



Main Account <viamedinbox@gmail.com>

Re: Problem with recently received Nomolines

1 message

Steve Nixon <office@viamed.co.uk>
Reply-To: steve.nixon@viamed.co.uk
To: info@saadatco.com
Cc: alireza222@gmail.com

21 August 2023 at 15:50

Thanks for the confirmation Firoozeh.

I agree with the batch number:

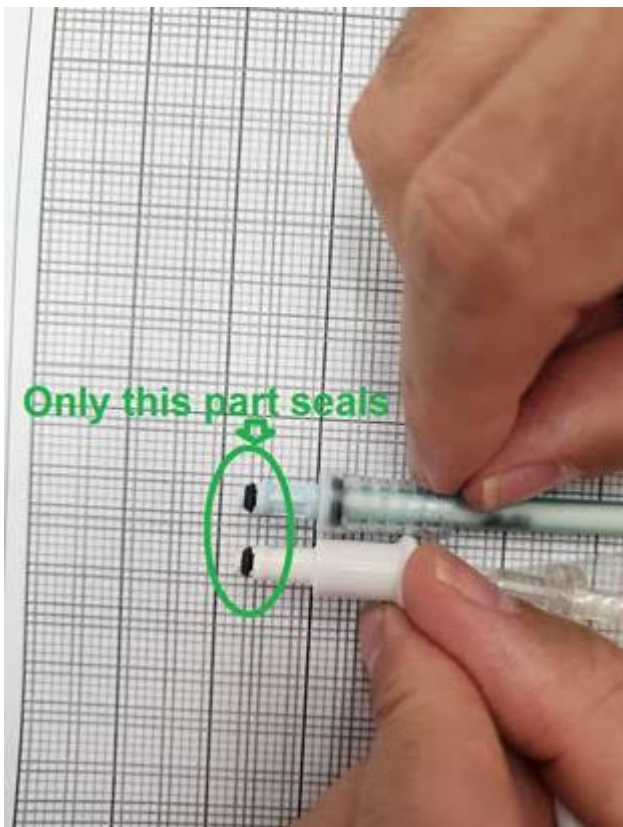
100 boxes of 4420826, 7090121130V VersaStream Viamed CO2 Sampling Line with Luer Connector - Long-term

Shipped 17-04-2023 invoice RVM141219-1 batches: **28223.02.07**, **28223.02.08**

Can you please quantify the level of 'leaking' and describe the testing method.

Are the lines being used with Masimo ISA units?

The design and manufacture of the lines has not changed from your previous batches and we do not have any other reports of leaking. However, we are keen to identify the problem area as soon as possible.



Regards

Steve

On Mon, 21 Aug 2023 at 07:57, <info@saadatco.com> wrote:

Dear Steve,

Lot No. for the recently received items is : 282230208.

Regards,

Firoozeh

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Nixon

Sent: Monday, August 14, 2023 5:24 PM

To: info@saadatco.com

Subject: Re: Problem with recently received Nomolines

Hi Firoozeh

I am sorry and surprised to hear about this. Can you please confirm the batch number from the packaging.

In the meantime I will look into the matter and get back to you.

Regards

Steve

On Mon, 14 Aug 2023 at 13:33, <info@saadatco.com> wrote:

Dear Steve,

We have a problem in Nomolines we received recently.

Due to the size of the new batch we faced with leakage. Please refer to the attached pictures .

Please verify and let us know how to solve the problem.

Regards,

Firoozeh

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Steve

Steve Nixon

Director - Viamed Ltd.

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