



Steve Nixon <steve.nixon.viamed@googlemail.com>

Re: Complaint list 23OB0251

1 message

25 April 2023 at 10:35

Steve Nixon <steve.nixon@vandagraphst.com>
Reply-To: steve.nixon@vandagraphst.com
To: Katarina Řepová <office.cz@divesoft.com>
Cc: Aqib Majeed <aqib.majeed@vandagraphst.com>, Gabriela Špringlová <gabriela.springlova@divesoft.com>

Hi Katarina

I see that the complaint received this morning has the serial number correction. Please return the sensors quoting returns number:

SRS68446

If you provide the weight and dimensions of the package, we will supply a UPS returns label.

Do you know the make and part number of the Molex connectors that you are using? Is it possible to supply a sample together with the contact sockets?

Regards

Steve

On Tue, 25 Apr 2023 at 08:51, Katarina Řepová <office.cz@divesoft.com> wrote:

Hello,

Please could you confirm our complain which was send to you 17.4.2023.

Kind regards.

Katarina Řepová

+420 416 857 046

Divesoft s.r.o.

Hálkova 2495 | 413 01 Roudnice nad Labem | Czech Republic

ID: 26722101 | VAT: CZ26722101

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From: Katarina Řepová
Sent: Monday, April 17, 2023 1:10 PM
To: steve.nixon@vandagraphst.com
Cc: Gabriela Špringlová <gabriela.springlova@divesoft.com>
Subject: Complaint list 23OB0251

Good day,

I enclose a complaint protocol in the appendix, please confirm it and specify the date for handling the complaint.

Regards

Katarína Řepová

+420 416 857 046

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Steve

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