

VST

| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 1 of 14          |
| Audit Date                       | 28-3-24          | Auditor     | HELEN Lamb            |

| Company / ISO Section            | Criteria of ISO Section   | Auditor Comments / Issues  |
|----------------------------------|---|--|
| VST Ltd<br>ISO9001:2015<br>8.5.1 | <b>Control of production and service provision</b><br>The organization shall implement production and service provision under controlled conditions.<br>Controlled conditions shall include, as applicable:<br>a) the availability of documented information that defines:<br>1) the characteristics of the products to be produced, the services to be provided, or the activities to be performed;<br>2) the results to be achieved;<br>b) the availability and use of suitable monitoring and measuring resources;<br>c) the implementation of monitoring and measurement activities at appropriate stages to verify that criteria for control of processes or outputs, and acceptance criteria for products and services, have been met;<br>d) the use of suitable infrastructure and environment for the operation of processes;<br>e) the appointment of competent persons, including any required qualification;<br>f) the validation, and periodic revalidation, of the ability to achieve planned results of the processes for production and service provision, where the resulting output cannot be verified by subsequent monitoring or measurement;<br>g) the implementation of actions to prevent human error;<br>h) the implementation of release, delivery and post-delivery activities | Doc index<br>Procedures<br>Tech files<br>Review meeting<br>management<br>Review<br>QA system |
| VST Ltd<br>ISO9001:2015<br>8.5.2 | <b>Identification and traceability</b><br>The organization shall use suitable means to identify outputs when it is necessary to ensure the conformity of products and services.<br>The organization shall identify the status of outputs with respect to monitoring and measurement requirements throughout production and service provision.<br>The organization shall control the unique identification of the outputs when traceability is a requirement, and shall retain the documented information necessary to enable traceability.  | QA system<br>procedures<br>Barcode tracking<br>Doc index                                     |
| VST Ltd                          | <b>Property belonging to customers or external providers</b>  |  |

| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 2 of 14          |
| Audit Date                       |                  | Auditor     |                       |

|                                  |   |  |
|----------------------------------|---|--|
| ISO9001:2015<br>8.5.3            | <p>The organization shall exercise care with property belonging to customers or external providers while it is under the organization's control or being used by the organization.</p> <p>The organization shall identify, verify, protect and safeguard customers' or external providers' property provided for use or incorporation into the products and services.</p> <p>When the property of a customer or external provider is lost, damaged or otherwise found to be unsuitable for use, the organization shall report this to the customer or external provider and retain documented information on what has occurred.</p> <p>NOTE A customer's or external provider's property can include materials, components, tools and equipment, premises, intellectual property and personal data.</p> | QA system<br>Procedures<br>Barcode tracking<br>Doc index |
| VST Ltd<br>ISO9001:2015<br>8.5.4 | <p><b>Preservation</b></p> <p>The organization shall preserve the outputs during production and service provision, to the extent necessary to ensure conformity to requirements.</p> <p>NOTE Preservation can include identification, handling, contamination control, packaging, storage, transmission or transportation, and protection.</p>  | QA system<br>Procedures<br>Doc index<br>Barcode tracking |
| VST Ltd<br>ISO9001:2015 8.6      | <p><b>Release of products and services</b></p> <p>The organization shall implement planned arrangements, at appropriate stages, to verify that the product and service requirements have been met.</p> <p>The release of products and services to the customer shall not proceed until the planned arrangements have been satisfactorily completed, unless otherwise approved by a relevant authority and, as applicable, by the customer.</p> <p>The organization shall retain documented information on the release of products and services. The documented information shall include:</p> <p>a) evidence of conformity with the acceptance criteria;<br/>b) traceability to the person(s) authorizing the release</p>   | Doc index<br>management<br>Renew<br>marketing<br>index   |
| VST Ltd<br>ISO9001:2015<br>8.7.1 | <p>The organization shall ensure that outputs that do not conform to their requirements are identified and controlled to prevent their unintended use or delivery.</p> <p>The organization shall take appropriate action based on the nature of the nonconformity and its effect on the conformity of products and services. This shall also apply to nonconforming products and services detected after delivery of products, during or after the provision of services.</p> <p>The organization shall deal with nonconforming outputs in one or more of the following ways:</p>   | QA system<br>Bar codes<br>PMs<br>Feed back               |

