



Steve Nixon <steve.nixon.viamed@gmail.com>

Re: End users

1 message

Steve Nixon <steve.nixon@viamed.co.uk>
Reply-To: steve.nixon@viamed.co.uk
To: Thais Labay <Thais.Labay@mipm.com>

11 May 2023 at 16:27

Dear Thais

We are aware for the need for traceability and have been maintaining standards since 1997. All products distributed by us are traceable and we maintain an ISO 13485-2016 Quality Management System audited by BSI.

Please state the destination for products purchased by us as Viamed Ltd. - Keighley. We do not sell the TOF3D outside of the U.K.

If there is ever any incident that needs reporting or responding to, we can contact all customers straight away. We have proven this in the past with the MHRA.

Your attached document refers to MRI units?

Regards

Steve

On Thu, 11 May 2023 at 14:00, Thais Labay <Thais.Labay@mipm.com> wrote:

Dear Steve,

Lately the regulations regarding the traceability of medical products have been intensified and require us to know the final destination whereabouts of the product in question.

To avoid complications during in the audit process we decided to include the final destination of each product in our product records.

Therefore, we kindly ask you to provide us the final destination of the ordered products on your purchase order.

On the purchase order we need to know :

- The Country
- The City
- The Name of the Hospital

If you order products for demo purposes or as stock, please enter the company name as the final destination.

Currently, we are missing the end users for the following devices:

- T3D202002060
- T3D202002061
- T3D202002122
- T3D202002123
- T3D202002124
- T3D202002181
- T3D202002182
- T3D202002227
- T3D202002228
- T3D202002229
- T3D202002230
- T3D202101014
- T3D202101015
- T3D202101016
- T3D202101017
- T3D202101018
- T3D202101019
- T3D202101020
- T3D202101021
- T3D202101022
- T3D202101023
- T3D202101024
- T3D202101025
- T3D202101026
- T3D202101027
- T3D202101028
- T3D202101048
- T3D202101049
- T3D202101050
- T3D202101051
- T3D202101052

- T3D202101053
- T3D202101054
- T3D202101055
- T3D202101056
- T3D202101057
- T3D202101117
- T3D202101118
- T3D202101198
- T3D202101200
- T3D202101202
- T3D202101237
- T3D202101238
- T3D202101239
- T3D202101240
- T3D202101241

When selling demo products, please do not forget to mention the serial number and your final destination.

Our sales team will not accept orders if the final destination of the product is not specified.

We thank you for your understanding in advance.

Sincerely

Thaïs Labay

Trainee

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[Here](#) you can find information how we proceed with your personal data.

If you have any questions do not hesitate to contact us via Email at datenschutz@mipm.com.

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Steve

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Director - Viamed Ltd.

11/05/2023, 21:42

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