

QC 21 Non Conformance Report

Date	16/05/23
Viamed / VST* Issue id unique identifier *delete as appropriate	295334
BSI Ref (if applicable) unique identifier	2342435-202305-N3
Responsibility Person Overall responsible	Derek Lamb
Non-Conformance statement of the problem	The process for supplier review is not fully effective as It was not observed that the review for Viamed as a supplier was being conducted as per the procedure.
Investigation By: Person responsible	Derek Lamb
Investigation Root Cause Analysis Issue id (if applicable)	<p>We did not assess Viamed Ltd the same way we assess other suppliers. We have a very close relationship with Viamed Ltd as the owners, directors, computers, software, staff, building and infrastructure are all the same for both companies.</p> <p>This has meant we have not fully assessed Viamed Ltd, we should have treated Viamed Ltd as we do all other suppliers.</p> <p>With this being the case the supplier review was not conducted as if Viamed Ltd was an external supplier, but treated as the same entity as Vandagraph Sensor Technologies Ltd.</p>
Corrective Action By: Person responsible	Derek Lamb
Corrective Action Issue ID (if applicable): Relevant Immediate Corrective action (if applicable)	Carry out training with the staff responsible for supplier review to ensure that they are fully aware that Viamed Ltd is to be assessed fully and in line with the procedures for all other supplier reviews.

Time Scale for Immediate Corrective Action Time for completion of all identified actions	Immediate action will be carried out in One week, by 18 th May 23.
Corrective Action: Relevant and Proportionate Corrective Action	We will carry out a Supplier review in Viamed Ltd to the same standard as we would for all other suppliers.
Time Scale for Corrective Action Time for completion of all identified actions	All corrective action will be carried out within one month, by 11 th June 23
Risk Review Confirm action does not have negative affects and/or risks to any other part of the ISO system	
Follow-up future issue id (Effectiveness verification)	
Effectiveness verification	
Closed By:	
Closed on	