# Internal Audit Check list

## GOODS INWARDS & PRODUCT IDENTITY

|            |                  |             |                       |
|------------|------------------|-------------|-----------------------|
| Created:   | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:   | 28 March<br>2024 |             | Page 3 of 14          |
| Audit Date |                  | Auditor     |                       |

|   |  |              |
|---|--|--------------|
|   | <p>a) correction;<br/>b) segregation, containment, return or suspension of provision of products and services;<br/>c) informing the customer;<br/>d) obtaining authorization for acceptance under concession.</p> <p>Conformity to the requirements shall be verified when nonconforming outputs are corrected.</p>  | Doc<br>index |
| <p>Viamed Ltd<br/>ISO13485:2016<br/>6.3</p>   | <p><b>Infrastructure</b></p> <p>The organization shall document the requirements for the infrastructure needed to achieve conformity to product requirements, prevent product mix-up and ensure orderly handling of product.</p> <p>Infrastructure includes, as appropriate:</p> <p>a) buildings, workspace and associated utilities;<br/>b) process equipment (both hardware and software);<br/>c) supporting services (such as transport, communication, or information systems).</p> <p>The organization shall document requirements for the maintenance activities, including the interval of performing the maintenance activities, when such maintenance activities, or lack thereof, can affect product quality. As appropriate, the requirements shall apply to equipment used in production, the control of the work environment and monitoring and measurement.</p> <p>Records of such maintenance shall be maintained</p> |              |
| <p>Viamed Ltd<br/>ISO13485:2016<br/>6.4.2</p> | <p><b>Contamination control</b></p> <p>As appropriate, the organization shall plan and document arrangements for the control of contaminated or potentially contaminated product in order to prevent contamination of the work environment, personnel, or product.</p> <p>For sterile medical devices, the organization shall document requirements for control of contamination with microorganisms or particulate matter and maintain the required cleanliness during assembly or packaging processes.</p>   |              |
| <p>Viamed Ltd<br/>ISO13485:2016<br/>7.</p>    | <p><b>Planning of product realization</b></p> <p>The organization shall plan and develop the processes needed for product realization. Planning of product realization shall be consistent with the requirements of the other processes of the quality management system.</p> <p>The organization shall document one or more processes for risk management in product realization.</p> <p>Records of risk management activities shall be maintained (see 4.2.5).</p>   |              |

# Internal Audit Check list

## GOODS INWARDS & PRODUCT IDENTITY

|            |                  |             |                       |
|------------|------------------|-------------|-----------------------|
| Created:   | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:   | 28 March<br>2024 |             | Page 4 of 14          |
| Audit Date |                  | Auditor     |                       |

|   |  |  |
|---|--|--|
|   | <p>In planning product realization, the organization shall determine the following, as appropriate:</p> <ul style="list-style-type: none"> <li>a) quality objectives and requirements for the product;</li> <li>b) the need to establish processes and documents (see 4.2.4) and to provide resources specific to the product, including infrastructure and work environment;</li> <li>c) required verification, validation, monitoring, measurement, inspection and test, handling, storage, distribution and traceability activities specific to the product together with the criteria for product acceptance;</li> <li>d) records needed to provide evidence that the realization processes and resulting product meet requirements (see 4.2.5).</li> </ul> <p>The output of this planning shall be documented in a form suitable for the organization's method of operations.</p> <p>NOTE Further information can be found in ISO 14971.</p>  |  |
| <p>Viamed Ltd<br/>ISO13485:2016<br/>7.4.1</p> | <p><b>Purchasing process</b></p> <p>The organization shall document procedures (see 4.2.4) to ensure that purchased product conforms to specified purchasing information.</p> <p>The organization shall establish criteria for the evaluation and selection of suppliers. The criteria shall be:</p> <ul style="list-style-type: none"> <li>a) based on the supplier's ability to provide product that meets the organizations' requirements;</li> <li>b) based on the performance of the supplier;</li> <li>c) based on the effect of the purchased product on the quality of the medical device;</li> <li>d) proportionate to the risk associated with the medical device.</li> </ul> <p>The organization shall plan the monitoring and re-evaluation of suppliers. Supplier performance in meeting requirements for the purchased product shall be monitored. The results of the monitoring shall provide an input into the supplier re-evaluation process.</p> <p>Non-fulfilment of purchasing requirements shall be addressed with the supplier proportionate to the risk associated with the purchased product and compliance with applicable regulatory requirements.</p> <p>Records of the results of evaluation, selection, monitoring and re-evaluation of supplier capability or performance and any necessary actions arising from these activities shall be maintained (see 4.2.5).</p> |  |
| <p>Viamed Ltd<br/>ISO13485:2016<br/>7.4.2</p> | <p><b>Purchasing information</b></p> <p>Purchasing information shall describe or reference the product to be purchased, including as appropriate:</p> <ul style="list-style-type: none"> <li>a) product specifications;</li> </ul>   |  |

