

# Viamed Internal Audit Check list

## Audit of Audits

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Company / ISO Section	Criteria of ISO Section	Auditor Comments / Issues
VST Ltd ISO9001:2015 5.3	<p><b>Organizational roles, responsibilities and authorities</b></p> <p>Top management shall ensure that the responsibilities and authorities for relevant roles are assigned, communicated and understood within the organization.</p> <p>Top management shall assign the responsibility and authority for:</p> <ul style="list-style-type: none"> <li>a) ensuring that the quality management system conforms to the requirements of this International Standard;</li> <li>b) ensuring that the processes are delivering their intended outputs;</li> <li>c) reporting on the performance of the quality management system and on opportunities for improvement (see 10.1), in particular to top management;</li> <li>d) ensuring the promotion of customer focus throughout the organization;</li> <li>e) ensuring that the integrity of the quality management system is maintained when changes to the quality management system are planned and implemented.</li> </ul>	
VST Ltd ISO9001:2015 9.2.1	<p>The organization shall conduct internal audits at planned intervals to provide information on whether the quality management system:</p> <ul style="list-style-type: none"> <li>a) conforms to:           <ul style="list-style-type: none"> <li>1) the organization's own requirements for its quality management system;</li> <li>2) the requirements of this International Standard;</li> </ul> </li> <li>b) is effectively implemented and maintained.</li> </ul>	
VST Ltd ISO9001:2015 9.2.2	<p>The organization shall:</p> <ul style="list-style-type: none"> <li>a) plan, establish, implement and maintain an audit programme(s) including the frequency, methods, responsibilities, planning requirements and reporting, which shall take into consideration the importance of the processes concerned, changes affecting the organization, and the results of previous audits;</li> <li>b) define the audit criteria and scope for each audit;</li> <li>c) select auditors and conduct audits to ensure objectivity and the impartiality of the audit process;</li> <li>d) ensure that the results of the audits are reported to relevant management;</li> <li>e) take appropriate correction and corrective actions without undue delay;</li> <li>f) retain documented information as evidence of the implementation of the audit programme and the audit results.</li> </ul> <p>NOTE See ISO 19011 for guidance.</p>	
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ISO13485:2016 5.6.2 Review input	<p>The input to management review shall include, but is not limited to, information arising from:</p> <ul style="list-style-type: none"> <li>a) feedback;</li> <li>b) complaint handling;</li> <li>c) reporting to regulatory authorities;</li> <li>d) audits;</li> <li>e) monitoring and measurement of processes;</li> <li>f) monitoring and measurement of product;</li> <li>g) corrective action;</li> <li>h) preventive action;</li> <li>i) follow-up actions from previous management reviews;</li> <li>j) changes that could affect the quality management system;</li> <li>k) recommendations for improvement;</li> <li>l) applicable new or revised regulatory requirements.</li> </ul>		Roles + titles Route map Doc index QA forms QC21 form
Viamed Ltd ISO13485:2016 8.2.4	<p><b>Internal audit</b></p> <p>The organization shall conduct internal audits at planned intervals to determine whether the quality management system:</p> <ul style="list-style-type: none"> <li>a) conforms to planned and documented arrangements, requirements of this International Standard, quality management system requirements established by the organization, and applicable regulatory requirements;</li> <li>b) is effectively implemented and maintained. The organization shall document a procedure to describe the responsibilities and requirements for planning and conducting audits and recording and reporting audit results. An audit program shall be planned, taking into consideration the status and importance of the processes and area to be audited, as well as the results of previous audits. The audit criteria, scope, interval and methods shall be defined and recorded (see 4.2.5). The selection of auditors and conduct of audits shall ensure objectivity and impartiality of the audit process. Auditors shall not audit their own work.</li> </ul> <p>Records of the audits and their results, including identification of the processes and areas audited and the conclusions, shall be maintained (see 4.2.5).</p> <p>The management responsible for the area being audited shall ensure that any necessary corrections and corrective actions are taken without undue delay to eliminate detected nonconformities and their causes. Follow-up activities shall include the verification of the actions taken and the reporting of verification results.</p> <p>NOTE Further information can be found in ISO 19011.</p>	Audit calendar Route map Doc index Roles + titles.	
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ISO13485:2016 8.5.1	The organization shall identify and implement any changes necessary to ensure and maintain the continued suitability, adequacy and effectiveness of the quality management system as well as medical device safety and performance through the use of the quality policy, quality objectives, audit results, post market surveillance, analysis of data, corrective actions, preventive actions and management review.	management review issues
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TO BE COMPLETED LAST IN THE ANNUAL AUDIT CALENDAR

	<b>QUESTION:</b>	<b>RESPONSE:</b>	<b>Y/N</b>
1	Are there any audits outstanding.	No	N
2	Are there any related issues outstanding to the audits.	No Viamed outstanding	N
3	Are there any corrective actions not signed off.		N
4	Are there any follow up actions not completed.	Y	N
5	Is each audit properly numbered and dated.		Y
6	Has each audit got the current years processes linked to it. Are audit processes updated annually.		Y
7	Is each audit correctly signed off.		Y
8	Have results of audits been brought to the attention of the person responsible where appropriate.		Y

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9	Is there evidence that the frequency of audits should be changed.		
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### List Processes Per Title

