixed wall mounting bracket
- double hinged arm and wall mounting bracket
- Mobile floor stand
- Mounting plate for wall bracket
- Double jointed arm and ceiling anchorage with height adjustment

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

5. What is the GBP End User price of a replacement LED light?

? Directed help for searching

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No we do not

7. When does the ISO 13485:2016 certificate expire?

16/09/24

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

? Directed to FAQs

9. Are the Radiant Warmers allowed to be sold in the EU?

No case by case basis

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date:	Time/Length:	Trainer: <i>Catrin</i>	
Content	Yes	No	Unsure
Was the course content presented in a logical manner?	✓		
Was the course content and material complete and comprehensive?	✓		
Will this information be useful to you in your job role?	✓		
Relevance	Yes	No	Unsure
Do you feel you now have a better understanding of the product/procedure/training area*?	✓		
Did the course challenge your thinking and understanding of the product/procedure/training area*?	✓		
Do you feel the training is beneficial to your team?	✓		
Trainer	Yes	No	Unsure
Did the trainer communicate and explain the material clearly?	✓		
Did you feel the instructor was knowledgeable in the area covered?	✓		
Did the trainer encourage discussions and questions?	✓		
Comments			
Do you require any further training in this area?		✓	
If so, what would you like this training to cover?			
Further comments:			
Name: <i>Emily</i>			
Date:			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

✓ 1. What departments can a radiant warmer be used in?

- Delivery Suites
- SCBU
- CLINICS
- Paediatric wards
- NICU
- Operating theatres

✓ 2. What is a brief description of a Radiant Warmers?

Keep people warm, maintain body heat

✓ 3. What types of mounting options are available?

- fixed wall mounting bracket
- double hinged arm
- mobile floor stand
- fixed wall bracket
- double mounted arm

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£75.75

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

NO

✗ 7. When does the ISO 13485:2016 certificate expire?

2 Nov 23

✗ 8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

No - case by case basis

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date:	Time/Length:	Trainer: <i>Cihrin</i>	
Content		Yes	No
Was the course content presented in a logical manner?		/	
Was the course content and material complete and comprehensive?		/	
Will this information be useful to you in your job role?		/	
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		/	
Did the course challenge your thinking and understanding of the product/procedure/training area*?		/	
Do you feel the training is beneficial to your team?		/	
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		/	
Did you feel the instructor was knowledgeable in the area covered?		/	
Did the trainer encourage discussions and questions?		/	
Comments			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:			
Name: <i>Michael Lamb</i>			
Date: <i>18/09/23</i>			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Delivery Suite
- Special care baby Suite
- Clinics
- Paediatric wards
- ABF
- Operating Theatre

2. What is a brief description of a Radiant Warmers?

Warmer are used to maintain body temperature of newborn infants

3. What types of mounting options are available?

- Fixed wall bracket
- double fixed arm & bracket
- double fixed arm & ceiling bracket (height adjustable)
- mobile floor stand
-

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

5. What is the GBP End User price of a replacement LED light?

£76.70

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No

7. When does the ISO 13485:2016 certificate expire?

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

60cm

9. Are the Radiant Warmers allowed to be sold in the EU?

No

Caution

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: 10.7.23	Time/Length: 20mins	Trainer: CL	
Content		Yes	No
Was the course content presented in a logical manner?		/	
Was the course content and material complete and comprehensive?		/	
Will this information be useful to you in your job role?		/	
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		/	
Did the course challenge your thinking and understanding of the product/procedure/training area*?		/	
Do you feel the training is beneficial to your team?		/	
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		/	
Did you feel the instructor was knowledgeable in the area covered?		/	
Did the trainer encourage discussions and questions?		/	
Comments			
Do you require any further training in this area?			/
If so, what would you like this training to cover?			
Further comments:			
Name: PHIL CROSSLER			
Date: 10.7.23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

✓ **1. What departments can a radiant warmer be used in?**

- HOSPITAL
- SPECIAL CARE UNITS
- CLINICS
- PEDIATRIC WARD
- AT&E
- OPERATING THEATRES

✓ **2. What is a brief description of a Radiant Warmers?**

- WARMING BABIES TO PREVENT WEIGHT LOSS
- KEEP THE MEDIUM NEUTRAL

✓ **3. What types of mounting options are available?**

- FIXED WALL
- SECURE HANGING AND WALL
- MOBILE FLOOR STAND
- CEILING MOUNT AND CEILING MOUNTED PLATE
- WALL MOUNT AND WALL MOUNTED PLATE