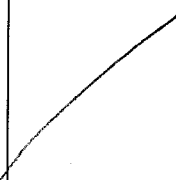

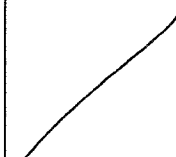
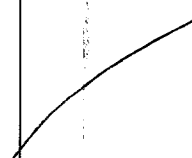
| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 5 of 14          |
| Audit Date                       |                  | Auditor     |                       |

|   |  |  |
|---|--|--|
|   | <p>b) requirements for product acceptance, procedures, processes and equipment;</p> <p>c) requirements for qualification of supplier personnel;</p> <p>d) quality management system requirements.</p> <p>The organization shall ensure the adequacy of specified purchasing requirements prior to their communication to the supplier.</p> <p>Purchasing information shall include, as applicable, a written agreement that the supplier notify the organization of changes in the purchased product prior to implementation of any changes that affect the ability of the purchased product to meet specified purchase requirements.</p> <p>To the extent required for traceability given in 7.5.9, the organization shall maintain relevant purchasing information in the form of documents (see 4.2.4) and records (see 4.2.5).</p>   |  |
| <p>Viamed Ltd</p> <p>ISO13485:2016</p> <p>7.4.3</p> | <p><b>Verification of purchased product</b></p> <p>The organization shall establish and implement the inspection or other activities necessary for ensuring that purchased product meets specified purchasing requirements. The extent of verification activities shall be based on the supplier evaluation results and proportionate to the risks associated with the purchased product.</p> <p>When the organization becomes aware of any changes to the purchased product, the organization shall determine whether these changes affect the product realization process or the medical device.</p> <p>When the organization or its customer intends to perform verification at the supplier's premises, the organization shall state the intended verification activities and method of product release in the purchasing information.</p> <p>Records of the verification shall be maintained (see 4.2.5).</p> |  |
| <p>Viamed Ltd</p> <p>ISO13485:2016</p> <p>7.5.1</p> | <p><b>Control of production and service provision</b></p> <p>Production and service provision shall be planned, carried out, monitored and controlled to ensure that product conforms to specification. As appropriate, production controls shall include but are not limited to:</p> <p>a) documentation of procedures and methods for the control of production (see 4.2.4);</p> <p>b) qualification of infrastructure;</p> <p>c) implementation of monitoring and measurement of process parameters and product characteristics;</p> <p>d) availability and use of monitoring and measuring equipment;</p> <p>e) implementation of defined operations for labelling and packaging;</p>  |  |

# Internal Audit Check list

## GOODS INWARDS & PRODUCT IDENTITY

|            |                  |                    |                       |
|------------|------------------|--------------------|-----------------------|
| Created:   | 17/May 1995      | <b>Audit No 09</b> | VM3/COP05/06<br>VOP07 |
| Revised:   | 28 March<br>2024 |                    | Page 6 of 14          |
| Audit Date |                  | Auditor            |                       |

