



Steve Hardaker <viamed.steve.hardaker@gmail.com>

Fwd: NeoMask

1 message

Main Account <office@viamed.co.uk>

28 April 2023 at 17:47

To: Steve Hardaker <steve.hardaker@viamed.co.uk>

----- Forwarded message -----

From: **Christine Harding** <Christine.Harding@royalberkshire.nhs.uk>

Date: Tue, 25 Apr 2023 at 13:58

Subject: NeoMask

To: steve.hardaker@viamed.co.uk <steve.hardaker@viamed.co.uk>

Dear Steve

Thank you for taking my call today.

I called you to notify you that we have had a Coroner's inquest into the unexplained death of a baby during phototherapy treatment.

The death was in December 2020 when the term baby was 3 days old.

He was receiving phototherapy using overhead lights and had NeoMask phototherapy eye masks on.

I have attached the outcome from the inquest. **Please note that the Coroner's comment about different masks currently being used is not accurate.**

We presented evidence that we did have 2 different masks at the time but it was the NeoMask that the baby is clearly seen (in the family photos shared during the inquest) to be wearing.

The learning for us following this incident was in relation to:

- Fetal monitoring during labour
- Observations of babies under phototherapy
- Documentation of regular neonatal observations to include checks on position of eyeshields

The Coroner was assured about the learning that we have undertaken however I take your point about documentation of the eye shields not simply checking them and will escalate this.

As you stated you have not had any other concerns raised about this product however were open to receive this information as part of your post market surveillance.

Please don't hesitate to let me know if you have any further questions.




Best wishes

Christine

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 **RBFT redacted inquest findings 2023.pdf**
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