✓ **4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?**

- 0310302

✓ **5. What is the GBP End User price of a replacement LED light?**

- £25.00

✓ **6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?**

- NO

✓ **7. When does the ISO 13485:2016 certificate expire?**

- 2 MAY 2017

✓ **8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?**

- 80 TO 100 CM

✓ **9. Are the Radiant Warmers allowed to be sold in the EU?**

- YES, IT IS APPROVED FOR THE EU MARKET

Look at the end of case 89 part B

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: 10/7	Time/Length: 30 mins	Trainer: Catrin	
Content		Yes	No
Was the course content presented in a logical manner?		✓	
Was the course content and material complete and comprehensive?		✓	
Will this information be useful to you in your job role?		✓	
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?		✓	
Did the course challenge your thinking and understanding of the product/procedure/training area*?		✓	
Do you feel the training is beneficial to your team?		✓	
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?		✓	
Did you feel the instructor was knowledgeable in the area covered?		✓	
Did the trainer encourage discussions and questions?		✓	
Comments			
Do you require any further training in this area?		✓	
If so, what would you like this training to cover? Technical with Steve Hardaker			
Further comments:			
Name: Sophie Lines			
Date: 10-7-2023			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Delivery Suites
- SCBU
- Paediatric wards
- A&E
- Operating Theatres
- Clinics

2. What is a brief description of a Radiant Warmers?

✓ A body warming device to provide heat to the body. Helps maintain body temp of infants, young children & adults.

3. What types of mounting options are available?

- Fixed wall mounting bracket
- Double hinged arm & wall mounting bracket
- Double jointed arm & ceiling anchorage w/ height adjustment
- Mobile floor stand with height adjustment (spring loaded arm)
- Double jointed arm & wall mounted bracket with height adjustment (spring balanced arm)

✓ 4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

✓ 0310312

✓ 5. What is the GBP End User price of a replacement LED light?

£ 75.75 (0330124)

✓ 6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

✓ No

✓ 7. When does the ISO 13485:2016 certificate expire?

31/12/2026

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

✓ Min. 80cm + Max 100cm

✓ 9. Are the Radiant Warmers allowed to be sold in the EU?

On a case by case basis - not in Austria, Belgium or Germany.

X Training not attended

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: my date 4-9-23	Time/Length:	Trainer:	
Content		Yes	No
Was the course content presented in a logical manner?			
Was the course content and material complete and comprehensive?			
Will this information be useful to you in your job role?			
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?			
Did the course challenge your thinking and understanding of the product/procedure/training area*?			
Do you feel the training is beneficial to your team?			
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?			
Did you feel the instructor was knowledgeable in the area covered?			
Did the trainer encourage discussions and questions?			
Comments			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:			
I was not in work so I completed this from notes			
4/9/23			
Name: KATE GRIFFITHS			
Date: 4-9-23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Delivery suites
- Special care baby units
- clinics
- paediatric wards
- A+E
- Operating theatres

2. What is a brief description of a Radiant Warmers?

A body warming device, keeps maintain body temp + to pre-heat care surfaces

3. What types of mounting options are available?

- fixed wall mounting bracket
- mobile floor stand
- double jointed arm w ceiling anchorage
- double hinged arm + wall mounting bracket
- double jointed arm + wall mounting bracket

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0310312

5. What is the GBP End User price of a replacement LED light?

£76.70

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

NO

7. When does the ISO 13485:2016 certificate expire?

3/5/2006

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

50-100 cm

9. Are the Radiant Warmers allowed to be sold in the EU?

50-100 cm between lower edge of warmer + treatment surface

SOTC

sold in EU? — Yes, no restrictions

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

1. What departments can a radiant warmer be used in?

- Delivery suites
- Special care baby units
- Clinics
- Paediatric wards
- A+E
- Operating theatres

2. What is a brief description of a Radiant Warmers?

A device to heat the body or preheat care surfaces. Used to maintain body temp - infants, young children + adults

3. What types of mounting options are available?

- Fixed wall mounting bracket
- double hinged arm + wall mounting bracket
- double jointed arm, ceiling anchorage - height adjust by spring loaded arm
- mobile floor stand w height adjustment
- Without mounting bracket

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

031032 - double jointed arm (031035 - arm + wall mounting)