|                                       |  |   |
|---------------------------------------|--|---|
|                                       | <p>f) implementation of product release, delivery and post-delivery activities.</p> <p>The organization shall establish and maintain a record (see 4.2.5) for each medical device or batch of medical devices that provides traceability to the extent specified in 7.5.9 and identifies the amount manufactured and amount approved for distribution. The record shall be verified and approved.</p>  |    |
| Viamed Ltd<br>ISO13485:2016<br>7.5.10 | <p><b>Customer property</b></p> <p>The organization shall identify, verify, protect, and safeguard customer property provided for use or incorporation into the product while it is under the organization's control or being used by the organization. If any customer property is lost, damaged or otherwise found to be unsuitable for use, the organization shall report this to the customer and maintain records (see 4.2.5).</p>  |    |
| Viamed Ltd<br>ISO13485:2016<br>7.5.8  | <p><b>Identification</b></p> <p>The organization shall document procedures for product identification and identify product by suitable means throughout product realization.</p> <p>The organization shall identify product status with respect to monitoring and measurement requirements throughout product realization. Identification of product status shall be maintained throughout production, storage, installation and servicing of product to ensure that only product that has passed the required inspections and tests or released under an authorized concession is dispatched, used or installed.</p> <p>If required by applicable regulatory requirements, the organization shall document a system to assign unique device identification to the medical device.</p> <p>The organization shall document procedures to ensure that medical devices returned to the organization are identified and distinguished from conforming product.</p> |  |
| Viamed Ltd<br>ISO13485:2016<br>8.2.4  | <p><b>Internal audit</b></p> <p>The organization shall conduct internal audits at planned intervals to determine whether the quality management system:</p> <p>a) conforms to planned and documented arrangements, requirements of this International Standard, quality management system requirements established by the organization, and applicable regulatory requirements;</p> <p>b) is effectively implemented and maintained.</p> <p>The organization shall document a procedure to describe the responsibilities and requirements for planning and conducting audits and recording and reporting audit results.</p>  |  |

| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 7 of 14          |
| Audit Date                       |                  | Auditor     |                       |

|   |  |  |
|---|--|--|
|   | <p>An audit program shall be planned, taking into consideration the status and importance of the processes and area to be audited, as well as the results of previous audits. The audit criteria, scope, interval and methods shall be defined and recorded (see 4.2.5). The selection of auditors and conduct of audits shall ensure objectivity and impartiality of the audit process. Auditors shall not audit their own work.</p> <p>Records of the audits and their results, including identification of the processes and areas audited and the conclusions, shall be maintained (see 4.2.5).</p> <p>The management responsible for the area being audited shall ensure that any necessary corrections and corrective actions are taken without undue delay to eliminate detected nonconformities and their causes. Follow-up activities shall include the verification of the actions taken and the reporting of verification results.</p> <p>NOTE Further information can be found in ISO 19011.</p> |  |
| <p>Viamed Ltd<br/>ISO13485:2016<br/>8.3.1</p> | <p><b>General</b></p> <p>The organization shall ensure that product which does not conform to product requirements is identified and controlled to prevent its unintended use or delivery. The organization shall document a procedure to define the controls and related responsibilities and authorities for the identification, documentation, segregation, evaluation, and disposition of nonconforming product.</p> <p>The evaluation of nonconformity shall include a determination of the need for an investigation and notification of any external party responsible for the nonconformity.</p> <p>Records of the nature of the nonconformities and any subsequent action taken, including the evaluation, any investigation and the rationale for decisions shall be maintained (see 4.2.5)</p>  |  |

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|   | <u>QUESTION:</u>   | <u>RESPONSE:</u>    | Y/N |
|---|--|---------------------|-----|
| 1 | Check all issues from the previous audit are completed.  | Nothing outstanding | Y   |
| 2 | Check that stock booked in, is transferred to relevant location with Barcodes.<br>All stock opened should have barcodes or a Hold label with Issue number. |                     | Y   |

# Internal Audit Check list

## GOODS INWARDS & PRODUCT IDENTITY

|            |                  |             |                       |
|------------|------------------|-------------|-----------------------|
| Created:   | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:   | 28 March<br>2024 |             | Page 8 of 14          |
| Audit Date |                  | Auditor     |                       |

