

A more sustainable UPS delivery journey



The journey of your parcel has seen major sustainability enhancements throughout UPS.

Here's a detailed look of how we've made this process more sustainable:

Our Facilities

- Actively increasing the number of European UPS Centres that use efficient LED lighting and rainwater barrels that collect water used for washing vehicles.
- Implemented energy saving projects such as optimised conveyor runtime hours and office space redistribution throughout our European buildings to save approximately 6 million kWh in electricity use. UPS also participates in the [**Ecovadis assessment**](#).
- Added improved sorting systems (EDGE) which use real-time data to help employees make more efficient parcel sorting decisions for a more streamlined package delivery journey.



Did you know? Our cycle hub in Cambridge is pedaling us into a more sustainable future, making city deliveries a whole lot more sustainable in the U.K. We are trialling the use of E-Quad delivery bikes with a modular removable container, to help navigate traffic congestion and zero-emission zones.

On the road

In the past years, we have substantially increased our alternative fuel vehicle numbers in an effort to combat our carbon emissions.

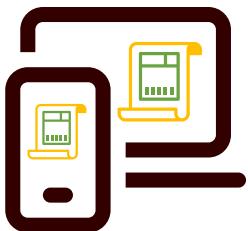
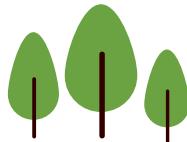
- Deployed more **Duo Trailers** for long haul deliveries throughout Europe. These Duo Trailers **emit less carbon** per kilometre than if two vehicles were travelling individually.
- Significantly expanded our **electric fleet throughout Europe**. These vehicles are an essential part of our **plans to reach carbon neutrality by 2050** and achieve 40% alternative fuel in ground operations by 2025.

Last mile solutions

- Improved route finding systems through the International Dispatch Optimisation project, **IDO**. This has enabled us to efficiently optimise driver routes to help save precious fuel and increase customer satisfaction through shorter parcel delivery windows.
- Added E-quads, E-bikes and pedal-assist tricycles with a capacity of up to 300kg and a range of 59 kilometres throughout a multitude of European cities to mitigate greenhouse gas emissions within metropolitan areas.



Offset your carbon emissions.



Switch to Paperless Commercial Invoice – for a more flexible and sustainable approach. Follow a few simple steps in the [Paperless Invoice Guide](#) to enrol and ensure your data can be processed digitally by UPS.

Use our mobile barcode option when dropping off your parcel at a UPS Access Point location to reduce your paper waste and save precious time.



Ship to a [UPS Access Point™](#) location for extra convenience and flexibility.

Offset your carbon emissions by selecting the [UPS Carbon Neutral](#) option when shipping domestically or internationally. From **July 1st until end of October 2024**, UPS will automatically **double** your carbon neutral contribution.