5. What is the GBP End User price of a replacement LED light?

(0330124) £75.75 each + £12 carriage

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No

7. When does the ISO 13485:2016 certificate expire?

3/5/2026

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

Clearance... minimum 80cm + max 100cm ~ Min 50cm between upper edge of warmer + ceiling

9. Are the Radiant Warmers allowed to be sold in the EU?

Case by case basis

Kate



Not attended

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training			
Date: 10/7/23	Time/Length:	Trainer: Catrin	
Content		Yes	No
Was the course content presented in a logical manner?			
Was the course content and material complete and comprehensive?			
Will this information be useful to you in your job role?			
Relevance		Yes	No
Do you feel you now have a better understanding of the product/procedure/training area*?			
Did the course challenge your thinking and understanding of the product/procedure/training area*?			
Do you feel the training is beneficial to your team?			
Trainer		Yes	No
Did the trainer communicate and explain the material clearly?			
Did you feel the instructor was knowledgeable in the area covered?			
Did the trainer encourage discussions and questions?			
Comments			
Do you require any further training in this area?			
If so, what would you like this training to cover?			
Further comments:			
Name: C. Green			
Date: 11/7/23			

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

✓ **1. What departments can a radiant warmer be used in?**

- Delivery suites
- Special Baby Care Units
- Clinics
- Paediatric wards
- A+E
- Operating Theatres

✓ **2. What is a brief description of a Radiant Warmers?**

Is a body warming device to provide heat to the body. Helps to maintain the body temp of infants + young children and Adults and also preheat care surfaces

✓ **3. What types of mounting options are available?**

- 0310311 - Fixed Wall Mounting
- 0310312 - Double jointed Arm + wall mount bracket
- 0310313 Double jointed Arm + ceiling anchorage
- 0310314 Mobile floor Stand
- 0310315 Double jointed Arm + wall bracket
- 0310316 Mounting plate - for wall brackets

✓ **4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?**

P/N: 0310312

5. What is the GBP End User price of a replacement LED light?

Euro £77.25 X £75.75

✓ **6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?**

NO

✓ **7. When does the ISO 13485:2016 certificate expire?**

2026-05-03

✓ **8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?**

80 - 100 cm

✓ **9. Are the Radiant Warmers allowed to be sold in the EU?**

Yes, ~~but not in Austria, Belgium, or Germany~~
restrictions
need to enquire on a case by case basis

X *Not attended*

Training Feedback Form

Training Course Completed: Introduction to Radiant Warmers Training				
Date:	Time/Length:	Trainer:		
Content		Yes	No	Unsure
Was the course content presented in a logical manner?				
Was the course content and material complete and comprehensive?				
Will this information be useful to you in your job role?				
Relevance		Yes	No	Unsure
Do you feel you now have a better understanding of the product/procedure/training area*?				
Did the course challenge your thinking and understanding of the product/procedure/training area*?				
Do you feel the training is beneficial to your team?				
Trainer		Yes	No	Unsure
Did the trainer communicate and explain the material clearly?				
Did you feel the instructor was knowledgeable in the area covered?				
Did the trainer encourage discussions and questions?				
Comments				
Do you require any further training in this area?				
If so, what would you like this training to cover?				
Further comments:				
Name: <i>Ayan Sultana</i>				
Date: <i>12/7/2023</i>				

*Please delete as applicable

Introduction to Radiant Warmers Training Competency Questions
Please use your PCs as reference

✓ **1. What departments can a radiant warmer be used in?**

- Delivery Suite
- SCBU
- CLINIC
- OPERATORIC THEATRE
- ANES
- PEDIATRIC THEATRE

✓ **2. What is a brief description of a Radiant Warmers?**

A DEVICE TO WARM THE BODY, USUALLY FOR NEWBORNS.

✓ **3. What types of mounting options are available?**

- fixed wall
- double height arm
- ceiling mount
- mobile floor stand
- double height + height adjustable wall mount

4. If a customer requested a replacement mounting arm for 0310302, which part number would you supply?

0330150 X ← Ceratherm 600-2 version 0310312

5. What is the GBP End User price of a replacement LED light?

£25.75 ✓

6. Do we offer installation and servicing on the Ceratherm 600-3 Radiant Warmers?

No ✓

7. When does the ISO 13485:2016 certificate expire?

03/05/26 ✓

8. What is the range for the fixing height of the Ceratherm 600-3 radiant warmer above the treatment surface?

80cm - 100cm Above Treatment surface ✓

9. Are the Radiant Warmers allowed to be sold in the EU?

Yes, but not necessarily by Vizmed ✓