|   |   |                      |   |
|---|---|----------------------|---|
| 3 | <p>Verify that goods are checked against the original Purchase Order and Supplier delivery Note. Then entered into the Deliveries in Intrastats.</p> <p>Check the Supplier delivery Note has been marked to show quantity delivered and ticked off. Then stamped with the dated received stamp and initialled</p> <p>Check 5 separate stock items from the good awaiting QA shelf. Pick an item, put the ID in Serial Number search to get the Purchase Order Number and go to the Delivery Notes file.</p> <p>1. 104609 8010014 PST 3722 ✓<br/> 2. 100035 8010007 PST 3674 ✓<br/> 3. 105329 8010018 PST 3641 ✓<br/> 4. 123006 8010022 PST 3638 ✓<br/> 5. 119202 8010007 PST 3631 ✓</p> |                      | ✓ |
| 4 | <p>Check that incorrect goods, non-conforming parts and those with queries are segregated, identified as such and put on hold awaiting action. These must all have a HOLD label with Issue Number, date and initials.</p> <p>List any that are unidentified.</p>  | None<br>unidentified | ✓ |
| 5 | <p>Are goods identified Hold when awaiting action and in the appropriate area. Those on a none hold shelf should have a HOLD label with Issue Number, date and initials.</p> <p>List any items that are unidentified.</p>   | None<br>unidentified | ✓ |
| 6 | <p>Check the Deliveries on Intrastats has been filled in correctly. Look at the last week. Check for purchase order numbers, stock types, quantities, SRS's etc.</p> <p>In Stock – Deliveries</p>   |                      | ✓ |
| 7 | <p>Are all incoming consignments logged in the Deliveries on Intrastats. Check 5 random Delivery Notes/Purchase orders for the previous 3 months from different companies.</p> <p>1. PST 3722<br/> 2. PST 3674<br/> 3. PST 3641<br/> 4. PST 3638</p>  |                      | ✓ |



# Internal Audit Check list

## GOODS INWARDS & PRODUCT IDENTITY

|            |                  |             |                       |
|------------|------------------|-------------|-----------------------|
| Created:   | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:   | 28 March<br>2024 |             | Page 9 of 14          |
| Audit Date |                  | Auditor     |                       |

|    |  |   |   |
|----|--|---|---|
|    | 5. PST 2631  |   |   |
| 8  | <p>Check that items, once through QA are packaged correctly and labelled appropriately. List 5 checked.</p> <ol style="list-style-type: none"> <li>2432569 ✓</li> <li>2432730 ✓</li> <li>2427716 ✓</li> <li>2425598 ✓</li> <li>2425699 ✓</li> </ol>  |   | ✓ |
| 9  | <p>Check that goods in the Goods Inward area can be identified and have not been left unprocessed for more than two days. List any found.</p>  | None found  | ✓ |
| 10 | <p>Verify that repairs booked in are identified by Service Repair Number (SRN) and Service Repair Sheet (SRS). That the appropriate information is included in the ducket prior to moving to workshop.<br/>Check all the duckets on the Repairs shelf in Goods In. List any without the correct paperwork.</p> |   | ✓ |
| 11 | <p>Check that the relevant information is entered onto Intrastats.<br/>Check 5 SRS's. Returns – Returns Completed or Repairs not completed.</p> <ol style="list-style-type: none"> <li>68725 ✓</li> <li>68759 – No phone number</li> <li>68757 ✓</li> <li>68686 – No phone number</li> <li>68652 ✓</li> </ol>  | <p>checked with<br/>DL<br/>Ok as<br/>all into an<br/>A/c.</p> | ✓ |
| 12 | <p>Check the building for unidentified or unmarked goods without a hold label. The label should include an Issue number, date and initials. List any that are found.</p>   | None found  | ✓ |
| 13 | <p>Are goods identified Hold when awaiting action and in the appropriate area. HOLD label must have Issue Number,</p>  |   | ✓ |

| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 10 of 14         |
| Audit Date                       |                  | Auditor     |                       |

|    |   |                     |   |
|----|---|---------------------|---|
|    | date and initials.<br>List any items that are unidentified.   |                     |   |
| 14 | Check that Return to Supplier is complete and up to date as per Intrastats. Task ID (66) Search issue to see if up to date.   | 326944 *<br>n items | Y |
| 15 | Check that there are no goods over one month left waiting to be returned on the shelf.  |                     | Y |
| 16 | Check Meeting in Intrastats is completed quarterly by MD.   |                     | Y |
| 17 | Check that completed stock is identified as such by Barcodes and the location is correct. Check 5 stock items at random.<br>1. 8010050 - 126538 ✓<br>2. 8000054 - 126538 ✓<br>3. 8030506 - 126540 ✓<br>4. 0150040 - 126533 ✓<br>5. 8030503 - 126536 ✓ |                     | Y |
| 17 | Check that storage areas are adequate for safe handling and easy access to goods. Walk round all stock areas and note any restriction/problems.   |                     | Y |