Share Holder	Roll Task	Roll Audit	Risk	Action	Referenced in Document
<b>Process Scope</b> PROCESSID 7862 Review The Audit Calendar Screen	313879 in terms	173 Managing Director	Freq 1 Risk 1 Overall 1	Audit 12M	
Managing Director	Roll Task	Roll Audit	Risk	Action	Referenced in Document
<b>Process Scope</b> PROCESSID 38 Management oversight of Internal Tasks and Audits Issue(s). Review the responses to Tasks and Audits. ensure they are being fulfilled and completed. Ensure Audits performed indendantly of audit area Ensure All ISO Sections linked to an Audit - QC 17 Route Map	730 Managing Director 282039✓		Freq 1 Risk 1 Overall 1	Task 12M	
ISO Controller	Roll Task	Roll Audit	Risk	Action	Referenced in Document
<b>Process Scope</b> PROCESSID 7093 Review of outstanding Audits	725 Managing Director 282037✓		Freq 1 Risk 1 Overall 1	Task 12M	
Humanmed Controller	Roll Task	Roll Audit	Risk	Action	Referenced in Document
<b>Process Scope</b>					

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PROCESSID 7670 Review of Humanmed sales and orders and clear any duplicates or problems.	611		Freq 3 Risk 1 Overall 3		
<b>Audits</b>					
<b>Process Scope</b> PROCESSID 7731 To carry out Audit 21 Audit Of Audit Viamed	<b>Roll Task</b> 313879 Viamed audit	<b>Roll Audit</b> 173 Managing Director	<b>Risk</b> Freq 1 Risk 2 Overall 2	<b>Action</b> Audit 12M	Referenced in Document
PROCESSID 7779 To carry out Audit 21 Audit Of Audit VST	313881 VST audit	192 Managing Director	Freq 1 Risk 2 Overall 2	Audit 12M	

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Month	Description	TaskID	ProcessID	Date	Signed off	Issues outstanding
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### Jan

Jan	Audit 03 Design Control Viamed	TaskID 22	ProcessID 7716
Jan	Audit 01 Picking Packing Viamed	TaskID 24	ProcessID 7860
Jan	Audit 03 Design Control VST	TaskID 193	ProcessID 7764
Jan	Audit 01 Picking Packing VST	TaskID 194	ProcessID 7762

### Feb

Feb	Audit 10b Process Verification Viamed	TaskID 3	ProcessID 7723
Feb	Audit 10b Process Verification VST	TaskID 177	ProcessID 7771
Feb	Audit 27 Software Validation	TaskID 821	ProcessID 7892

### Mar

Mar	Audit 09 Goods Inward And Product Identity Viamed	TaskID 170	ProcessID 7721
Mar	Audit 12 CE Files Viamed	TaskID 16	ProcessID 7725
Mar	Audit 09 Goods Inward And Product Identity VST	TaskID 174	ProcessID 7769
Mar	Audit 12 CE Files VST	TaskID 176	ProcessID 7773

### Apr

Apr	Audit 22 Post Market Surveillance Viamed	TaskID 14	ProcessID 7732
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Apr	Audit 07 Handling And Storage Viamed	TaskID 25	ProcessID 7719
Apr	Audit 07 Handling And Storage VST	TaskID 178	ProcessID 7767
Apr	Audit 22 Post Market Surveillance VST	TaskID 180	ProcessID 7780

## May

May	Audit 06 Calibration Viamed	TaskID 20	ProcessID 7718
May	Audit 15 Production Viamed	TaskID 28	ProcessID 7727
May	Audit 15 Production VST	TaskID 175	ProcessID 7775
May	Audit 06 Calibration VST	TaskID 182	ProcessID 7766

## Jun

Jun	Audit 08 Training Viamed	TaskID 10	ProcessID 7720
Jun	Audit 10 Documentation Control Viamed	TaskID 27	ProcessID 7722
Jun	Audit 10 Documentation Control VST	TaskID 183	ProcessID 7770
Jun	Audit 08 Training VST	TaskID 184	ProcessID 7768

## Jul

Jul	Audit 23 Analysis Of Data Viamed	TaskID 43	ProcessID 7733
Jul	Audit 11 Repairs And Service Viamed	TaskID 171	ProcessID 7724
Jul	Audit 11 Repairs And Service VST	TaskID 179	ProcessID 7772
Jul	Audit 23 Analysis Of Data VST	TaskID 185	ProcessID 7781

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### **Aug**

Aug	Audit 19 Health And Saftey Viamed	TaskID 13	ProcessID 7729
Aug	Audit 19 Health And Saftey VST	TaskID 186	ProcessID 7777
Aug	Audit 24 Due Servicing	TaskID 288	ProcessID 7889

### **Sep**

Sep	Audit 02 Contract Review Viamed	TaskID 36	ProcessID 7715
Sep	Audit 05 Purchasing Suppliers Viamed	TaskID 37	ProcessID 7717
Sep	Audit 02 Contract Review VST	TaskID 187	ProcessID 7763
Sep	Audit 05 Purchasing Suppliers VST	TaskID 190	ProcessID 7765

### **Oct**

Oct	Audit 18 Management Review Viamed	TaskID 21	ProcessID 7886
Oct	Audit 18 Management Review VST	TaskID 188	ProcessID 7887
Oct	Audit 04 Accounts	TaskID 817	ProcessID 7885

### **Nov**

Nov	Audit 14 Complaints And Corrective Actions Viamed	TaskID 30	ProcessID 7726
Nov	Audit 20 Process Verification To Management Viamed	TaskID 172	ProcessID 7730
Nov	Audit 20 Process Verification To Management VST	TaskID 181	ProcessID 7778
Nov	Audit 14 Complaints And	TaskID 774	

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Corrective Actions VST 189

### Dec

Dec	Audit 17 Internal Audits Viamed	TaskID 11	ProcessID <b>7728</b>
Dec	Audit 21 Audit Of Audit Viamed	TaskID 173	ProcessID <b>7862</b>
Dec	Audit 17 Internal Audits VST	TaskID 191	ProcessID <b>7776</b>
Dec	Audit 21 Audit Of Audit VST	TaskID 192	ProcessID <b>7779</b>