

**TENDER FOR THE SUPPLY OF
ITT_1027 - Patient Monitoring Equipment, Bedside Equipment Alarm Monitoring
Systems and Related Products and Services**

110124 Tender Clarification Document V6

Date of tender publication to all Applicants: 02/01/2024

Date Clarifications Close: 25/01/2024

Date of tender Closing: 01/02/2024

IMPORTANT COMMUNICATION FOR ALL SUPPLIERS TO READ

- All queries **MUST** be sent via the Jaggaer Messaging Centre only.
- Please check all Tender Clarifications Documents for a response to your question(s).
- Please note that your question(s) may have been paraphrased to either make it clear to all Applicants, to correct any minor errors or to remove any commercially sensitive content.
- If you consider either the question or the response provided does not accurately reflect your question/does not fully address your query please pose a further question and we will respond, again, in due course.
- **Please note Social Value Question 2 has now been added to the technical envelope at stage 1.5.2**
- **Please note NUTS CODE has been updated for section 1.26.1 to <https://simap.ted.europa.eu/web/simap/nuts>**

For any technical issues relating to the NHS Supply Chain Procurement Portal or the Jaggaer Messaging Centre, please contact the NHS Supply Chain's system provider Jaggaer, whose contact details are available in the header above.

Q1: Please can you tell me Is an order Unique Reference Number still required from you to process orders to be placed?

Answer: Yes that is correct, Unique Reference Numbers will still be issued.

Q2: Ref 1.29.3 requests that the completed MSAT assessment needs to be shared with 'NHS Supply Chain Coordination'. However, having followed the guidance there is no share button on the dashboard, the only option available being to input a 5 digit code for the contract. Would it be possible to either provide a code, or permit an upload of the pdf version of the assessment.

Answer: The instructions are on the below link and we are "NHS Supply Chain Coordination" "Organisation D-U-N-S® N0000456000" if you continue to have issues you will need to reach out to the support team either via contact us on the website or on 0161 413 7982.

https://supplierregistration.cabinetoffice.gov.uk/faq/en_GB/start_without_invitation_code

Q3: Under Attach 4B FWA Specification it asks to e.g. '3.6 Acute Care Monitors, 3.6.14 Be capable of measuring and displaying at least one of the following with the others available as an option to purchase' however it does not differentiate which are the mandatory and which are the optional parameters - please advise?

Answer: As long as you pick one which can be measured and the remaining have an option to purchase against them then you have met the mandatory requirement?

Q4: Please can I have an extension to the tender as I have/ is a....

- Limited staff (sick/training/resources)
- Product Launch.
- I am on holiday.
- Technical/Other manager not available
- I/team won't have time to review the documents.
- Bank /Chinese Holiday

Answer: I have received your request for an extension to this procurement activity, this tender does not close until the 1st February 2024 at 15:00 and the reason provided is not deemed a critical or technical reason for extending the tender and is therefore rejected.

Q5: Hi, with regards to 1.29.2 - do we need to submit a MSAT even though we have a turnover lower than £36million?

Answer: All applicants are required to submit the Modern Slavery Assessment Tool irrespective of their turnover.

Q6: We were originally informed that there would be a 30 working day response time to the tender, whereas we have actually been given 21.

Answer: The original information which you were given is incorrect, the tender is in the market for 30 days and after 30 days it will close.

Q7: We are answering Yes to question 1.5.2 which confirms we have met all our obligations relating to the payment of tax and social security.

Question 1.5.4 appears to be for companies who have not done this and is asking if you have paid or entered into an agreement to pay debts. This is a mandatory question but should not be application to business who answer yes to 1.5.2.

Can 1.5.4 be changed to non-mandatory as it does not apply to us. If not, how would you like this to be answered for companies who have met all obligations.

Answer: Thank you for making us aware of this. You will have received a notification of the changes made which should now resolve the above issue.

Q8: Please may I ask, can items be placed on this Framework that currently sit within another Live NHS Supply Chain Framework?

Answer: Awarded products can only be awarded to one framework at any given time.

**Q9: I have tried multiple times to download the 16 attachments as a Zip. EAch time I try to extract it tells me the folder name is too long.
Can you change this so we can download. It does not give me the opportunity to change the name when I download**

Answer: In the first instance of all technical issues please reach out to Jaggaer on 08000698630 or help_uk@jaggaer.com.

Q10: Please can you advise if there is a management fee in this tender. Normally this is listed in the ITT document but there is no reference to a fee

Answer: Please refer to the attachment "Attach4a_Framework Agreement" Schedule 6, point 7.

Q11: Please could you point me in the right direction to find the social value word document template for the 2 or 3 questions you wish to ask on social value

Answer: Please visit section 1.5 within the Technical Envelope.

Q12: We have downloaded and reviewed the Word Document entitled "Response Document to Social Value Questions" for Lot 2.

As advised, we have also read the document Attachment 5 in particular page 6.

The questions asked in the Word Document are different to the Attachment page 6 which is very confusing.

Is the Word document correct or should be listing the questions asked in the Appendix 5 Page 6?

Answer: Question One for the Social Value aspect within the word document is the same as the tender documents : "Please describe the Carbon or Environmental Impact of the products which are the subject of this (Non-Specialist Patient Monitoring Equipment) procurement and outline how through the lifetime of the contract you will measure and reduce this impact?"

Q13: Please confirm with the social value questions for each Lot , in attachment 5 5.5 its states there are 2 social value questions, however in the word document it asks response for one social value question. Please can you confirm if we are to reply to both as per 5.5 or one as the word document ?

