



Derek Lamb &lt;liquidgands@gmail.com&gt;

## Fwd: FW: Urgent Viamed Order

1 message

**helen lamb** <viamed.helen.lamb@gmail.com>  
To: Derek Lamb <derek.lamb@viamed.co.uk>  
Bcc: viamedinbox@gmail.com

23 July 2024 at 09:52

----- Forwarded message -----

From: **Cathy Green** <cathy.green@viamed.co.uk>  
Date: Fri, 19 Jul 2024 at 17:14  
Subject: Fwd: FW: Urgent Viamed Order  
To: <helen.lamb@vmsecure.me.uk>

For the positiv feedback file  
cathy

----- Forwarded message -----

From: **Sophie Lines** <sophie.lines@viamed.co.uk>  
Date: Thu, 18 Jul 2024 at 12:02  
Subject: Fwd: FW: Urgent Viamed Order  
To: <cathy.green@vmsecure.me.uk>

----- Forwarded message -----

From: **Nicola Pickett** <nicki@ipsgroup.net>  
Date: Thu, Jul 18, 2024 at 11:11 AM  
Subject: FW: Urgent Viamed Order  
To: Sophie Lines <sophie.lines@viamed.co.uk>

Hi Sophie,

Just received.

Thank you for pulling out all the stops for us.

Thank you and kind regards

Nicola Pickett

Industrial Pipefreezing Services Ltd (IPS Group)

Office - 020 8543 9390



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**From:** Nicola Pickett <[nicki@ipsgroup.net](mailto:nicki@ipsgroup.net)>  
**Date:** Thursday, 18 July 2024 at 10:04  
**To:** Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>  
**Cc:** Steve Turner <[steve@ipsgroup.net](mailto:steve@ipsgroup.net)>, Jamie Read <[jamie@ipsgroup.net](mailto:jamie@ipsgroup.net)>  
**Subject:** Re: Urgent Viamed Order

Hi Sophie,

Thank you for the update and all your help.

Fingered Crossed.

Thank you and kind regards

Nicola Pickett

Industrial Pipefreezing Services Ltd (IPS Group)

Office - 020 8543 9390



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**From:** Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>  
**Date:** Thursday, 18 July 2024 at 09:52  
**To:** Nicola Pickett <[nicki@ipsgroup.net](mailto:nicki@ipsgroup.net)>  
**Subject:** Re: Urgent Viamed Order

Hi Nicki,

I have just tracked your order and it is currently out for delivery today - your Royal Mail tracking number is: YN041640944GB

<https://www.royalmail.com/track-your-item#/tracking-results/YN041640944GB>

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email: [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

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On Wed, Jul 17, 2024 at 3:27 PM Sophie Lines <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)> wrote:

Hi Nicki,

Please find attached a copy of your recent order. Payment was taken over the phone and the receipt is attached. I should have a tracking number for you shortly.

Kind regards

Sophie Lines

Please note: My working days are Tuesday, Wednesday and Thursday

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Kind regards

Cathy Green  
Goods Out / Stock Control Supervisor  
Viamed Ltd.

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Email: [cathy.green@viamed.co.uk](mailto:cathy.green@viamed.co.uk)  
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