



Agenda ID: 231

VIAMED Customer Complaints - VIAMED Customer Complaints

Issues in VIAMED Customer Complaints - VIAMED Customer Complaints

All	Expand	Issue	Created By	Created On	Currently With	Subject	
✖ Live	⬇	306816	Derek Lamb	15/09/23	Steve Hardaker	Feedback for initial order - Damaged Parcels Non Conformance	
✖ Live	⬇	304005	Steve Nixon	15/08/23	Steve Hardaker	4420826 report of gas leakage	
✔ Complete	⬇	293703	Steve Hardaker	28/04/23	Derek Lamb	Adverse incident reporting	
✔ Complete	⬇	293702	Steve Hardaker	28/04/23	Steve Hardaker	Adverse incident at Royal Berkshire Hospital	
✔ Complete	⬇	292707	Steve Hardaker	18/04/23	Steve Nixon	Shipping insurance - Prosol	
✔ Complete	⬇	189555	Sarah Walton	06/07/20	Derek Lamb	Ata Medikal	
✔ Complete	⬇	164268	Derek Lamb	04/02/20	Steve Nixon	Wythenshawe Hospital MHRA Ref: 2019/010/022/401/011	
✔ Complete	⬇	140798	Sarah Walton	21/03/19	Steve Nixon	Care UK St Marys Treatment Centre - ORD96708	
✔ Complete	⬇	140322	Steve Hardaker	14/03/19	Steve Nixon	Returns to Teledyne	
✔ Complete	⬇	134230	Steve Hardaker	13/12/18	Catherine Spence	R-22AV - Customer rejecting a batch of 50 - Date code H8	
✔ Complete	⬇	131819	Derek Lamb	08/11/18	Steve Nixon	MAX-500E Advisory	
✔ Complete	⬇	126098	Steve Nixon	15/08/18	Derek Lamb	Quote QUO05356 and SRS66625 - Seabrook Crisps Ltd.	

Complete		121076	Kate Griffiths	29/05/18	Derek Lamb	complaint via email	
Complete		117416	Derek Lamb	04/04/18	Derek Lamb	dsfgdfgdgd	
Complete		110399	Ryan Swaine	14/12/17	Steve Nixon	Actia CZ - Complaint	
Complete		110297	Ryan Swaine	13/12/17	Derek Lamb	CCR 152 Actia CZ	
Complete		105374	Steve Hardaker	13/10/17	Jonathan Connor	CCR150 - SRS66190 to process	
Complete		102482	Steve Hardaker	07/09/17	Derek Lamb	CCR150 R-30V oxygen sensors leaking gas	
Complete		102480	Steve Hardaker	07/09/17	Derek Lamb	R-30V oxygen sensors leaking gas	
Complete		92678	Steve Nixon	11/04/17	Jonathan Connor	Ceratherm 600-3 Serial No. 516-3-0514	
Complete		92677	Steve Nixon	11/04/17	Derek Lamb	CCN149 Ceratherm 600-3 Serial No. 516-3-0514	
Complete		79583	Derek Lamb,	20/09/16	General	Objective No outstanding Customer Complaints lasting longer than 30Days	
Complete		58670	Derek Lamb	06/05/15	Derek Lamb	customer complaints and the issue system	
Complete		56029	Steve Hardaker	23/01/15	Derek Lamb	Nufer Ceratherm 600-3 Radiant Warmer failure	
Complete		55732	Lisa Leggoe	08/01/15	Steve Nixon	Ministry of Defence - ORD71868/IN136282	
Complete		53439	Steve Hardaker	21/10/14	Steve Nixon	Issues with MX300 Quick Start Guide	
Complete		50819	Derek Lamb	27/06/14	Derek Lamb	Goods out Staffing levels	
Complete		50780	Steve Hardaker	25/06/14	Derek Lamb	Slow order processing - Whipps Cross	
Complete		50770	Lisa Leggoe	24/06/14	Helen Lamb	Thames Medical	
Complete		48666	Ryan Swaine	06/03/14	Steve Nixon	Multigas Sensor - Cime Group	
Complete		48128	Steve Hardaker	10/02/14	Derek Lamb	Cambridge Sensotec - Teledyne delays	
Complete		46739	Steve Hardaker	01/11/13	Jonathan Connor	0131202 jack plugs too big - Siemens Medical at Barnet	

Complete		46147	John Lamb	09/10/13	Derek Lamb	Valeriy Gorbunov / Innerspace	
Complete		46066	Derek Lamb,	07/10/13	Derek Lamb	TEST ISSUE	
Complete		41363	Keith Taylor	13/02/13	Steve Nixon	Butterfly Product Complaint	
Complete		38243	Keith Taylor	17/08/12	Jonathan Connor	Return faulty SpO2 probes on SRS63499	
Complete		33816	Derek Lamb	20/01/12	Derek Lamb	CCn 143 Flowsensor A`s	
Complete		33674	Ryan Swaine	16/01/12	Derek Lamb	Complaint - Jikco - 142	
Complete		33457	John Lamb	06/01/12	Steve Nixon	Innerspace order	
Complete		32397	Catrin Hird	21/11/11	Steve Nixon	Butterfly complaint from Keith	
Complete		30490	Lisa Leggoe	24/08/11	Rose Barlow	Tame Biro	
Complete		29418	Ryan Swaine	29/06/11	Derek Lamb	Ar-Gone Analysers	
Complete		28401	Helen Lamb	05/05/11	Jonathan Connor	Meditech sensor warranty error	
Complete		27333	Derek Lamb	16/02/11	Derek Lamb	blender	
Complete		26381	Keith Taylor	15/12/10	Steve Nixon	Flowsensor A	
Complete		20209	Steve Hardaker	13/08/09	Derek Lamb	Ref QIR011 Investigation report into Teledyne sensors with thread issues	
Complete		18693	Lisa Leggoe	02/04/09	Derek Lamb	Alexandra Dalla	
Complete		17778	Michael Green	28/01/09	Steve Nixon	AX / MX sensor cables.	
Complete		17467	Ryan Swaine	12/01/09	Steve Nixon	V1000	
Complete		16410	Derek Lamb	03/10/08	General	Risk assesment, Microstim DB	
Complete		14633	Steve Nixon	15/05/08		CCN 136	
Complete		14632	Steve Nixon	15/05/08		CCN 134	

 Complete		14631	Steve Nixon	15/05/08		CCN 138	
 Complete		12956	Derek Lamb	15/01/08	General	CCN 137	
 Complete		530	Catherine Spence, Kelli Akroyd, Ryan Swaine, Steve Hardaker, Steve Nixon,	06/02/06	Steve Hardaker		