### List Processes Per Title

| Managing Director  |                             |                                      |                               |                     |                        |
|--|-----------------------------|--------------------------------------|-------------------------------|---------------------|------------------------|
| Process Scope  | Roll Task                   | Roll Audit                           | Risk                          | Action              | Referenced in Document |
| PROCESSID 7830<br>To review the Quantities of Failed product per Stock reference Passing through the Q.A. system | 727<br>Goods In<br>325166 ✓ | 729<br>Managing Director<br>319321 ✓ | Freq 3<br>Risk 1<br>Overall 3 | Task 1M<br>Audit 3M |                        |
| IT Controller  |                             |                                      |                               |                     |                        |
| Process Scope  | Roll Task                   | Roll Audit                           | Risk                          | Action              | Referenced             |

| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 11 of 14         |
| Audit Date                       |                  | Auditor     |                       |

|   |   |                                     |                               |                     |                                       |
|---|---|-------------------------------------|-------------------------------|---------------------|---------------------------------------|
|   |   |                                     |                               |                     | in<br>Document                        |
| PROCESSID 6838<br>To find and correct opera when it reads Negative stock values.<br><br>NOT REQUIRED ANYMORE<br>Opera | 461   |                                     | Freq 1<br>Risk 1<br>Overall 1 |                     |                                       |
| <b>Product Controller</b>   |   |                                     |                               |                     |                                       |
| <b>Process Scope</b>  | <b>Roll Task</b>                                  | <b>Roll Audit</b>                   | <b>Risk</b>                   | <b>Action</b>       | <b>Referenced<br/>in<br/>Document</b> |
| PROCESSID 5854<br>To update and maintain the Stock<br>FAQ list  | 231<br>Director 3 (Steve)                         | 374<br>Managing<br>Director         | Freq 1<br>Risk 1<br>Overall 1 | Task 1M<br>Audit 3M |                                       |
| <b>Marketing Controller</b>   | 325088 ✓  | 326948 x<br>in terms                |                               |                     |                                       |
| <b>Process Scope</b>  | <b>Roll Task</b>                                  | <b>Roll Audit</b>                   | <b>Risk</b>                   | <b>Action</b>       | <b>Referenced<br/>in<br/>Document</b> |
| PROCESSID 6894<br>Maintenance and research of cross<br>reference tables   | 673<br>Marketing<br>Processes                     | 674<br>Director 3<br>(Steve)        | Freq 3<br>Risk 1<br>Overall 3 | Task 1M<br>Audit 3M |                                       |
| <b>Sales Controller</b>   | 326988 x<br># 327056<br>issue                     | 324738 x<br>Sent DL x               |                               |                     |                                       |
| <b>Process Scope</b>  | <b>Roll Task</b>                                  | <b>Roll Audit</b>                   | <b>Risk</b>                   | <b>Action</b>       | <b>Referenced<br/>in<br/>Document</b> |
| PROCESSID 57<br>To Review Memos on Stock<br>references tagged as Temporary  | 207<br>Director 3 (Steve)<br>326309 x<br>in terms | 206<br>Managing<br>Director         | Freq 2<br>Risk 1<br>Overall 2 | Task 1M<br>Audit 3M |                                       |
| <b>Warehouse Team Leader</b>  |   | 321944 ✓                            |                               |                     |                                       |
| <b>Process Scope</b>  | <b>Roll Task</b>                                  | <b>Roll Audit</b>                   | <b>Risk</b>                   | <b>Action</b>       | <b>Referenced<br/>in<br/>Document</b> |
| PROCESSID 7826<br>To Receive Goods from Suppliers   | 915<br>Goods Out<br>324742 ✓                      | 734 324555 ✓<br>Office<br>Processes | Freq 2<br>Risk 2<br>Overall 4 | Task 1M<br>Audit 3M |                                       |
| PROCESSID 7903  | 878   | 879                                 | Freq 1                        | Task 1M             |                                       |

