

Audit 01

Issue 284669

Added by Helen Lamb sent to Helen Lamb

Both Viamed and VSt need a re write as reflects old system

17 Feb 2023 Helen Lamb

Priority Changed From 5 To 1

11 May 2023 Derek Lamb

Header Changed From 614 VST Audits Calander Audit Picking and Packing To VST Management

Non Conformance Issues

26 Jun 2023 Helen Lamb

Done

26 Jun 2023 Helen Lamb

Audit 07 Handling And Storage Viamed.

Issue 258524

Added by Helen Lamb sent to Helen Lamb

INFORMATION ONLY ISSUE DO NOT ADD NOTES!

When adding a SRS returns number or filling in extra details - please remember to include a telephone number and email address of the contact.

Audit 06 Calibration Viamed (20) Procedure Qurey

Added by Helen Lamb sent to Derek Lamb

couldn't find DVM procedure. It is there but labelled badly

Document ID 15166

Please fix the title so it can be more easily found

23 May 2022 Derek Lamb

VM3COP38.23 Blank DVM Calibration Sheet and Procedures / Instructions

23 May 2022 Helen Lamb

Done

Audit 11 Repairs And Service Viamed (171) SRS QA :

Issue 265717

Added by Helen Lamb sent to Derek Lamb

SRS68193 the capnograph does not have a QA record for the most recent repair.

Can you tell me if i have missed it or if there is a problem or it shouldnt have one

15 Jul 2022 Helen Lamb

addressed in issue #265718

Audit 11 Repairs And Service Viamed (171) SRS QA

Copy Issue Main Issue #265717Added by Helen Lamb sent to Derek LambSRS68193 the capnograph does not have a QA record for the most recent repair. Can you tell me if i have missed it or if there is a problem or it shouldnt have one

11 Jul 2022 Michael Green Sorry, I think I must have missed it. The unit has been certainly been repaired and tested. Everything that would be tested for QA has been done.

15 Jul 2022 Helen LambNext Action Changed From Michael Green To Derek LambUrgent Flag Changed To Offdo we need to do anything with this do you think

20 Jul 2022 Derek Lamb no treat this as confirmed its been qa`ed.spoke to MG to ensure he fills in in the future.

Audit 11 Repairs And Service Viamed (171) Q10 Service Visits Re Sunderland

Added by Helen Lamb sent to Steve Hardaker

Hi Please can you update the notes on where we are at with Sunderland service visit.

21 Jul 2022 Steve Hardaker

Spoke to Phil and Michael about this earlier today, it's planned for starting Tuesday 26/7/22 all being well. I've updated the notes on the service log.

Audit 02 Contract Review Viamed (36) Q2 Telephone Orders And Logs

Added by Helen Lamb sent to Derek Lamb

Q2 - Are Telephone orders being logged in the call log correctly.

Telephone orders and logs Need a way to show this

13 Sep 2022 Derek Lamb

added a flag to the telephone log to show it lead to an order,

will only work going forwards, had to add some flagging

Audit 21 Audit Of Audit Viamed (173)

.Added by Derek Lamb sent to Derek Lamb

Software validation tasks linked to incorrect meeting header,
so not getting fully closed off in the board meeting.

update the header link to tasks : 821

06 Dec 2022 Helen Lamb

Scanned Audit attached as per your request.

07 Dec 2022 Derek Lamb

Done