2. we have selected single supplier, but the portal keeps saying consortium bid as an error message in the top line ITT-1027 , please can you confirm that there is an issue?

Answer: Thank you for bringing this to our attention. Question two has now been updated within the technical envelope (1.5.2)

Q14: All of the lots below could have different models of patient monitor that meet the specifications. Are we put in to the bid the lowest cost suitable option for each Lot? If so, where do we document the remaining products to ensure that they get on to the Framework?

PAM_001 Ward Based Monitoring - Spot Check Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_002 Ward Based Monitoring - Vital Signs Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_003 Ward Based Monitoring - Low Acuity Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_004 Acute Care Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_005 Perioperative Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_006 Operative Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_007 Cardiac Care Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

PAM_008 Neonatal/Special Care Baby Unit (SCBU) Monitor

(in accordance with the relevant requirements as stated in Attachment 4b Framework Agreement Specification)

Answer: NHS Supply Chain cannot advise on which lines any applicant can bid on. All other lines can be placed on the additional lines document.

Q15: On the PRaDSchedules please can you confirm if on Tab 3. "additional lines" we need to submit every monitor available as a separate technical specification or whether we just submit each monitor once (and pick a technical specification it is most relevant to). e.g. Monitor A meets all technical specifications, do we need to have monitor A listed 13 times or just once?"

Answer: If it's on the additional lines applicants should only provide one MPC at the most advantageous price, applicants may choose to list this within the attachment 7 at the most relevant specification and subject to award NHS Supply Chain may look to contact applicants to confirm any other care areas this core product may be suitable for, subject to completion of the specification compliance form.

Q16: In the ITT 4a document, clause 9.2 refers to a management fee for direct route sales. Please can you confirm this doesn't relate to this framework agreement?

Answer: Please see Question 10.

Q17: The below questions URL doesn't seem to be working. I am getting a "Not Found" error:

1.26.1 NUTS Code

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Please provide the NUTS code for your companies' location.

The list of NUTS codes is available on the below website:

<https://simap.ted.europa.eu/web/simap/nuts>

Answer: Thank you for bringing this to our attention. Please use the new link <https://simap.ted.europa.eu/web/simap/nuts> which has been updated within Section 1.26.1

Q18: Is it possible to include a scoring methodology document with this tender please?

Answer: Please see Attach6_Evaluation_Example for scoring methodology.

Q19: Please can 24 - 48 hrs be added as a drop down option in the ITT for all lots - question 1.2.3 please?

Answer: The drop downs have all been finalised and so will remain as they currently are.

Q20: I see on the specification document the following are included as items to be included within the framework agreement. 1.2.8 Printing Paper; 1.2.9 Associated Accessories including Cuffs, Finger Probes, ECG Leads;

Such consumables have previously sat under a different tower, so I just wanted to check if this has changed and you do want them included in our response please?

Answer: The above are just an example of the items that can be included in the options/accessories when purchased alongside the core device/Monitor, these items won't be able to be purchased as standalone items due to there being dedicated consumables frameworks.

Q21: Please can you confirm that the pricing needs to be fixed for the 2 year agreement period

Answer: The Framework Agreement will have an initial term of 24 months with an option to extend up to a total period of 48 months. Please see section 6 of Attach1_Instructions and schedule 6 of attach 4a_Framework Agreement for details regarding pricing.

Q22: Please assist me in answering the following questions:

- 1. As I understand all companies will need to answer LOT 1027, is that correct?**
- 2. The following LOTS, are chosen based on the service you provide or can we choose to complete all LOTS?**
- 3. We are seizure investigation company with technological medical equipment, which LOT would be the most relevant to us?**

Answer: ITT_1027 is the SQ and it is a mandatory requirement that all applicants complete the SQ.
There is no limit as to the number of lots which applicants may bid for. NHS Supply Chain cannot advise on what lots applicants should bid for.

Q23:

Is the ISO 9001 the only certification you will accept or do you also accept the ISO 13485

Answer: The ISO9001 or ISO3485 must be accredited by the United Kingdom Accreditation Service (or equivalent (meaning another Accreditation Service) to cover all segments of the Applicant's and the product's supply chain, which should include, but not be limited to, manufacturing, storage and distribution of the products.

For absolute clarity, following the ISO process or having a standard not accredited will not be acceptable.

Q24: Thank you for confirming. Can you now confirm please if question 1 and 2 needs to be completed, and if so is this to be done on separate word documents and the word count for each question, or if the word count is 1,000 words for both questions.

Answer: In relation to the Social Value Section found at point 1.5 you will find the attachment "Template for response to Social Value" within the technical envelope both questions 1 & 2 need completing. Please note there is a maximum word count of 1,000 per question.

Q25: We are in the process of achieving our ISO9001 certification but this will not be completed for 6 months. Does this mean our bid will be rejected.

Answer: No this does not mean that your bid will be rejected but you will be asked to provide evidence from your chosen governing body that your application is in process and also the date in which it is likely to be received.

Q26: 1.11.1 - This section states it allows us a 500 word count. Our answer is 412 words however it is not allowing us to enter this answer as it "exceeds the limit". Please can you check this as we have had issues on previous tenders where a character limit has been used as the word limit.

Please are you able to increase the word limit to the 500 words as stated or alternatively add a section so that we can attach the answer?

Answer: Thank you for bringing this to our attention. Section 1.11.1 has now been amended to 2000 characters.