324243 319326 ✓  
28/03/2024 Page 11 of 14

# Internal Audit Check list

## GOODS INWARDS & PRODUCT IDENTITY

|            |                  |             |                       |
|------------|------------------|-------------|-----------------------|
| Created:   | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:   | 28 March<br>2024 |             | Page 12 of 14         |
| Audit Date |                  | Auditor     |                       |

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| Empty Warehouse depleted sensor bin into Bin in cage and record weights in intrastats where relevant  | Goods In                                | Office Processes                               | Risk 1<br>Overall 1           | Task 3W<br>Audit 6M   |  |
| PROCESSID 7914<br>To download or pdf the proof of deliveries  | 917 326722 ✓<br>Company Secretary       | 918 323330 ✓<br>Office Processes               | Freq 1<br>Risk 1<br>Overall 1 | Task 1M<br>Audit 6M   |  |
| PROCESSID 7915<br>To ensure we have enough items of particular stock for certain customer whom can and do place large orders of regular stock,  | 921<br>Goods In<br>326818 ✓             |  | Freq 1<br>Risk 1<br>Overall 1 | Task 1W               |  |
| PROCESSID 7917<br>Check stock requirements for human med Stock<br>NO Longer required  | 920                                     |  | Freq 1<br>Risk 1<br>Overall 1 |                       |  |
| PROCESSID 7923<br>To Review and tidy up any outstanding RMAs that have been resolved by Supplier credit notes   | 935<br>Goods Out<br>326128 ✓            | 936<br>Goods In<br>325827 ✓                    | Freq 1<br>Risk 1<br>Overall 1 | Task 2W<br>Audit 1M   |  |
| PROCESSID 7957<br>Warehouse requests for stock to be reviewed,<br>any shortages to be ordered or produced with a production Job   | 1047<br>Director 3 (Steve)<br>326989 x  | in terms                                       | Freq 1<br>Risk 1<br>Overall 1 | Task 1M               |  |
| PROCESSID 7967<br>To count the final year end stock for VST   | 1084<br>Goods In<br>324489 ✓            |  | Freq 2<br>Risk 2<br>Overall 4 | Task 12M              |  |
| PROCESSID 8006<br>Visually check the warehouse for unidentified stock   | 1158<br>Company Secretary<br>323222 ✓   | 1159<br>Managing Director<br>296854 ✓          | Freq 1<br>Risk 1<br>Overall 1 | Task 12M<br>Audit 12M |  |
| PROCESSID 8009<br>Randomly test/list 5 stock Items from finished shelves. to verify their loction in intrastats,<br>Check for Barcode label.<br>check serial number or batchnumber where applicable to the barcode.<br>confirm packaged suitably. | 1164<br>Office Processes<br>321496 ✓    | 1165<br>Production Processes<br>323223 ✓       | Freq 1<br>Risk 1<br>Overall 1 | Task 6M<br>Audit 12M  |  |
| PROCESSID 8010<br>Verify Ebay stock is scanned to the correct shelf.  | 1166<br>Marketing Processes<br>321593 ✓ | 1167<br>Office Processes<br>326483 x in terms. | Freq 1<br>Risk 1<br>Overall 1 | Task 6M<br>Audit 12M  |  |

| Internal Audit Check list        |                  |             |                       |
|----------------------------------|------------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |                  |             |                       |
| Created:                         | 17/May 1995      | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March<br>2024 |             | Page 13 of 14         |
| Audit Date                       |                  | Auditor     |                       |

|  |   |   |                               |                             |                               |
|--|---|---|-------------------------------|-----------------------------|-------------------------------|
| PROCESSID 8011<br>Confirm location and condition of all Demo and Exhibition Stock.<br>Confirm stock is separate from regular stock.<br>Confirm stock levels are correct. | 1168<br>Marketing Processes<br>325540<br>* in terms | 1169<br>Managing Director                   | Freq 1<br>Risk 1<br>Overall 1 | Task<br>12M<br>Audit<br>12M |                               |
| <b>Audits</b>  |   |   |                               |                             |                               |
| <b>Process Scope</b>   | <b>Roll Task</b>                                    | <b>Roll Audit</b>                           | <b>Risk</b>                   | <b>Action</b>               | <b>Referenced in Document</b> |
| PROCESSID 7721<br>To carry out Audit 09 Goods Inward And Product Identity Viamed   |   | 170 296855<br>Company Secretary             | Freq 1<br>Risk 2<br>Overall 2 | Audit<br>12M                |                               |
| PROCESSID 7769<br>To carry out Audit 09 Goods Inward And Product Identity VST  |   | 174 323161<br>Company Secretary<br>in terms | Freq 1<br>Risk 2<br>Overall 2 | Audit<br>12M                |                               |
| <b>Office Processes</b>  |   |   |                               |                             |                               |
| <b>Process Scope</b>   | <b>Roll Task</b>                                    | <b>Roll Audit</b>                           | <b>Risk</b>                   | <b>Action</b>               | <b>Referenced in Document</b> |
| PROCESSID 7792<br>A report is generated from figures in Intrastats to display how many orders have been shipped without errors   | 637<br>Managing Director<br>325156 ✓                | 638<br>Company Secretary<br>325123 ✓        | Freq 2<br>Risk 1<br>Overall 2 | Task 3M<br>Audit 3M         |                               |
| PROCESSID 7914<br>To download or pdf the proof of deliveries   | 917 326722 ✓<br>Company Secretary                   | 918 323330 ✓<br>Office Processes            | Freq 1<br>Risk 1<br>Overall 1 | Task 1M<br>Audit 6M         |                               |
| PROCESSID 7943<br>To review stock levels of 8000004  | 1006 325829<br>Office Processes<br>* in terms       |   | Freq 1<br>Risk 1<br>Overall 1 | Task 1M                     |                               |
| <b>Goods In</b>  |   |   |                               |                             |                               |
| <b>Process Scope</b>   | <b>Roll Task</b>                                    | <b>Roll Audit</b>                           | <b>Risk</b>                   | <b>Action</b>               | <b>Referenced in Document</b> |
| PROCESSID 7859<br>Checking of the POR Files For  | 767 326849 ✓<br>Goods In                            |   | Freq 3<br>Risk 1              | Task 1M                     |                               |

| Internal Audit Check list        |               |             |                       |
|----------------------------------|---------------|-------------|-----------------------|
| GOODS INWARDS & PRODUCT IDENTITY |               |             |                       |
| Created:                         | 17/May 1995   | Audit No 09 | VM3/COP05/06<br>VOP07 |
| Revised:                         | 28 March 2024 |             | Page 14 of 14         |
| Audit Date                       |               | Auditor     |                       |

|   |  |  |                               |                      |                        |
|---|--|--|-------------------------------|----------------------|------------------------|
| Items Delivered But Not Removed From File   |  |  | Overall 3                     |                      |                        |
| PROCESSID 7898<br>Stamp Acceptance of parcels in goods in with date stamp, log entry into the goods in database                         | 836<br>Goods In<br>326983<br>x                         | in terms                                 | Freq 1<br>Risk 1<br>Overall 1 | Task 1D              |                        |
| PROCESSID 7976<br>Decontamination Of Incomming Products And Repairs. Clean items and make sure safe to handle. Use gloves where needed. | 1098<br>Goods In<br>326468<br>✓                        | 1099<br>Company Secretary<br>320685<br>✓ | Freq 2<br>Risk 2<br>Overall 4 | Task 1M<br>Audit 12M |                        |
| QA Goods In   |  |  |                               |                      |                        |
| Process Scope   | Roll Task  | Roll Audit                               | Risk                          | Action               | Referenced in Document |
| PROCESSID 7962<br>To upload any supplier qa results to the PO update log  | 1059<br>Goods In<br>325173<br>✓                        | 314086<br>✓<br>1060<br>Managing Director | Freq 1<br>Risk 1<br>Overall 1 | Task 1M<br>Audit 6M  |                        |
| Repair Processes  |  |  |                               |                      |                        |
| Process Scope   | Roll Task  | Roll Audit                               | Risk                          | Action               | Referenced in Document |
| PROCESSID 7897<br>To check the daily returns for any that are oxygen sensors only, so they can be fast tracked through the system       | 834<br>Production Processes<br>326949<br>x<br>in terms |  | Freq 1<br>Risk 1<br>Overall 1 | Task 1D              |                        |